



WSHA Community Investment Strategy: People, Place & Wellbeing



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Executive Summary

Whiteinch & Scotstoun Housing Association (WSHA) is a community-based landlord committed to creating equitable, secure and thriving neighbourhoods. Our Community Investment Strategy sets out how we will invest in People, Place and Wellbeing so that tenants and the wider community can flourish.

It is shaped by what tenants have told us - through community consultation workshops, stakeholder consultations and everyday

conversations - and reflects our role as a trusted community anchor organisation.

Community investment strengthens the WSHA Business Plan by deepening tenant engagement, widening opportunity, and building strong, preventative partnerships. Our activities are delivered through a blend of revenue generated via the Whiteinch Centre, external funding, partnerships and Gift Aid from our subsidiaries.



Key Themes for Future Investment

Insights from WSHA's workshops and engagement activities highlight the following themes:

- **Communication & Transparency:** Clear signposting and visible decision-making to build trust.
- **Early Partnership Working:** Collaborate with others i.e. Health & Social Care Partnership, developers, and community groups from the outset.
- **Person-Centred Practice:** Keep tenant needs at the heart of strategy and service design.
- **Accessibility & Inclusion:** Design spaces and systems for all, removing physical and digital barriers.

These themes reflect WSHA's ambition to move from reactive crisis management to proactive, preventative approaches.

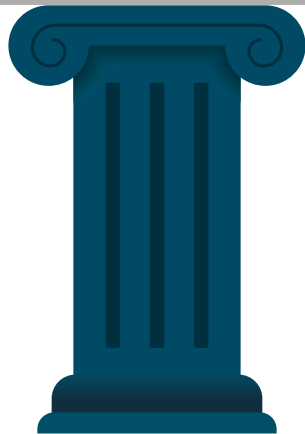
This strategy is **not just operational - it is cultural**. It centres dignity, fairness and voice; invests in People, Place and Wellbeing; and measures what matters. Through genuine partnership with tenants and local organisations and by maximising the convening power of The Whiteinch Centre - WSHA will deliver **long term social value**, strengthen trust, and help the places we serve to **thrive**.



Our approach is built around three strategic pillars:

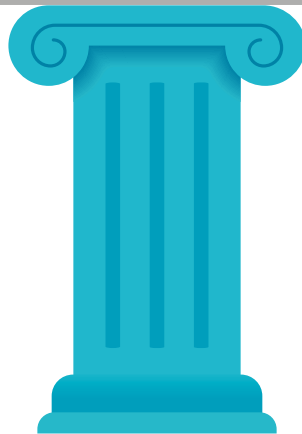
People & Opportunity

Helping residents build confidence, skills and financial resilience through training, advice and digital inclusion.



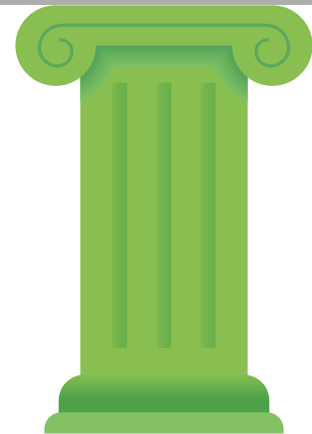
Place & Environment

Supporting cleaner, greener, safer neighbourhoods and strengthening community pride through community wealth building.



Health & Wellbeing

Reducing loneliness, improving mental and physical health, and making dignified access to food and social connection easier for everyone.



Delivery is supported by **clear objectives**, strong governance through WSHA and The Whiteinch Centre (TWC), and a commitment to transparency, including regular “You Said - We Did” reporting.

Through TWC’s role as a community hub, tenants benefit from free and low-cost activities, advice services, community food support and opportunities to connect, volunteer and grow.

By 2030, WSHA aims to demonstrate visible, measurable improvements in skills, confidence, community participation, neighbourhood pride

and overall wellbeing. This will be achieved through a stable and sustainable funding model, strong partnerships, consistent measurement of social value and a clear focus on tenant voice in shaping what comes next.

This strategy is more than a delivery plan - it is a commitment to dignity, fairness and long-term community transformation. Through collective effort, WSHA will continue to build communities where people feel supported, connected and proud to call home.



Our Purpose, Way and Impact

Purpose for generations

As a community-based housing association, our purpose is to provide quality, safe and affordable homes that will sustain individuals and families. It is our purpose to sustain and support the creation of equitable, secure and thriving communities that people are proud to call home.

