

ING | KUTAHYA
SERAMIK

SLABS CATALOGUE 2026

GENERAL CATALOGUE 2026

Marble look

Ambra	12
Anatolian Black	14
Bamboo Noir	16
Bianco Lasa	18
Breccia Capraia	20
Calacatta Gold	22
Crystal Luxor	24
Egean Brown	26
Emerald Green	28
Honey Onyx	30
Kent Nero	32
Lia Onyx	34
Line White	36
Louis	38
Luce Bone	40
Nero Marquina	42
Pietra Grey	44
Pulpis Chocolate	46
Pura Crosscut Bone	48
Pura Veincut Bone	50
Rapsody Grey	52
Rosso Cardinale	54
Swan Bone	56
Swan Grey	58
Swan Latte	60
Swan Light Grey	62
Valeria	64

Stone look

Argento	68
Art Lava	70
Basalto Anthracite	72
Brera Beige	74
Brera Bone	76
Cosmic Silver	78
Essential Grey	80
Essential Sand	82
Fluence	84
Pierre de Corton Grey	86
Pierre de Corton Ivory	88
Sara Grey	90
Sara Taupe	92
Travertine Ruby	94

Contemporary

Materia Beige	98
Materia Light Taupe	100
Oxido Brown	102
Portland Beige	104
Portland Grey	106
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Pure White	110
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Founded in 1989, **NG Kütahya Seramik** is one of the leading global players in the porcelain ceramic industry. With 37 years of expertise, more than 400,000 m² of enclosed production area, and an annual production capacity of 85 million m² within a single integrated manufacturing complex, the company stands among the largest manufacturers in the sector. Driven by innovation, design, and sustainability, NG Kütahya Seramik continuously advances its production technologies and strengthens its presence in international markets. Our environmentally responsible products are certified with EPD and GREENGUARD, while NSF certified solutions reflect our strong commitment to hygiene, human health, and sustainable living. Today, NG Kütahya Seramik is the preferred brand in numerous prestigious projects across Türkiye and global markets, proudly representing the strength and quality of the porcelain ceramic industry worldwide.





NG Stone: A New Generation of Ceramic Surfaces Combining Aesthetics, Performance, and Technological Excellence.

NG Stone, which brings durability, aesthetics, and innovation into everyday life, pushes the boundaries of ceramics with its user-friendly features. The masterpiece of NG Kütahya Seramik, NG Stone comes to life in factories with the largest indoor granite ceramic production capacity in Turkey. With dimensions of 160x320 cm and 80x320 cm and a thickness of 12 mm, NG Stone is the choice of those seeking a brand-new experience beyond the ordinary. It offers usage possibilities beyond the standards of ceramics in various areas such as countertops, sinks, kitchen cabinets, and TV backs, allowing you to unleash your imagination in all spaces. Designed with a hygienic structure, alternative surface options, wide usage areas, and sustainable production technology, NG Stone pushes the limits of innovation in the ceramic industry with its highly durable formula that is resistant to stains, chemicals, thermal shock, moisture, UV rays, scratches, and abrasions.

Driving sustainable growth through accountability, innovation, and human-centered values.

NG Stone approaches sustainability not only as an environmental responsibility, but as a comprehensive and long-term value concept that integrates environmental, social, and economic dimensions into its business strategy. The company believes that sustainable development is essential for creating lasting value for customers, employees, partners, and the communities in which it operates. For this reason, sustainability is embedded in NG Stone’s decision-making processes and operational practices across all areas of activity.

The company’s sustainability policy is designed to establish a responsible and forward-looking business model based on environmental awareness, social contribution, and strong governance principles.

Shaping the Future of Ceramic Surfaces Through Sustainable Production and Innovative Vision.

NG Stone actively encourages innovation as a driver of sustainable development. By investing in new technologies, improving processes, and promoting creative thinking, the company aims to develop solutions that enhance efficiency while reducing environmental impact. Continuous improvement and innovation enable NG Stone to respond to evolving market needs while maintaining its commitment to sustainability.

Through these integrated efforts, NG Stone seeks to build a resilient and responsible business model that balances economic growth with environmental stewardship and social progress. The company remains committed to continuously improving its sustainability performance and contributing to a more sustainable future for the industry and society as a whole.



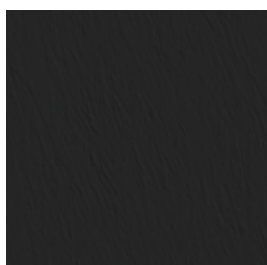
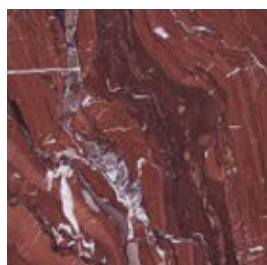
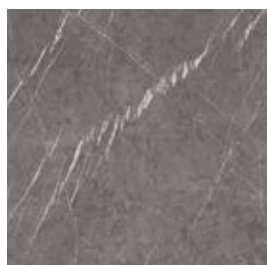
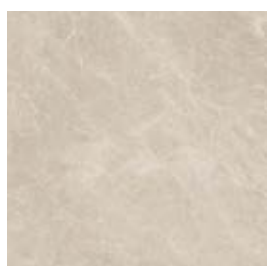
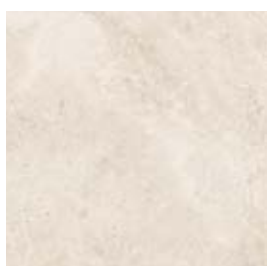
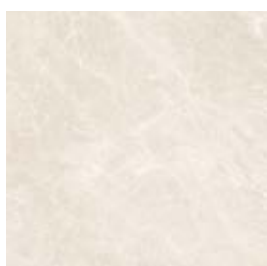
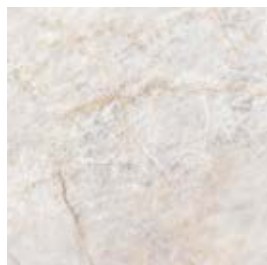
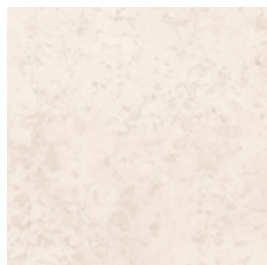
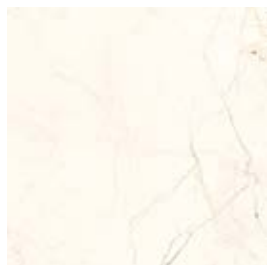
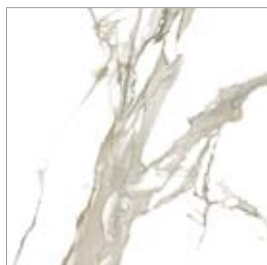
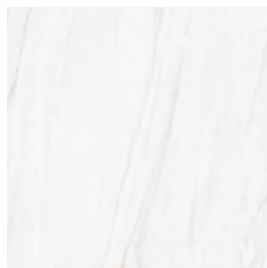
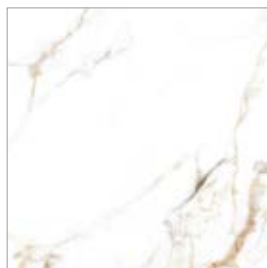
Sustainability Report



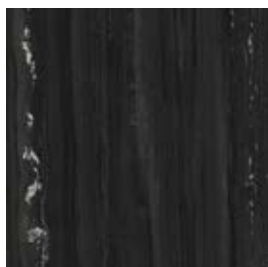
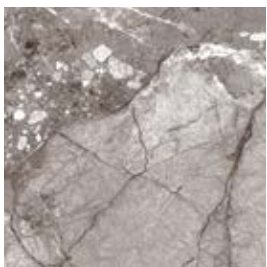




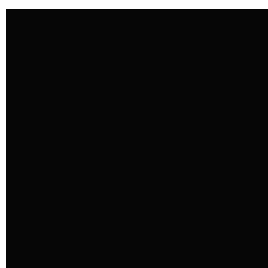
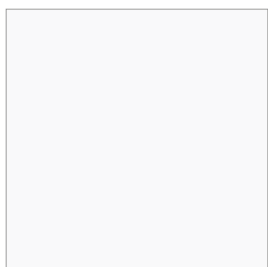
MARBLE



