

Work as a Professional Live-in Carer.

With support for you 24/7 and the time to care and build meaningful client relationships, **there's nowhere better!**



Helping people live
the best life they can
at home isn't just work,
it's life changing work.

Working as a Professional Live-in Carer with The Good Care Group

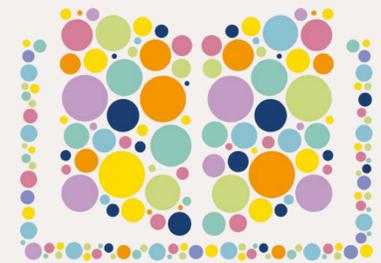
For older people, or those with life-limiting conditions, there's nowhere better to live than in the comfort of their own home. Surrounded by their memories and supported by a live-in carer, every single client gets to live their very best life, in the place they love the most.

We warmly welcome carers who have at least 6 months' experience of providing care in a professional capacity. Due to our clients' needs we currently have limited roles available for carers who have personal care experience only. If you have recent experience of providing personal care for a friend or family member, please do get in touch with our recruitment team to discuss our current opportunities.

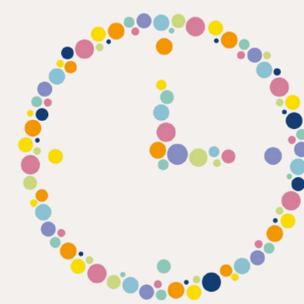


Reasons why there's nowhere better

Live-in care jobs at The Good Care Group are highly rewarding. Our employment packages are industry-leading and offer a number of benefits, including:



- A variety of live-in care roles in England and Scotland to suit your level of experience and lifestyle
- Be a part of a CQC Outstanding organisations - across all 5 categories
- A 5 day intensive **training programme** before your first placement
- Training includes: basic first aid, manual handling, medications and working towards a **Care Certificate**
- There is ongoing training with the opportunity to do **Diploma level 2 & 3 and specialist courses**



- Access to **free EAP** (Employee Assistance Programme)
- 24/7 365 **support** from a central office team
- A dedicated care manager who knows you and your client
- Peer to peer support as part of our **buddy scheme**
- Free Wi-Fi in every home so you can stay connected

- Regular **paid holidays**
- Generous **refer-a-friend scheme**
- All **UK travel expenses covered** when travelling to and from your client placement
- Free blue light card

- Rotas making it possible to split your time between working with your client and **enjoying valuable time off back home** with family and friends

[**APPLY NOW**](#)

The role of a Live-in Carer

There's nowhere better to care than in the business that's going places. Supported by a dedicated team and technology that are second to none, you'll grow your skills as a Professional live-in carer.

You will provide care and companionship at a time when a person needs it most, in the comfort of their home. Working in a live-in care team of two, your priority will be to provide support and assistance as agreed in a personalised care plan, helping the person you are supporting to live a full life, as independently as possible.