Way for generations

The way we deliver this purpose is through housing, investment, maintenance, community services and environmental services. We integrate our customers' aspirations, challenges and needs as stakeholders in our business and as neighbours in our communities. Together, we create opportunities to work and thrive and have a positive impact now and for generations to come.

Impact for generations

We create communities, not just provide services. Our communities promote dignity through stability, equity and social connection. Our customers have a voice in decision making and the opportunity to shape our services. Our impact is revealed in thriving communities where people trust and rely upon one another, where local voices guide decisions and where everyone contributes to ensure people, place and the community flourishes. We exist to spark individual and community transformation that generates sustainable, welcoming, reliable, thriving neighbourhoods for the people who call them home.

CORE Values

Customer First: We put customers at the heart of everything we do.

One Team: We work collaboratively to achieve shared goals.

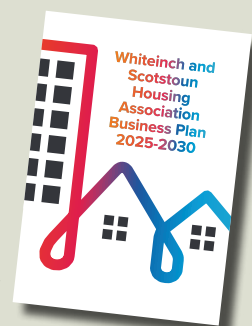
Respect: We treat everyone with fairness, dignity, and consideration.

Excellence: We strive for high standards and take responsibility for outcomes.



Building on WSHA Priorities and Scotland's Vision for Thriving Communities

Our Community Investment Strategy is designed to sit alongside the [WSHA Business Plan 2025-2030](#), and underpins it by deepening community engagement, strengthening community partnerships, and investing in sustainable, energy-efficient places, ensuring our housing function acts as a community anchor.



Policy Alignment

WSHA's Community Investment Strategy complements and strengthens WSHA's own strategic priorities, as well as the local and national policy frameworks.

This ensures our work delivers meaningful impact for tenants and communities while contributing to Scotland's wider ambitions for housing, health, equality and social wellbeing.

As a regulated social landlord, WSHA must meet all statutory housing responsibilities - including health and safety, property condition and tenant participation. This Community Investment Strategy supports this by improving engagement and visibility and creating clear opportunities for tenants to share feedback and help shape decisions on key areas and wider services.

Why This Matters

Aligning with these frameworks ensures WSHA:

- ✓ Delivers local impact while meeting national objectives.
- ✓ Strengthens our case for funding and partnership opportunities.
- ✓ Demonstrates compliance with regulatory and policy expectations.

Alignment with Local Frameworks

Local Policy Alignment Table

Local Framework	What it Means for WSHA	Our Commitment / How We Deliver	How We'll Evidence Impact
Glasgow Community Plan & LOIP	Focus on inclusion, skills, health and reducing inequalities in the city.	Deliver accessible learning, employability pathways, wellbeing activities, and targeted engagement for priority groups.	Participation by demographic, job outcomes, wellbeing data, quarterly You Said – We Did.
Glasgow City Food Plan	A city-wide commitment to dignified food access, reducing waste and improving food skills.	Strengthen Community Shop, cooking classes and food related initiatives; reduce waste through redistribution.	Food participation, waste diverted, improvements in cooking confidence.
Glasgow Social Recovery Taskforce	A continued focus on digital inclusion and community resilience.	Deliver device lending, connectivity support and tiered digital learning for residents.	Devices provided, course completions, digital confidence gains.

Policy Alignment

Alignment with National Frameworks

National Frameworks Alignment Table

National Framework	What it Means for WSHA	Our Commitment / How We Deliver	How We'll Evidence Impact
Housing to 2040	A national vision for homes as part of thriving, connected places, with a focus on prevention and long-term community wellbeing.	Deliver place-based programmes through TWC and strengthen early intervention through advice, wellbeing and community focused activities.	Participation levels, advice outcomes, wellbeing trends and annual social value reporting.
Community Empowerment (Scotland) Act 2015	Strengthens community rights and places duties on public bodies to involve people in decisions.	Run Tenant & Community Voice Panels, support community led projects, offer grants and publish regular "You Said – We Did" updates.	Panel attendance, decisions influenced and published feedback loops.
Fairer Scotland Action Plan	National commitment to reduce poverty, tackle inequality and improve financial wellbeing.	Deliver income maximisation, advice, digital inclusion and targeted support for priority groups.	Verified income gains, advice outcomes and reach into priority groups.
Public Health Scotland Priorities	Focus on mental wellbeing, physical activity, healthy food access and reducing social isolation.	Provide inclusive social groups, physical activity sessions and food programmes that improve wellbeing and connection.	Participation data, confidence measures and volunteer engagement.
National Planning Framework 4 (NPF4)	Supports sustainable, liveable and productive places with strong community involvement and greener environments.	Provide accessible services through TWC and support local community activity that strengthens place.	Project counts, accessibility feedback and social value reporting.
Community Wealth Building (Scotland) Bill / Act	A national approach to keep wealth local and strengthen local economic participation.	Support local Action Plans, increase use of local suppliers and social enterprises, and create opportunities for local skills and volunteering through TWC.	Local procurement data, community partner involvement and contributions to shared outcomes.