STONE

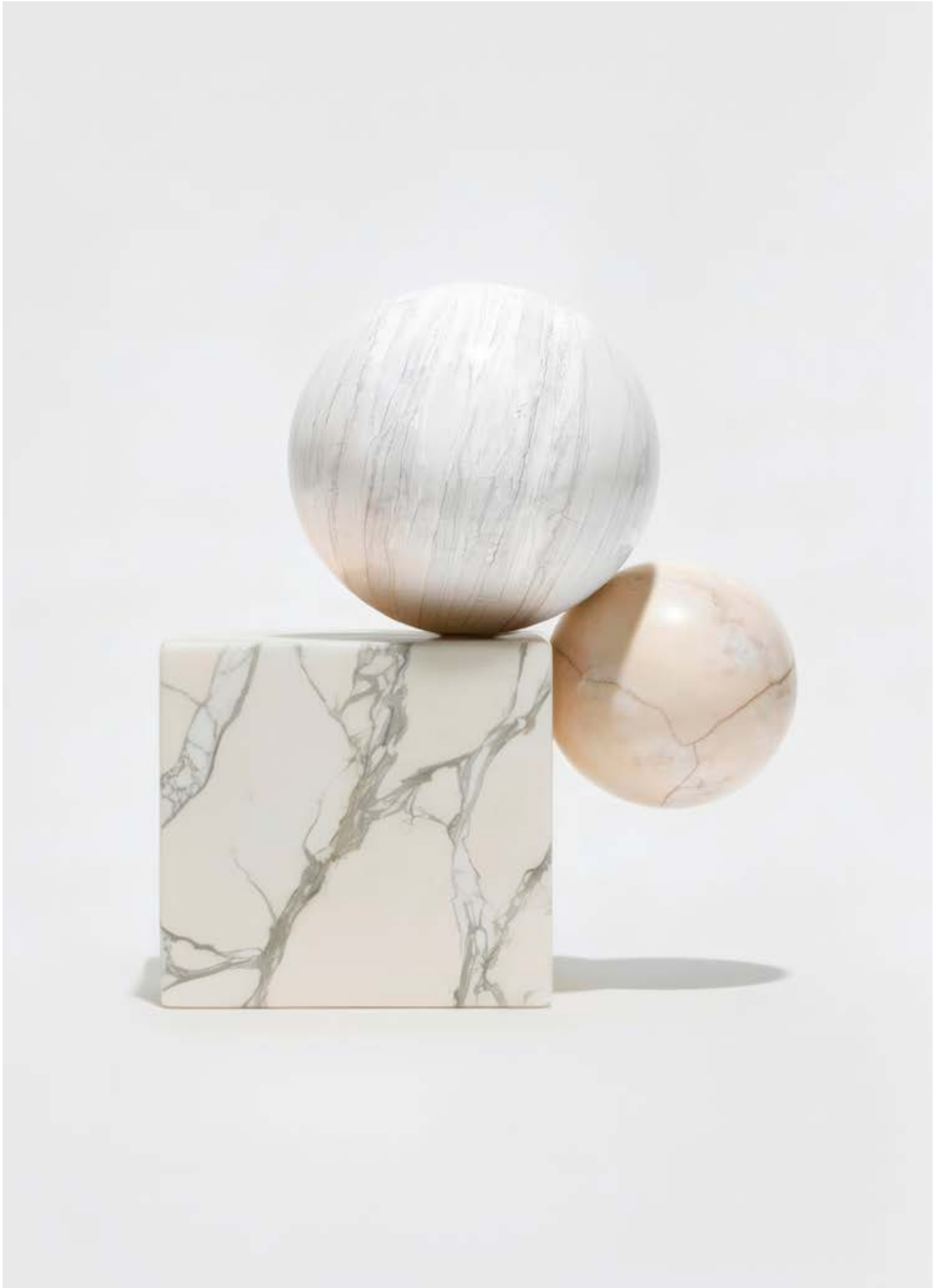


CONTEMPORARY

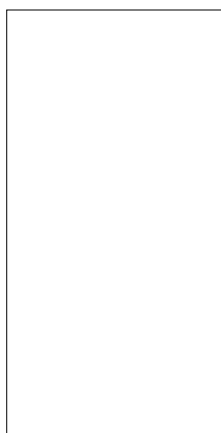


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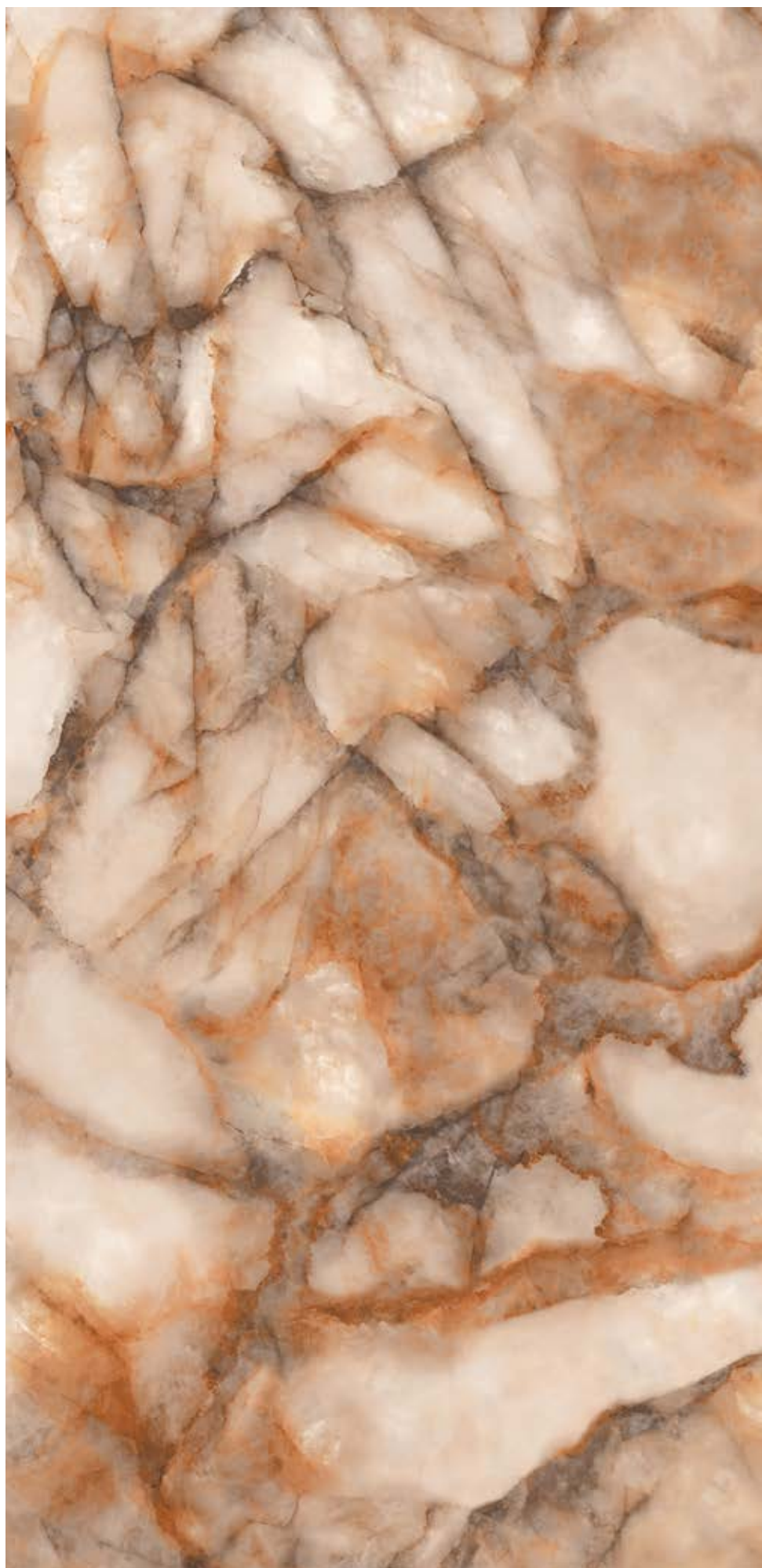
AMBRA