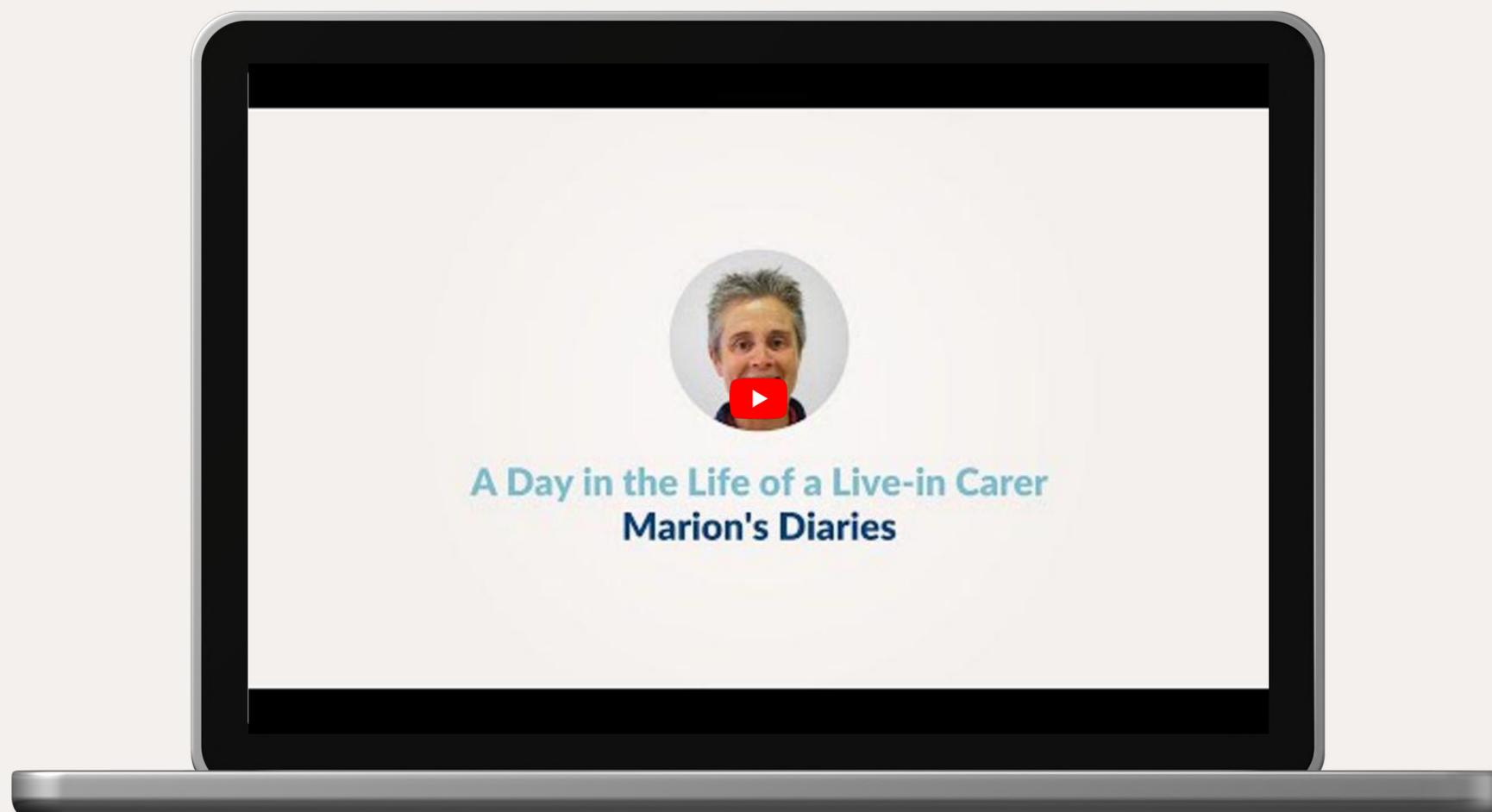




Your live-in carer duties may include but are not limited to:

- Companionship
- Personal care & continence support
- Administering medication
- Light housework and gardening
- Preparing healthy meals
- Accompanying to appointments and social outings
- Supporting with hobbies, interests and activities
- Specialised care for dementia, Parkinson's, stroke and other conditions.

In the video below our Professional Carer Marion describes what a typical day looks like for her and her client.





Part of your live-in care work will also include managing client records electronically. There is a lightweight laptop and Wi-Fi in every placement, making it easier for you to stay in touch with family and friends during your break times. You'll also have access to our online carer community, helping you to stay connected with your colleagues, access advice and share best practice.

Contracts and rotas

All of our Professional Carers are employed directly by The Good Care Group.

This means you get all the benefits of being employed; you are enrolled into a pension scheme, you'll receive holiday pay and we organise all of your tax and National Insurance contributions. It also means that we are with you every step of the way ensuring you have the support you need in placement. You'll have access to your care management team 24/7, a free confidential employee assistance programme and the compassionate support of an Admiral Nurse should you ever need it.

We endeavour to place you with one client so that you can build a strong and mutually beneficial bond with them. Should anything happen to the client or they no longer need your services, we will work on getting you into another placement as soon as possible.

You can choose a pattern that you feel would give you the best balance between working and time off with family and friends.



We offer the following rota patterns, along with the option to work 5 days on, 2 days off or 4 days on, 3 days off:

- 2 weeks on, 2 weeks off
- 2 weeks on, 4 weeks off
- 4 weeks on, 2 weeks off
- 3 weeks on, 3 weeks off
- 4 weeks on, 4 weeks off
- 6 weeks on, 2 weeks off
- 8 weeks on
- 10 weeks on
- 12 weeks on
- 13 weeks plus

Training with The Good Care Group

There's nowhere better to train for the future. Our induction is market leading and confidence boosting. Whether you want to grow your skills as a professional live-in carer or gain expertise in complex care needs, we'll help you achieve your goals.

If your application is successful, you'll attend a five-day induction programme. Our training is held weekly in our Oxford premises. Our carers benefit from a unique training collaboration with our sister company Oxford Aunts. This partnership allows carers to train alongside Oxford Aunts carers, gaining valuable skills, shared best practices, and specialist knowledge, all of which enhance the quality of care we provide. Through this program, you'll receive high-standard, comprehensive training designed to support your professional growth and ensure exceptional care for our clients.

If you are joining us for our face-to-face training, accommodation, breakfast and lunch will be provided along with expenses for your travel to the training course.



Our recruitment process

Everyone in our care team is selected because of their alignment to our company values. Our selection process allows us to get to know you better and understand how best to support you so that you have a rewarding career with us.