Understanding Community Investment

What is Community Investment?

Community Investment is about using our time, money, skills and partnerships to make life better for everyone in our neighbourhoods. As a community-based housing association, our role goes beyond providing homes. We help people feel connected, supported and proud of where they live.

WSHA's approach to Community Investment is facilitated by using The Whiteinch Centre (TWC) - our community hub where people can meet, learn, get advice and take part in activities that strengthen wellbeing.



Social Entrepreneurship

Social entrepreneurship is an approach used by WSHA to develop, fund and implement solutions to social, cultural, or environmental issues. **Social entrepreneurs** are either non-profits, or they blend for-profit goals with generating a positive “return to society”.

Social entrepreneurship typically attempts to further broad social, cultural, and environmental goals often associated with the third & voluntary sectors in areas such as poverty alleviation, health care and community development.

From WSHA's perspective Social Entrepreneurship is about creating a **circular economy** where we can provide services to our tenants via our subsidiaries and then use their profitable activities to fund our community investment. This helps fund programmes at TWC, expand opportunities and keep many activities low-cost or free.



Community Wealth Building

Community Wealth Building (CWB) is Scotland's new approach to strengthening local economies by ensuring that wealth, jobs and opportunities stay within communities rather than flowing out of them. It focuses on practical ways anchor organisations like WSHA can support fair work, local enterprise and community-led activity so that more of the economic value created in an area directly benefits local people.

The [Community Wealth Building \(Scotland\) Bill](#) was passed by the Scottish Parliament in February 2026.

The Bill will make sure there is consistent implementation of the CWB model of economic development across Scotland. It does this by

requiring public bodies to work together to use their economic levers to deliver sustainable growth and promote resilience in our local economies. For WSHA, Community Wealth Building means using our role and spend to support local suppliers where possible, strengthening opportunities for community organisations, and creating local routes into skills, volunteering and employment.

Through TWC and partner activities, we help build a resilient local economy where residents, social enterprises and small organisations have more opportunities to thrive, ensuring that investment made in Whiteinch and Scotstoun generates long-term value for the community.

What Community Investment Looks Like in Practice

1. Supporting People

- Helping tenants get advice on money, benefits, and housing.
- Offering training and job opportunities through local partnerships.
- Running activities that bring people together - coffee mornings, youth clubs and fitness classes.

2. Building Stronger Communities

- Creating spaces like TWC where people can meet, learn, and volunteer.
- Supporting local groups and charities with grants and practical help.
- Organising events that celebrate culture and reduce isolation.

3. Tackling Big Issues Together

- Working with health services to improve wellbeing.
- Helping people get online and learn digital skills.
- Providing community food support through The Whiteinch Community Shop, cooking classes, and initiatives that reduce food poverty.
- Supporting projects that reduce food poverty and loneliness.



How We Deliver Community Investment

Strategic Objectives: What we aim to achieve

Our objectives shape how we deliver community investment. Everything we do should meet at least one of the following:

- **Inform:** Ensure tenants have clear, timely information about services and decisions.
- **Involve:** Provide opportunities for tenants to influence policies and projects.
- **Empower:** Support community-led initiatives and capacity building.
- **Impact:** Track engagement outcomes and social value to measure the impact of our community investment.

These objectives reflect WSHA's commitment to humanising the housing system by embedding transparency, collaboration, and fairness in every decision.

Guiding Principles: How we work

Our guiding principles underpin all of our Community Investment activities. They shape how we design, deliver, and evaluate our work and ensure that our approach remains person-centred, equitable, and grounded in the lived experience of our tenants and communities.