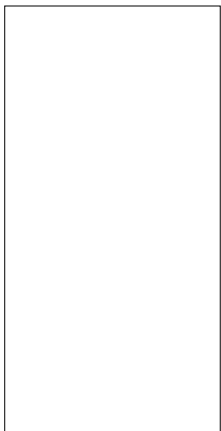
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Mesh available on request

Size cm	Size inches	Thickness	Polished
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ANATOLIAN BLACK



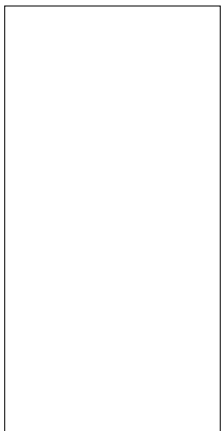
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BAMBOO NOIR



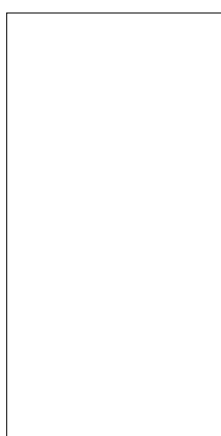
163x323 cm

Mesh available on request

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BIANCO LASA



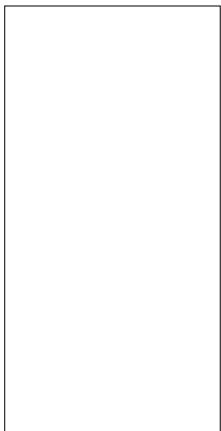
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Soft Matt
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163x323	64"x128"	20 mm	•



BRECCIA CAPRAIA



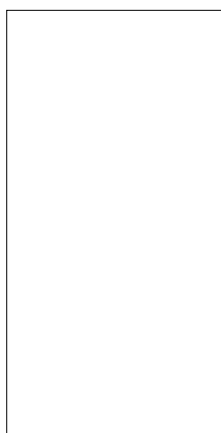
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Mesh available on request

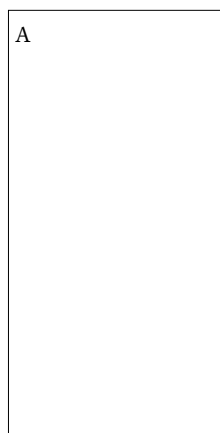
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CALACATTA GOLD

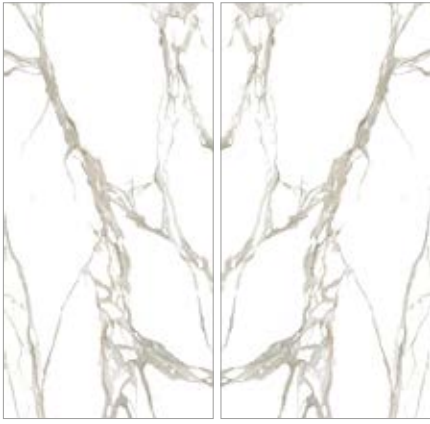


163x323 cm
Mesh available on request



163x323 cm BOOKMATCH

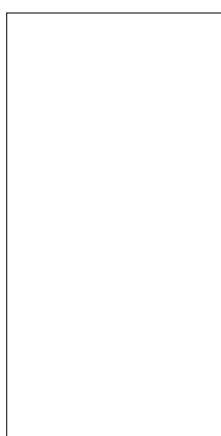
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BOOKMATCH A/B



CRYSTAL LUXOR



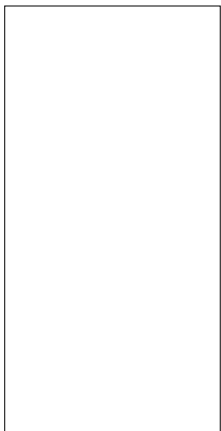
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Size cm	Size inches	Thickness	Polished
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EGEAN BROWN



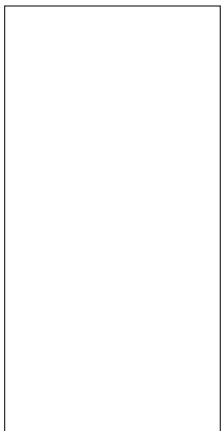
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt	Polished
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EMERALD GREEN



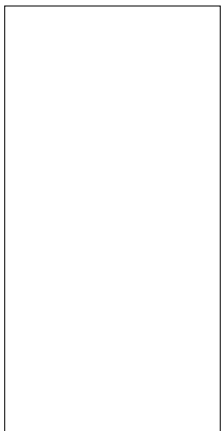
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Polished
163x323	64"x128"	12 mm	•



HONEY ONYX



163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Polished
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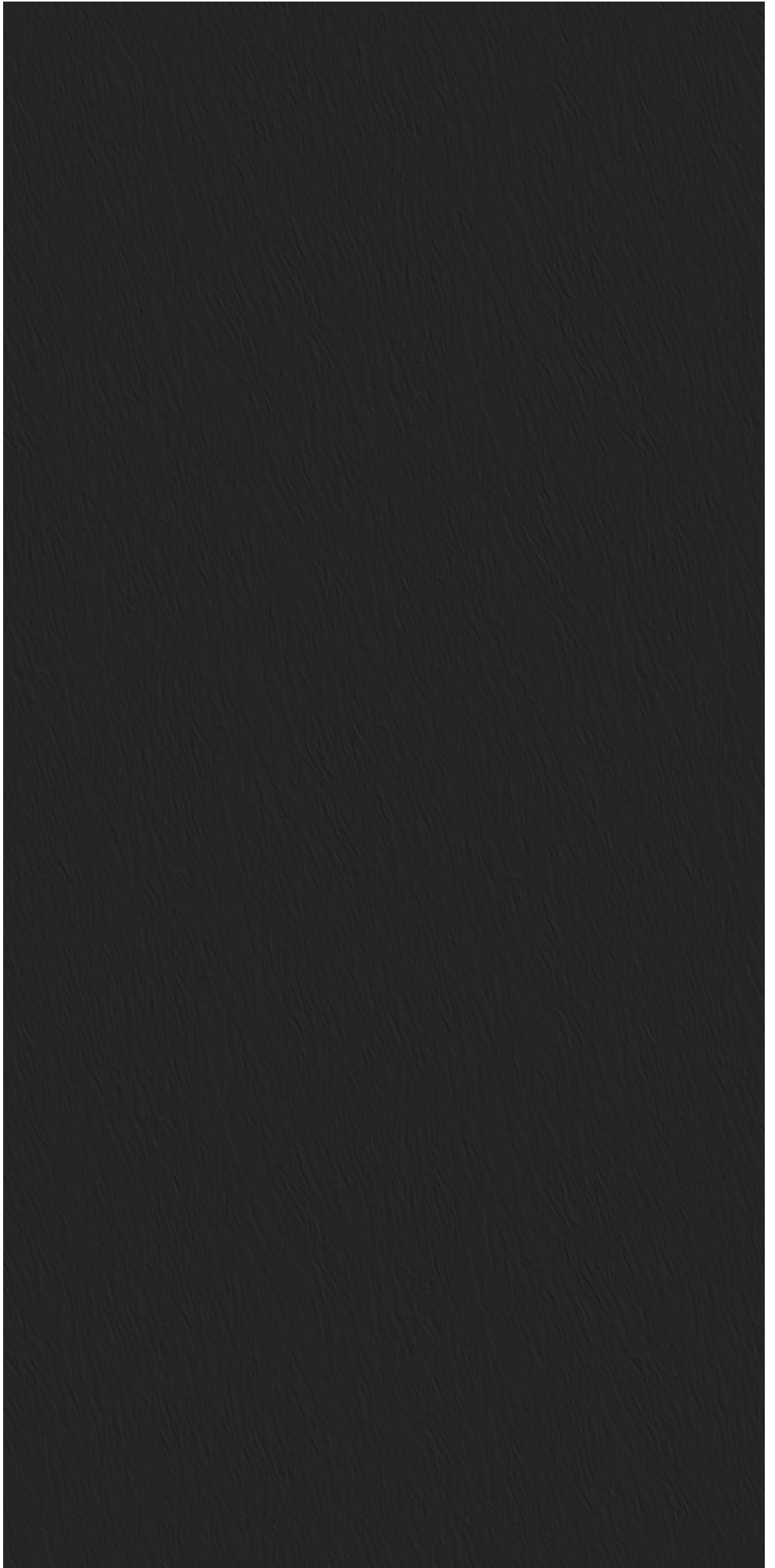
KENT NERO