1

Your first step is to fill in our online application form. If you're successful, you will receive an email inviting you to fill in our 'One Experience' questionnaire which is a series of questions online. Some of the questions explore how you would react to different care scenarios and it involves video and audio, so make sure you are in a place where you can hear everything clearly.

2

After the One Experience you will receive a quick call from a recruiter, followed by a face-to-face interview, but don't worry you won't be expected to travel to our office for an interview. We'll use WhatsApp, Google Hangout or FaceTime so that you can virtually meet our team before making a decision.

3

If your final interview is successful, we'll make you an offer of employment, which is subject to us receiving your references and criminal records checks. You will be invited to attend the 5 day induction training. If you don't live locally we will organise for you to stay in a hotel for the duration of the training course.



Frequently asked questions

If you're thinking about joining us as a professional live-in carer you probably have a lot of questions. On the next few pages we have included useful information that we are often asked about, but please do contact us if you have a questions about something we haven't covered.



Background checks

What pre-employment checks do you carry out?

We complete a DBS (police check) in the UK for all our potential carers regardless of how long they have been out of the country. This is part of the compliance requirements placed upon us by the Care Quality Commission. If carers are working in Scotland there is a separate PVG clearance that the company will carry out.

Police checks

We will need to carry out an enhanced police check (DBS) in the UK. This is a requirement for anybody working with vulnerable adults in the UK. You will be sent a compliance portal asking for copies of your ID documents which will enable us to apply for your DBS. The Good Care Group cover the cost of the DBS. Whilst we apply for this as soon as possible, please be aware that the processing time for this check can be anything from 1 week – 1 month, or on rare occasions it can be longer. If you are working in Scotland we will also need to complete a PVG check for you.

Overseas checks

If you have lived outside of the UK for 6 months or more in the last 5 years you will need to apply for an overseas police clearance. You will need to organise and pay for this (the cost is normally minimal) and provide a copy to our compliance team. It is normally a case of going to your local police station and requesting the check in person, often they can complete it on the same day you apply.



Contracts and payroll

Will I be employed by The Good Care Group?

Yes, we are a fully managed service which means that you have support from our experienced team of managers and care professionals 24/7. You are never left to cope alone at TGCG. We also pay directly into your UK bank account every month and manage all of your tax and national insurance contributions.

How do you calculate pay rates?

Our pay is calculated based on your skills, experience and any care related qualifications you might have. Rewarding you for your experience, rather than being based on your client's needs.

Will I be paid weekly or monthly?

Payroll is run monthly.



Placement queries

Where will my client be based?

We are a national company and support our clients throughout England and Scotland. This could be in cities, towns or villages. At TGCG we look to match you with an ongoing client based on your skills and experience and the client's needs, likes and dislikes, rather than on location. We know that companionship works both ways and that the experience is best for both of you when we get this right. This does mean that you need to be flexible with traveling to your clients, but don't worry, we cover all of your UK travel expenses.

Do I need to drive in placement?

A driver's licence is an advantage but not a requirement, we have clients who live in areas where driving is an advantage. The client provides the car and the insurance, for you to be able to drive you and your client for the occasional trip out and about or to go shopping.

Will I have to wear a uniform?

Whilst our Professional Carers are not asked to wear a uniform, we have high expectations regarding presentation. During your training and whilst at placement you should dress smartly, avoiding jeans or anything ripped or torn (even in designer).



Training

Will I incur any expenses during your face-to-face training?

We will pay for your accommodation and provide you with breakfast and lunch. You'll get regular breaks with refreshments. You will be responsible for paying for your own evening meals. We contribute towards your travel expenses to/from training and this amount will be confirmed with you by your recruiter at the time of your offer.

What time does training start and finish each day?

Each day will begin at 8.45am and we should normally be finished by 6pm each day. There will be breaks with refreshments at regular intervals. Friday training will finish by 4:30pm - 5.30pm.

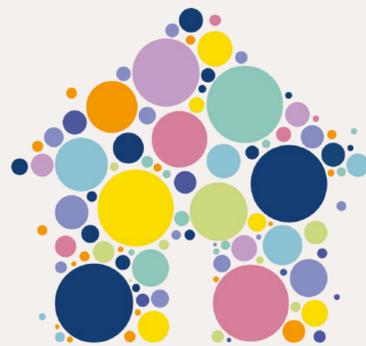
What happens after training?

Once you have completed the training the head office team will be working hard to make sure you are cleared for work. Normally you will return back home and we will let you know as soon as all of your checks are completed.





Have a question?
Call 0203 728 7570



Ready to join our team?

APPLY NOW



www.thegoodcaregroup.com
#NowhereBetter

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Notes

A series of 20 horizontal dotted lines, evenly spaced, intended for writing notes. The lines are dark blue and extend across most of the page width.