Inclusivity

We actively engage people of all ages, backgrounds, and identities, with a particular focus on under-represented and seldom-heard groups. Our programmes are designed to foster participation and ensure everyone has a voice in shaping activity.

Accessibility

We remove barriers to involvement by providing multiple ways for people to connect with us - digital, face-to-face, by telephone, and through outreach. We ensure our spaces, communication, and support are as inclusive and accessible as possible.

Transparency

We share decisions openly, communicate clearly, and demonstrate accountability through "You Said – We Did". This reinforces trust and helps communities see how their feedback directly shapes our work.

Continuous Improvement

We listen, evaluate, and adapt. By using feedback loops, reflective practice, and data-led evaluation, we continually refine our approaches to deliver the greatest impact.

Governance & Accountability

These principles are upheld and overseen through strong governance, ensuring they remain central to all community investment work. Governance is exercised through:

- WSHA Board – Strategic oversight and assurance.
- The Whiteinch Centre (TWC) Board – Operational governance and quality oversight.
- Tenant and Community Voice Panels – Ongoing accountability, co-design, and lived-experience leadership.

Together, these governance structures ensure that WSHA's approach remains person-centred, equitable, transparent, and responsive to the communities we serve.

Community Investment Key Priorities – The Three Pillars

This strategy focuses on three pillars shaped directly by community voices. We will establish baseline metrics for our 3 Community Investment Pillars to help track our progress towards our ambitions in each area for 2030.

Pillar 1: People & Opportunity

We'll help you build confidence, skills and routes into good work – in a way that suits you.

What the community has told us:

- Residents want to gain skills, confidence, and access to good work.
- Digital inclusion reduces barriers to services and participation.
- Financial resilience is strengthened through money and debt advice.

Where we are now:

- Training and employability support exist but are not part of a clear pathway.
- Digital access is available, but confidence varies across age groups and abilities.
- Demographic information is limited, making it harder to identify who we are reaching and who we are missing.

What we will do:

- Build clear routes into training and work, including tasters, pre-employment support and employer events.
- Expand digital access and learning, including device lending, connectivity support and structured digital learning.
- Implement and strengthen money, debt and energy advice provision through consistent pathways and visible access at TWC.
- Improve demographic data to reach under-represented groups more effectively.
- Embed social value through skills, confidence gains, improved wellbeing and increased income.

Our ambition for 2030:

- A clear, easy-to-follow skills and employment pathway from first engagement to sustained work for those who need it.
- Strong digital confidence across the community, with progression from beginner to intermediate skills.
- A trusted advice offer that improves financial resilience and reduces crisis situations.
- Better understanding of tenant needs through richer data and engagement.
- Demonstrable social value from learning, advice and support programmes.

Priority programmes:

- Routes to Work: Pre-employment courses, sector tasters, CV coaching, employer fairs at TWC.
- Digital Everyone: Device lending, connectivity support, beginner-to-intermediate courses, Family Digi-Clubs.
- Financial Health Check: Benefits, debt and energy advice; tariff switching; income maximisation; crisis prevention.

Pillar 2: Place & Environment

We will work alongside communities and TWC so that residents enjoy cleaner, greener and more welcoming neighbourhoods.

What the community has told us:

- People value safe, clean and well-maintained shared spaces.
- Green spaces and places to gather to make neighbourhoods feel welcoming.
- Clear communication and consistent maintenance build pride in place.

Where we are now:

- Clean-ups are taking place, but community participation is not always captured.
- Residents want more visible, community led activity in shared spaces.
- We need to better understand how local activity relates to ASB trends.

What we will do:

- Enable community led Neighbourhood Pride activity, where residents take the lead, supported by TWC and WSHA.
- Co-design improvements to active travel, ensuring cycle storage is located and designed based on tenant needs.
- Improve communication about estate improvements and community projects that bridge the gap between housing and communities.
- Partner with environmental organisations, bringing in expertise and opportunities for communities to take forward.

Our ambition for 2030:

- Communities leading cleaner, greener shared spaces with strong local participation.
- Tenants who feel confident managing their home environment, including energy usage.
- Stronger perceptions of neighbourhood pride, safety and community belonging.

Priority programmes:

- Neighbourhood Pride: Community-led clean-ups supported by WSHA and TWC.
- Energywise Homes: Practical home-energy support co-delivered with partners.
- Access to Cycling: Cycle storage designed and located with tenant input.