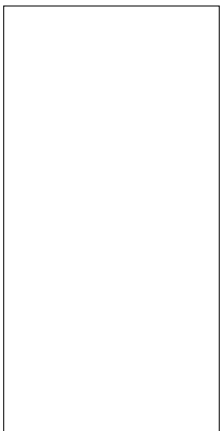
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
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LIA ONYX



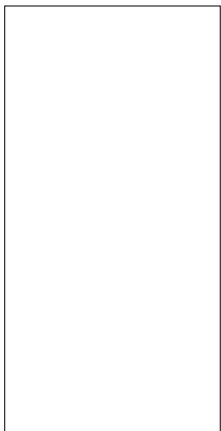
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Mesh available on request

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LINE WHITE



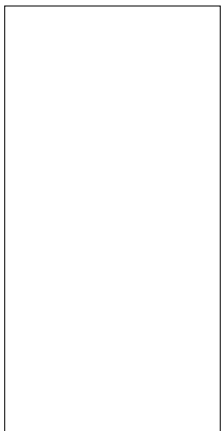
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Mesh available on request

Size cm	Size inches	Thickness	Soft Matt	Polished
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163x323	64"x128"	20 mm	•	•



LOUIS



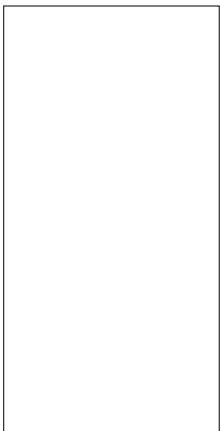
163x323 cm

Mesh available on request

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LUCE BONE



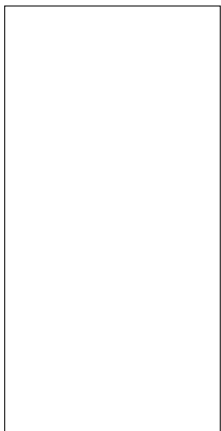
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Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
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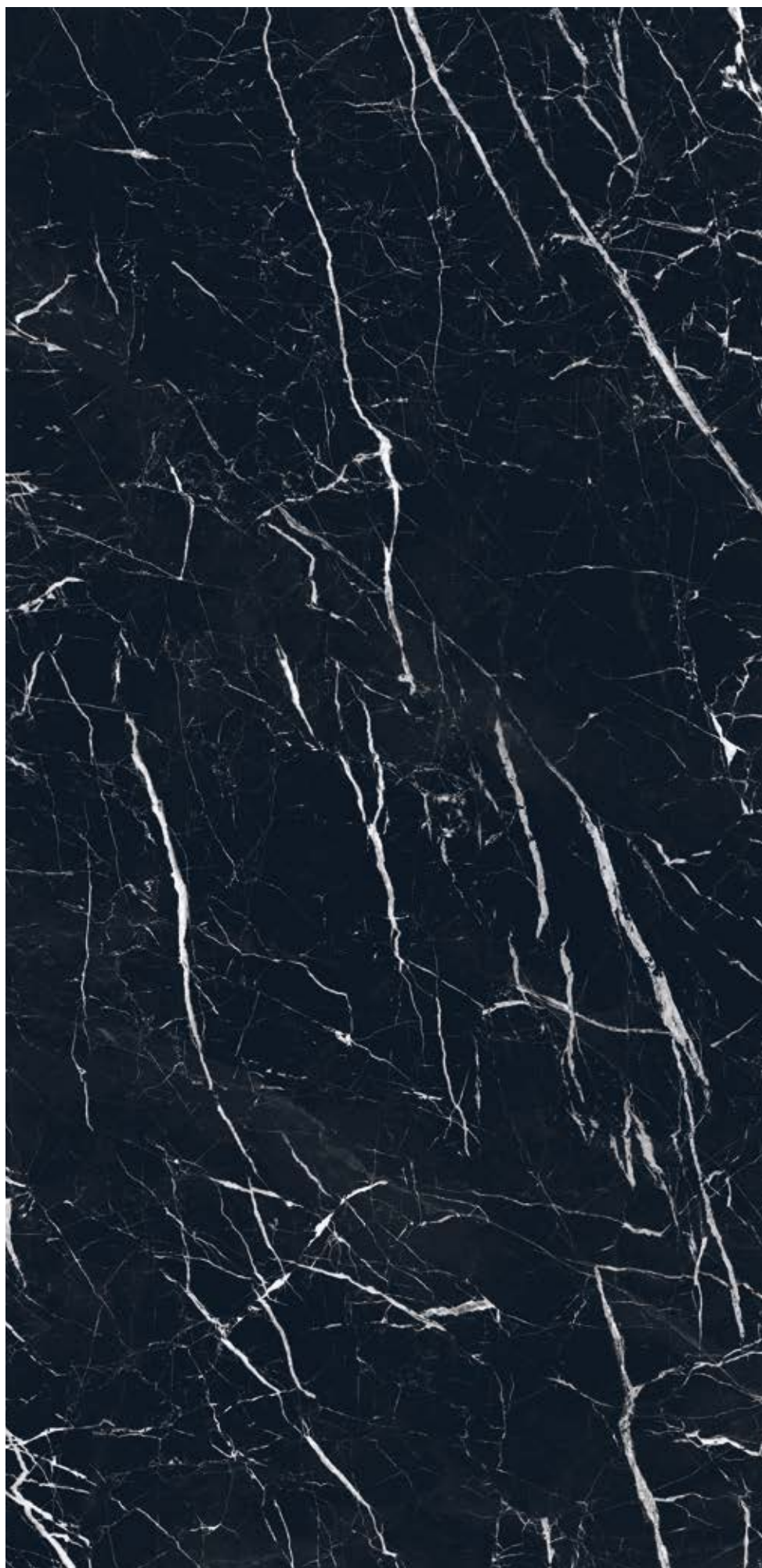
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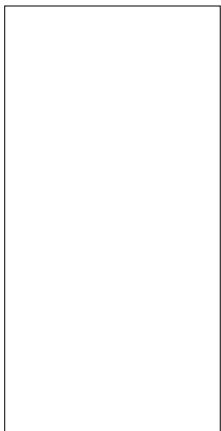
163x323 cm