Pillar 3: Health & Wellbeing

We'll make it easy to connect, get active and eat well - without cost being a barrier.

What the community has told us is needed:

- Desire for reduced loneliness and isolation; increased social connection and participation.
- Improved confidence, mental wellbeing and physical activity.
- Access to food and cooking knowledge is strengthened.

What we will do

- Expand social groups, intergenerational activities and cultural events.
- Increase access to low-cost physical activity, including walking groups and fitness sessions.
- Enhance dignified food support through the Community Shop, cooking classes and community meals.
- Introduce simple wellbeing tools to measure confidence, connection and wellbeing.
- Strengthen volunteer opportunities to build confidence, networks and contribution.

Where we are now:

- Social groups and activities at TWC attract strong attendance, but outcomes aren't measured consistently.
- Physical activity sessions run regularly, but participation data varies.
- Community food support is well-used, but confidence outcomes are not routinely captured.
- Loneliness is widely reported through tenant feedback, but responses lack systematic measurement.

Our ambition for 2030:

- Reduced loneliness and stronger social connections across the community.
- More residents active regularly through accessible local opportunities.
- Higher confidence in cooking and healthier eating habits.
- Clear evidence that activities and support are improving wellbeing for tenants and families.

Priority programmes:

- Community Connections: Social clubs, intergenerational activities, opportunities for cultures to link.
- Move Well: Community walking/running groups, low-cost fitness at TWC.
- Community Food Provision: The Whiteinch Community Shop, cooking on a budget, community meals.

Tenant Benefits & Experience

What Tenants Get Back

Community investment is designed to make life easier, more connected and more affordable for WSHA tenants. Here's what they can expect:

- Free or low-cost access to activities at The Whiteinch Centre, including clubs, events, social groups and family sessions.

- Money, debt and energy advice that helps put cash back in their pocket.
- More ways to get active close to home, from walking groups to low-cost fitness sessions.

A real say in what happens next, with clear “You Said – We Did” updates showing how tenant feedback shapes decisions.

What this means for tenants

WSHA tenants will see and feel the benefits of community investment. Many of the activities and services people value are free or deliberately kept low-cost through our Low Cost/No Cost model. This ensures that everyone can take part, regardless of income, and enjoy opportunities to learn, connect and feel part of something special.

We will measure annually the financial value attached to accessing the range of support or activities that are available for tenants - such as advice services, digital learning or activities at TWC.

How The Whiteinch Centre (TWC) Fits Within Our Community Investment Approach

The Whiteinch Centre (TWC) has been a core part of the local community for over two decades, originally established to provide accessible space, activities, and support for residents across Whiteinch and the surrounding neighbourhoods.

Since becoming a wholly owned subsidiary of WSHA, the Centre has established itself as a community anchor and a trusted point of contact for tenants and local people.

WSHA's Community Investment Strategy sets the strategic direction and community investment

priorities. TWC provides the on-the-ground infrastructure, relationships, and delivery capacity needed to turn strategy into real-life impact.

TWC brings these ambitions to life through programmes, volunteering, advice, and partnership work. This alignment ensures that our community activity is not only strategic and evidence-based but also rooted in local need and delivered in a way that feels authentic and accessible.



Why This Complements Our People, Place & Environment Pillars

The partnership between WSHA and The Whiteinch Centre is the foundation for delivering on all three pillars of the Community Investment Strategy:

- **People & Opportunity:** TWC provides the environment where people build skills, confidence, and connections through groups, volunteering, youth provision, training, and tailored support.
- **Place & Environment:** As a community hub, TWC plays a key role in place-based work, local stewardship, and emerging environmental initiatives, ranging from community food and waste-reduction activity to future plans for local environmental impact measures.
- **Health & Wellbeing:** Through community meals, social groups, targeted support, and local partnerships, TWC supports tenants' physical, mental, and financial wellbeing.



Delivery, Funding & Partnerships



Delivery Plan

Where we are now

Our community investment offer is already strong, but we want to make it clearer, more accessible and more sustainable. We currently deliver programmes using a mix of WSHA in-kind support, external funding and the convening power of TWC. Through our Low Cost/No Cost model, many activities are free for tenants, ensuring everyone can take part regardless of income.

Funding & Resources

Our community investment activity is funded through a blended model:

- WSHA in-kind contribution (staff time, facilities, operational support)
- Revenue generated from The Whiteinch Centre
- Gift Aid from WSES and WSPM, External funding, including: UK/Scottish charitable trusts.



Low Cost/No Cost Model – balancing inclusion and sustainability

We use a simple three-tier price for ad-hoc and cyclical activities at TWC. This allows us to:

- keep activities free or low-cost for WSHA tenants.
- ensure small contributions from non-tenants help sustain the programme, and report clearly on who benefits.

Using Square point of sale tagging, every transaction is coded so we can track tenant value, participation and social impact. This strengthens transparency and demonstrates the return tenants receive from our investment.



How we'll manage partnerships

- Share information that will benefit local people.
- Light-touch agreements with shared outcomes and data-sharing (GDPR) where needed.
- Co-branded events to reduce overlap and maximise reach.
- Partner networking to review referrals, results and what's next.



Community Investment – Summary Risk Statement

WSHA's Community Investment activity delivers significant social and wellbeing benefits for tenants, but it also carries a set of strategic risks that require ongoing management. The main risks relate to:

- Funding sustainability.
- Delivery capacity.
- Data quality.
- Partner dependency.
- Maintaining tenant trust.
- Reliance on external grants.
- Variable participation levels.
- Robust outcome measurement.
- Reputational risk for the entire WSHA Group.
- Resource availability and utilisation.

Key mitigations include:

- Diversified funding model.
- Clear governance across the WSHA Group.
- Strengthened data collection.
- Consistent “You Said – We Did” reporting.
- Targeted engagement to ensure programmes reach those who benefit most.
- Partnerships are managed through agreed outcomes and regular review, reducing dependency and safeguarding quality.

Overall, community investment represents a **managed and proportionate strategic risk** that is outweighed by the preventative, financial and wellbeing benefits it delivers for tenants.

With the controls in place, WSHA can continue to invest confidently in People, Place and Wellbeing while protecting the core business and ensuring rent affordability.

Our detailed risk assessment is part of the overall WSHA Group Risk Register.



Where We Want to Be by 2030 and How People Shape This

By 2030, we want a delivery model that is:

- Stable and sustainable, with diverse funding sources.
- Clear and easy to access, with a simple route for tenants into programmes.
- Powered by strong partnerships that add expertise and widen opportunities.
- Driven by tenant and wider community voice, with visible updates and feedback loops.
- Fully transparent, using data to show who benefits and what difference it makes.
- Confidently demonstrating social value, including financial gains, wellbeing improvements and increased connection.

Tenants and community members will play a central role in shaping how community investment grows by helping us decide:

- which activities matter most.
- where gaps exist.
- what barriers need removed.
- how we measure success.

Through our Tenant Voice Panel, community conversations, TWC engagement, surveys and day-to-day feedback, local people will guide what we do next - and we'll update through regular “You Said – We Did” reporting.

How We Measure and Report

We are committed to reporting openly and consistently on the difference our community investment work makes. This includes regular updates on participation, outcomes, social value and tenant voice priorities, so you can clearly see the impact of our programmes and how your feedback shapes what we do next.

Monitoring & Evaluation

To understand what's working and where we can improve, we will track:

- Key Performance Indicators (KPIs): participation rates, satisfaction scores and diversity of engagement across all activities.
- Annual reporting: a clear summary of the outcomes achieved, the lessons we've learned and what we're prioritising next.
- Social value: the financial, wellbeing and community benefits created through our programmes, reported annually to show the wider impact on tenants and the community.

This monitoring approach ensures we're improving year-on-year and investing in the things that make the biggest difference.



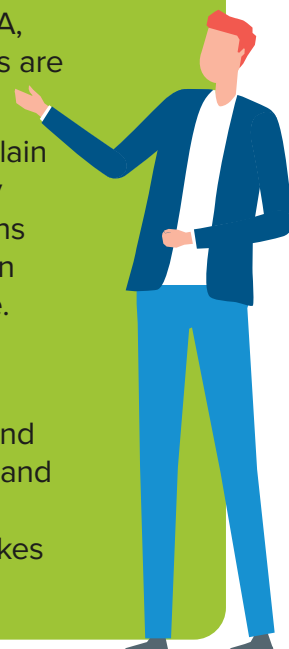
Communication & Engagement

We will keep tenants, partners and the wider community fully updated through clear, accessible and consistent communication. Our aim is to make it easy for people to understand what we are doing, how they can get involved and how their feedback shapes our decisions.