Mesh available on request

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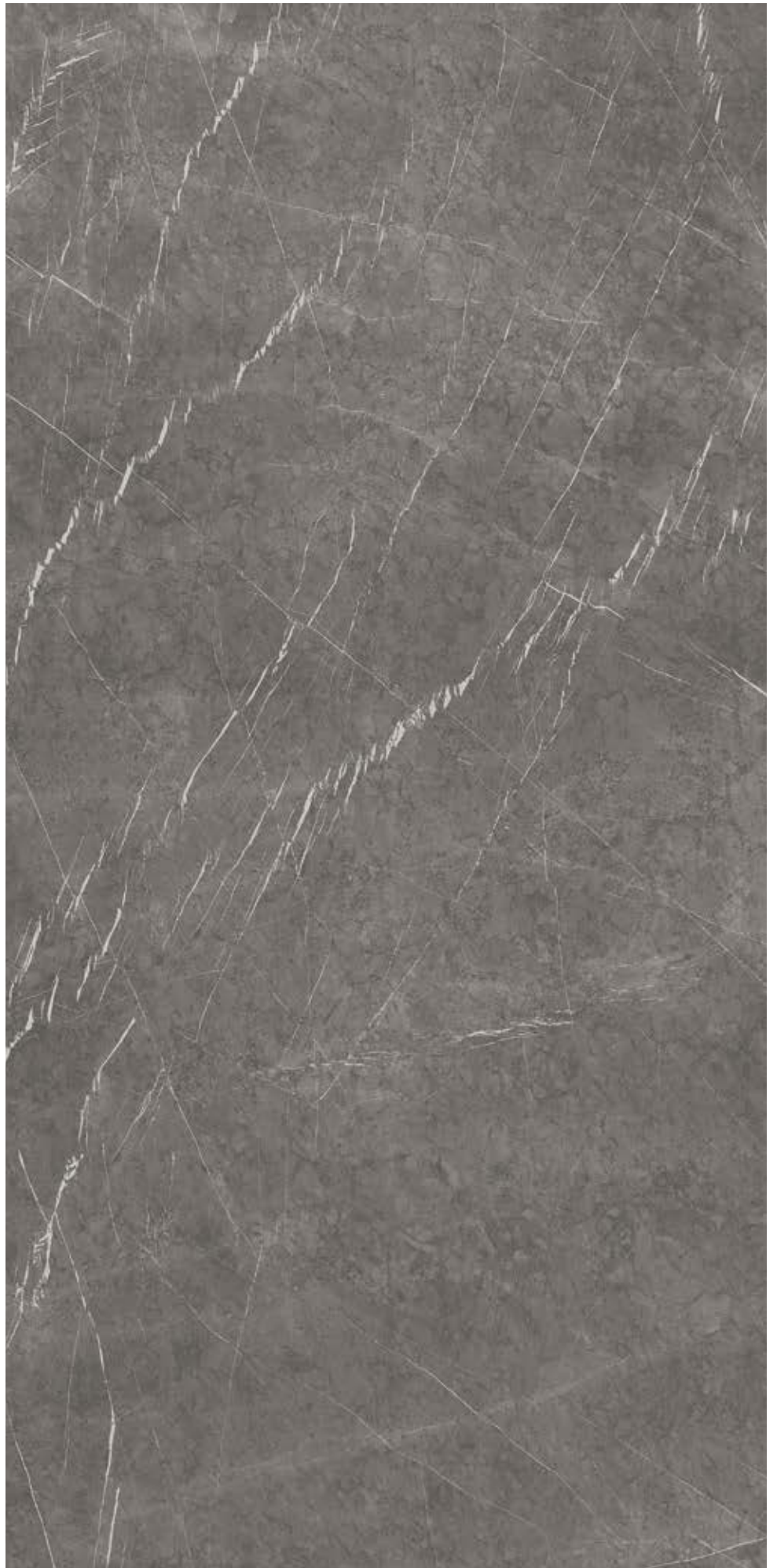
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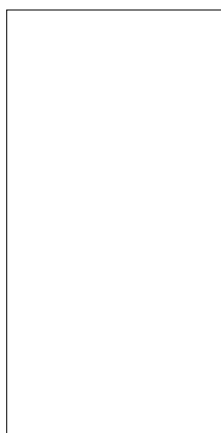
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt	Polished
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163x323	64"x128"	20 mm	•	•



PULPIS CHOCOLATE



163x323 cm

Mesh available on request

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PURA CROSSCUT BONE



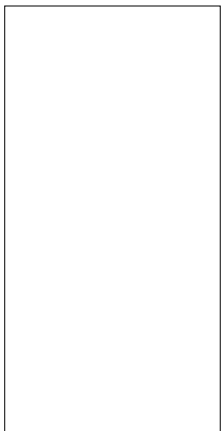
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
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PURA VEINCUT BONE



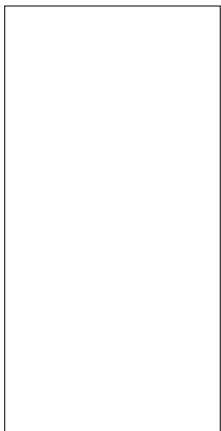
163x323 cm

Mesh available on request

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RAPSODY GREY



163x323 cm

Mesh available on request

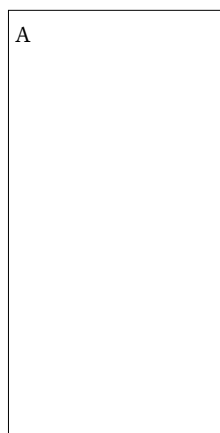
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ROSSO CARDINALE

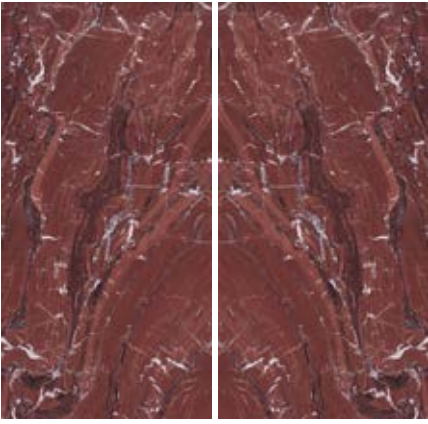


163x323 cm
Mesh available on request



163x323 cm BOOKMATCH

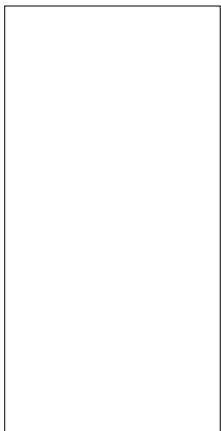
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BOOKMATCH A/B



SWAN BONE



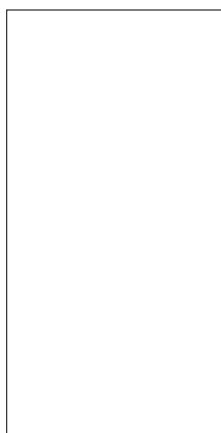
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Soft Matt	Polished
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163x323	64"x128"	12 mm	•	•



SWAN GREY



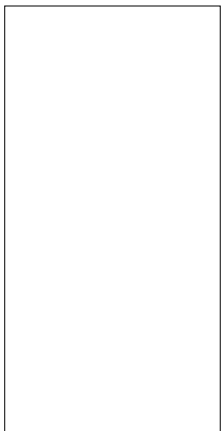
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Mesh available on request

Size cm	Size inches	Thickness	Soft Matt	Polished
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163x323	64"x128"	12 mm	•	•



SWAN LATTE



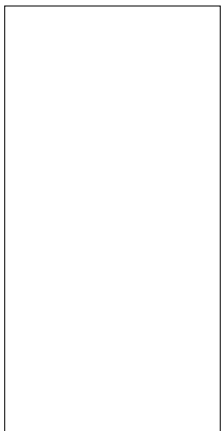
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Mesh available on request

Size cm	Size inches	Thickness	Soft Matt	Polished
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163x323	64"x128"	12 mm	•	•



SWAN LIGHT GREY



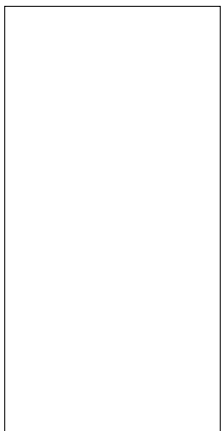
163x323 cm

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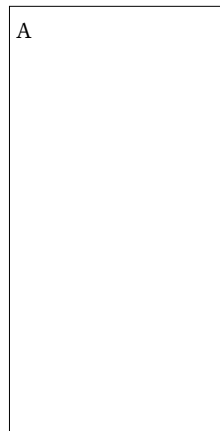
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163x323	64"x128"	12 mm	•	•



VALERIA



163x323 cm
Mesh available on request



163x323 cm BOOKMATCH

Size cm	Size inches	Thickness	Soft Matt	Polished
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163x323	64"x128"	12 mm	•	•
163x323	64"x128"	20 mm	•	•

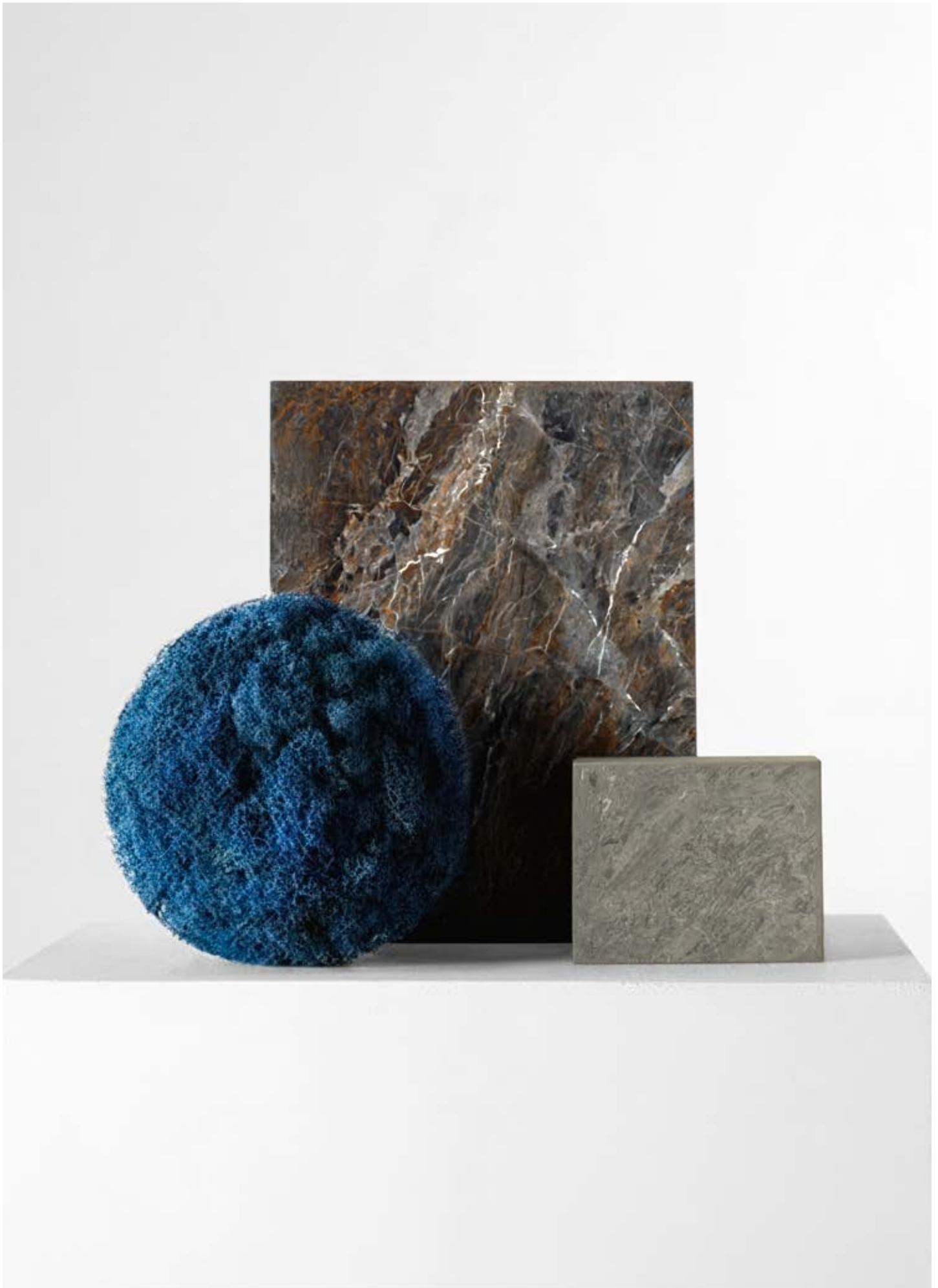


BOOKMATCH A/B



Stone look

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ARGENTO



163x323 cm

Mesh available on request

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163x323	64"x128"	6 mm	•
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163x323	64"x128"	20 mm	•



ART LAVA



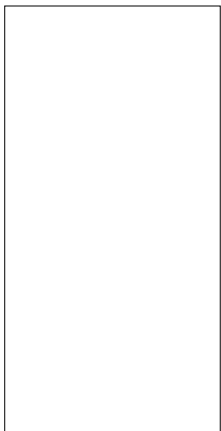
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Polished
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BASALTO ANTHRACITE



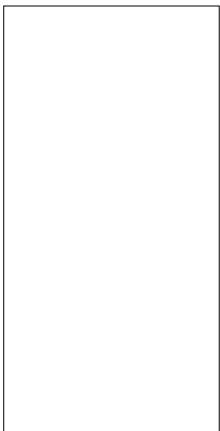
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



BRERA BEIGE



163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



BRERA BONE



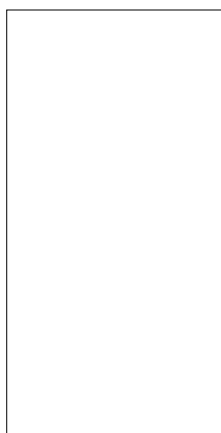
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



COSMIC SILVER



163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Polished
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



ESSENTIAL GREY



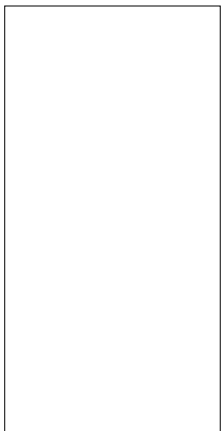
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•



ESSENTIAL SAND



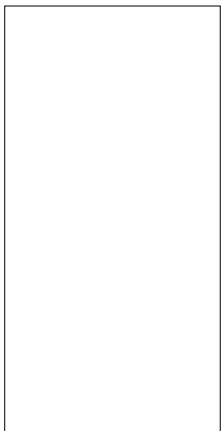
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•