Our Communication & Engagement Commitments

- Quarterly Community Investment updates (print and digital) featuring stories, data snapshots and opportunities to take part.
- A "You Said – We Did" dashboard, updated quarterly online and at TWC, showing the actions we've taken in response to tenant and community feedback.
- Tenant and Community Voice Panels, ensuring local people directly shape priorities, influence decisions and help guide community investment activity.
- Consistent branding and visibility for all community programmes, supported by a shared calendar across WSHA, TWC and partners so opportunities are easy to find and understand.
- Inclusive communications, using plain English, Easy Read formats for key documents and offering translations or BSL on request so everyone can access information and participate.
- Promoting our Low Cost/No Cost model and the Community Shop across newsletters, social media and at TWC, so tenants clearly understand the value they receive and the difference WSHA's investment makes in their lives.



As with all of the Associations policies and procedures, this document, in full and in part, can be made available in summary, on tape, and in translation into most other languages. It is available to view and download from the website at **www.wsha.org.uk**.

If you would like a version in a different format, please contact Corporate Services at The Whiteinch Centre, 1 Northinch Court, G14 0UG, by telephone on: **0141 959 2552**, or by e-mail at: **wsha_admin@wsha.org.uk**.

Cantonese

如果你需要這份不同語言版本的簡訊，請聯絡WSHA辦事處 Corporate Services (地址: The Whiteinch Centre, 1 Northinch Court)，或致電 0141 959 2552，或電郵 wsha_admin@wsha.org.uk。

Gaelic

Cuiribh fios gu Corporate Services aig oifis WSHA aig Ionad Whiteinch, 1 Northinch Court, neo air a fòn aig 0141 959 2552, neo air post-dealain aig wsha_admin@wsha.org.uk ma tha thu ag iarraidh dreach dhan iris-naidheachd ann an cànan eile.

Mandarin

如果您需要此报纸的其他语种译本，请与位于Whiteinch中心，1 Northinch Court WSHA 办公室的 Corporate Services 联系，或者致电 01419592552，或者发电子邮件至 wsha_admin@wsha.org.uk。

Polish

Jeżeli chcieliby Państwo otrzymać tłumaczenie niniejszego biuletynu, prosimy o kontakt z Corporate Services w biurze WSHA w Whiteinch Centre, 1 Northinch Court lub telefonicznie pod numerem 0141 959 2552 lub na adres e-mailowy: wsha_admin@wsha.org.uk

Swahili

Ikiwa ungependa toleo katika muundo tofauti, tafadhali wasiliana na Huduma za Biashara kwenye

The Whiteinch Centre, 1 Northinch Court, G14 0UG, kupitia simu kwenye: 0141 959 2552,

au kupitia barua pepe kwenye wsha_admin@wsha.org.uk

Urdu

اگر آپ اس نیوز لیٹر کو کسی مختلف زبان میں حاصل کرنا چاہتے ہوں تو براہ مہربانی
”وائٹ انچ سینٹر“،
1 نارٹھ انچ کورٹ میں واقع ”ڈبلیو ایس ایچ اے“ کے دفتر میں Corporate Services سے
”کیرن میک ایون“
ٹیلیفون نمبر 0141 959 2552 کے wsha_admin@wsha.org.uk کے ذریعے رابطہ کریں۔
ذریعے یا ای میل

Arabic

إذا كنت تريدًا نسخةً بتنسيقٍ مختلفٍ، فالرجاء الاتصال بقسم خدمات الشركات "Corporate Services" في
The Whiteinch Centre, 1 Northinch Court, G14 0UG، عبر الهاتف على الرقم: 0141 959 2552

أو عبر عنوان البريد الإلكتروني wsha_admin@wsha.org.uk

Farsi

اگر نسخه‌ای با فرمت متفاوت می‌خواهید، لطفاً با خدمات شرکتی به شماره ذیل با شماره زیر تماس بگیرید
The Whiteinch Centre, 1 Northinch Court, G14 0UG، از طریق تلفن: 0141 959 2552

یا از طریق ایمیل به wsha_admin@wsha.org.uk

Telephone: 0141 959 2552 Email: wsha_admin@wsha.org.uk

Whiteinch & Scotstoun Housing Association, 1 Northinch Court, Glasgow G14 0UG

Whiteinch & Scotstoun Housing Association Ltd. – a Charity Registered in Scotland No. SC035633