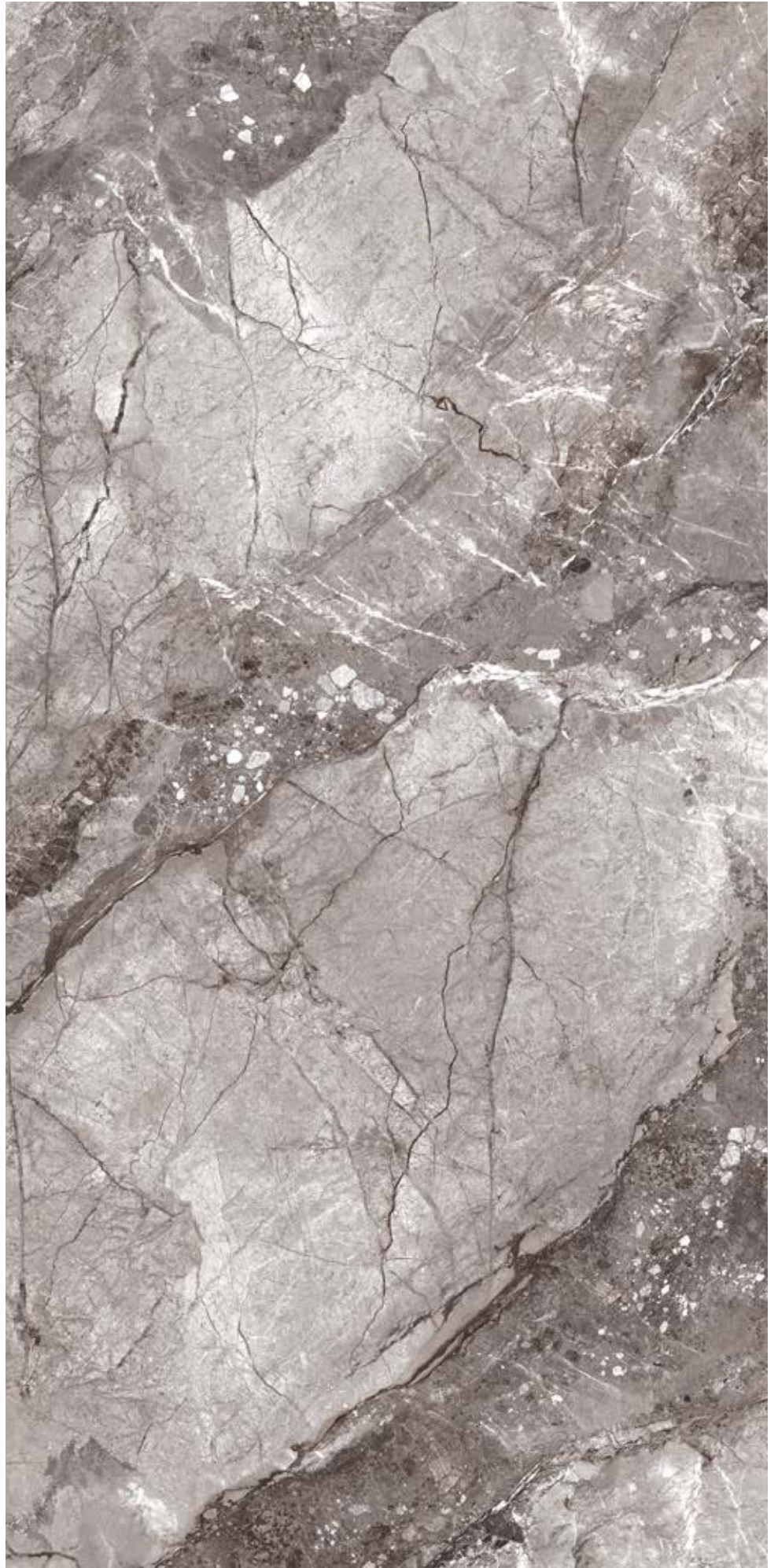
FLUENCE



163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



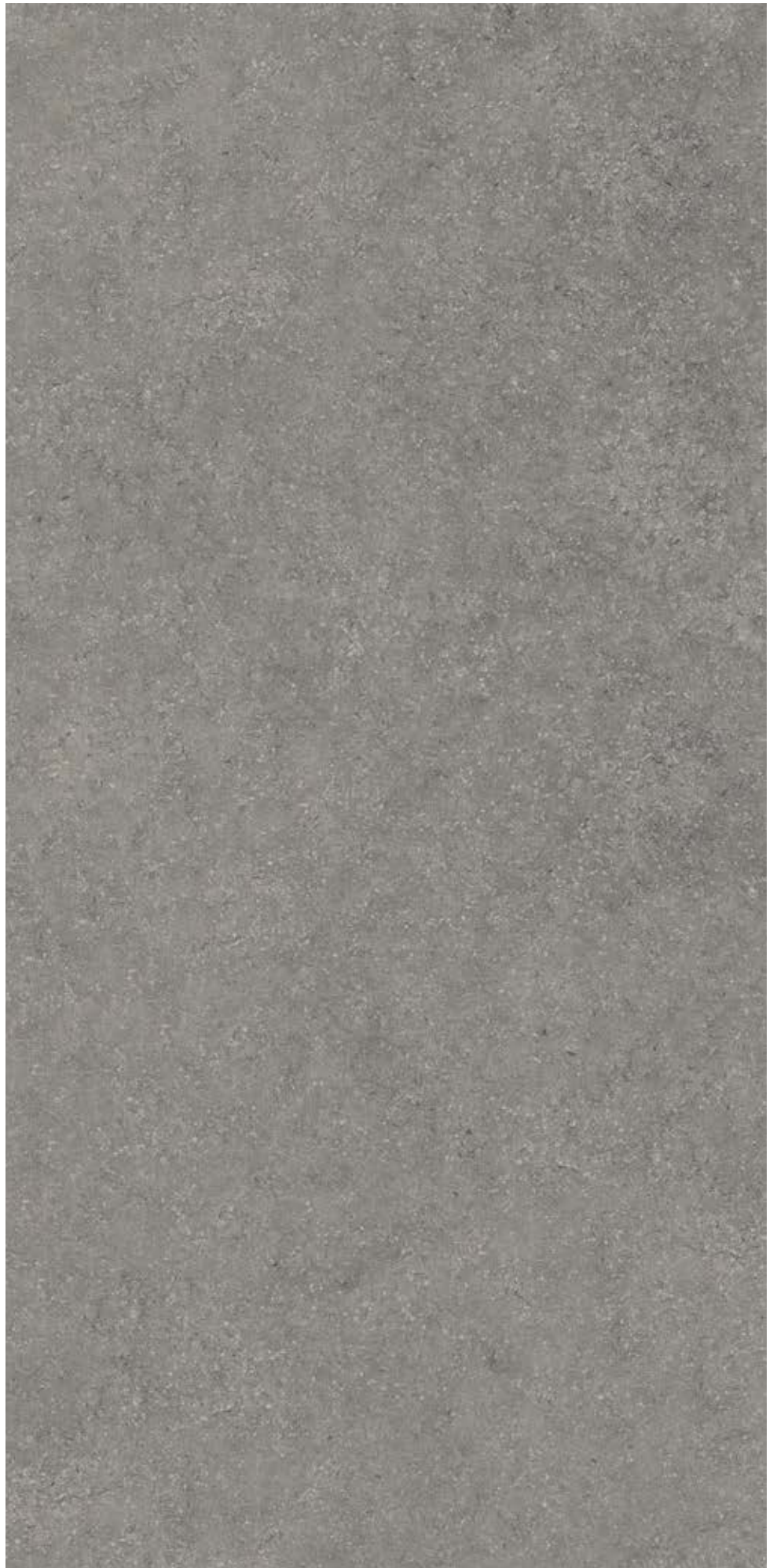
PIERRE DE CORTON GREY



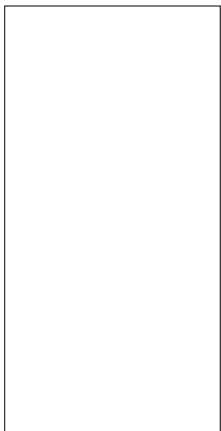
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



PIERRE DE CORTON IVORY



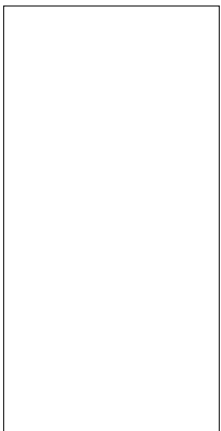
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



SARA GREY



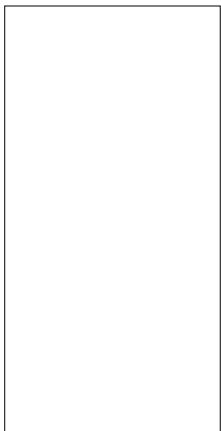
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	12 mm	•



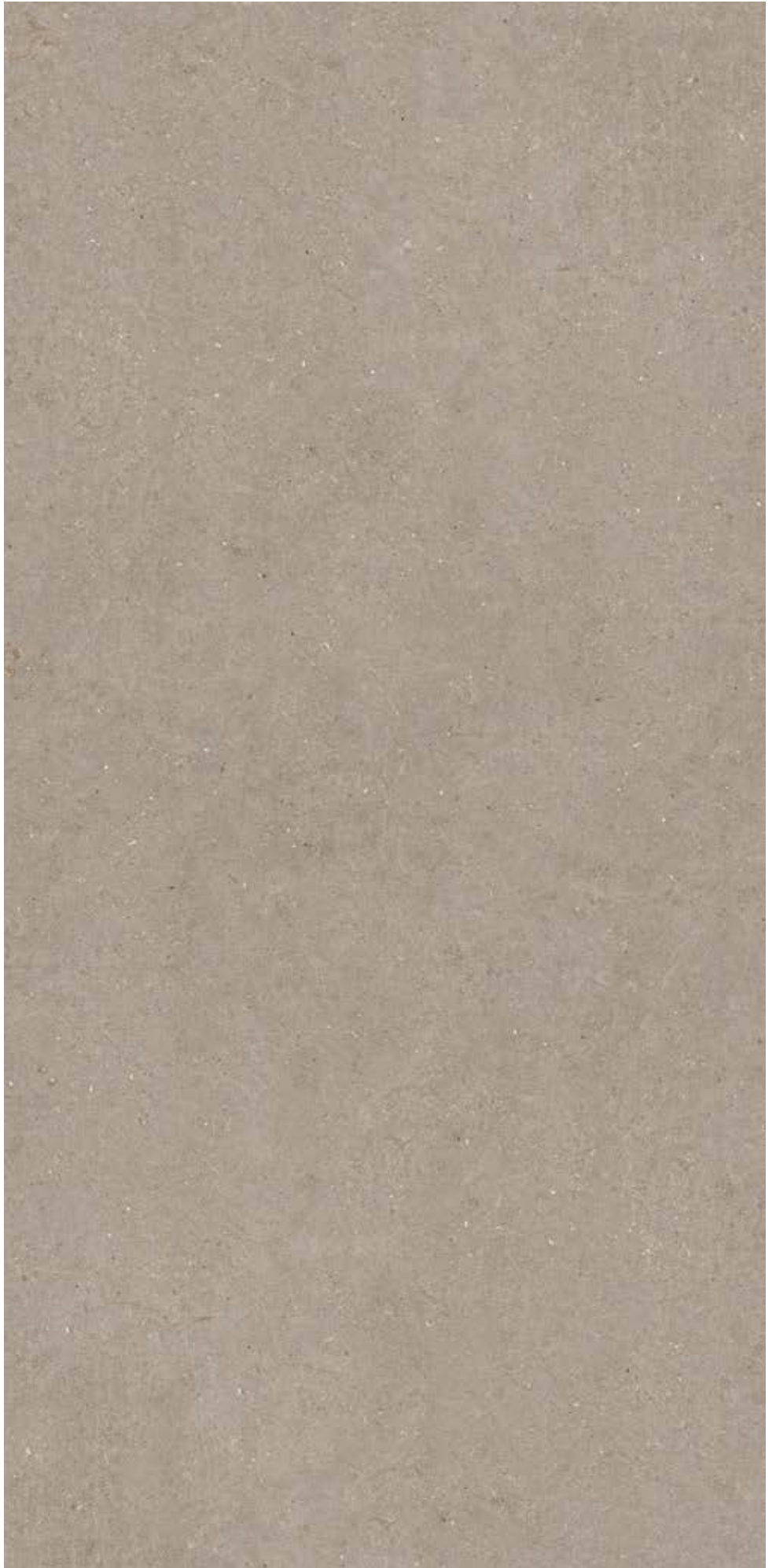
SARA TAUPE



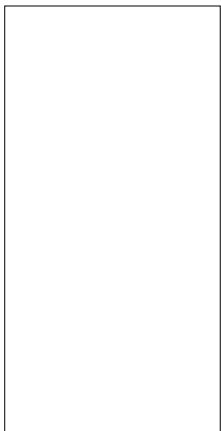
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	12 mm	•



TRAVERTINE RUBY



163x323 cm

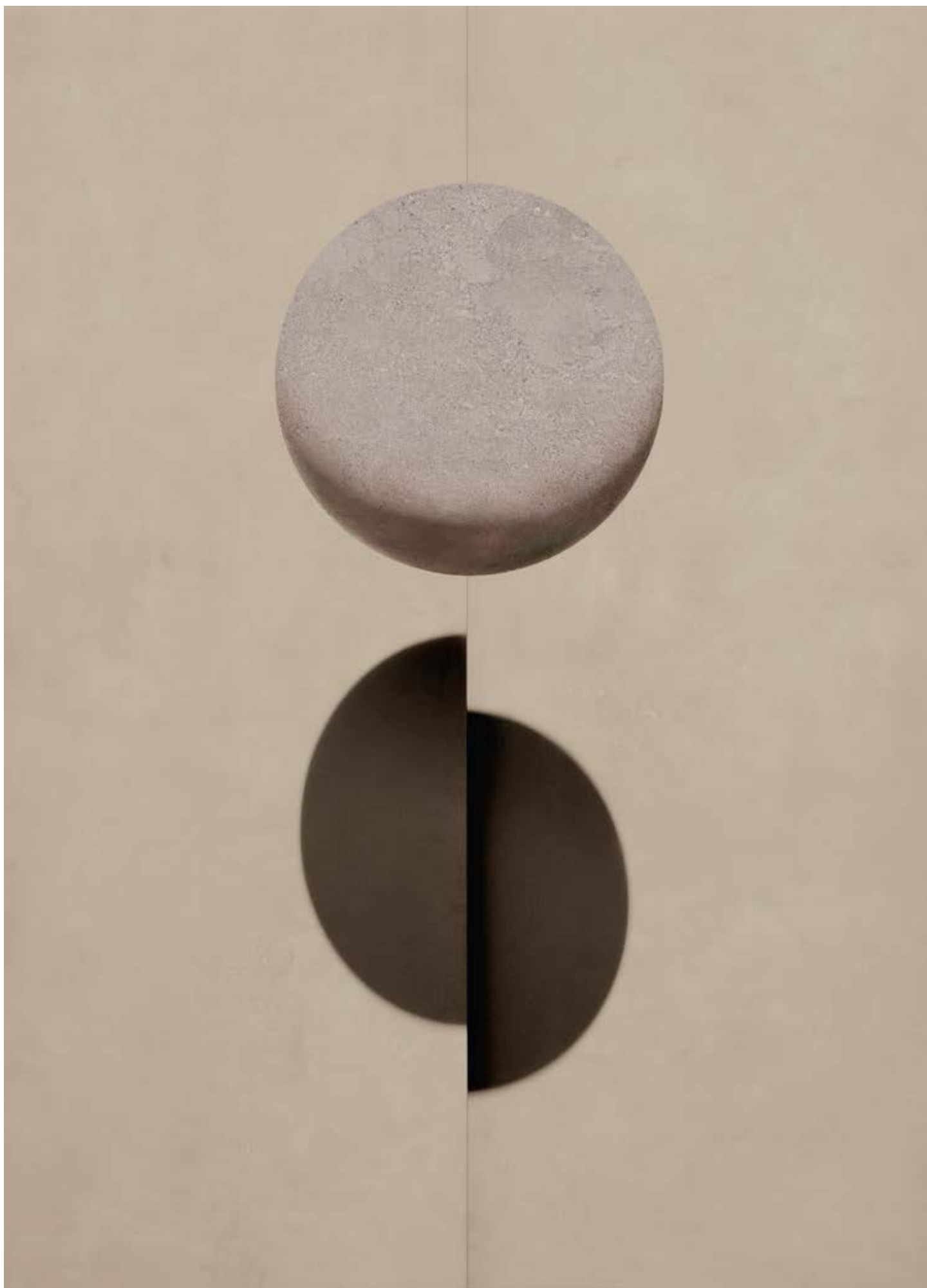
Mesh available on request

Size cm	Size inches	Thickness	Matt
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•

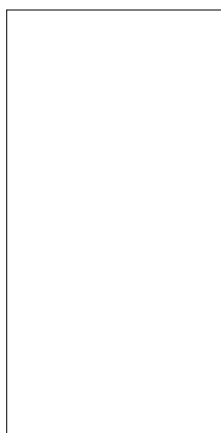


Contemporary

Materia Beige	98
Materia Light Taupe	100
Oxido Brown	102
Portland Beige	104
Portland Grey	106
Portland Lead Grey	108
Pure White	110
Solid Black	112
Stratum Anthracite	114



MATERIA BEIGE



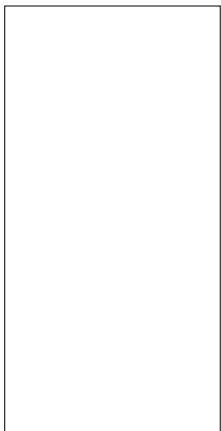
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



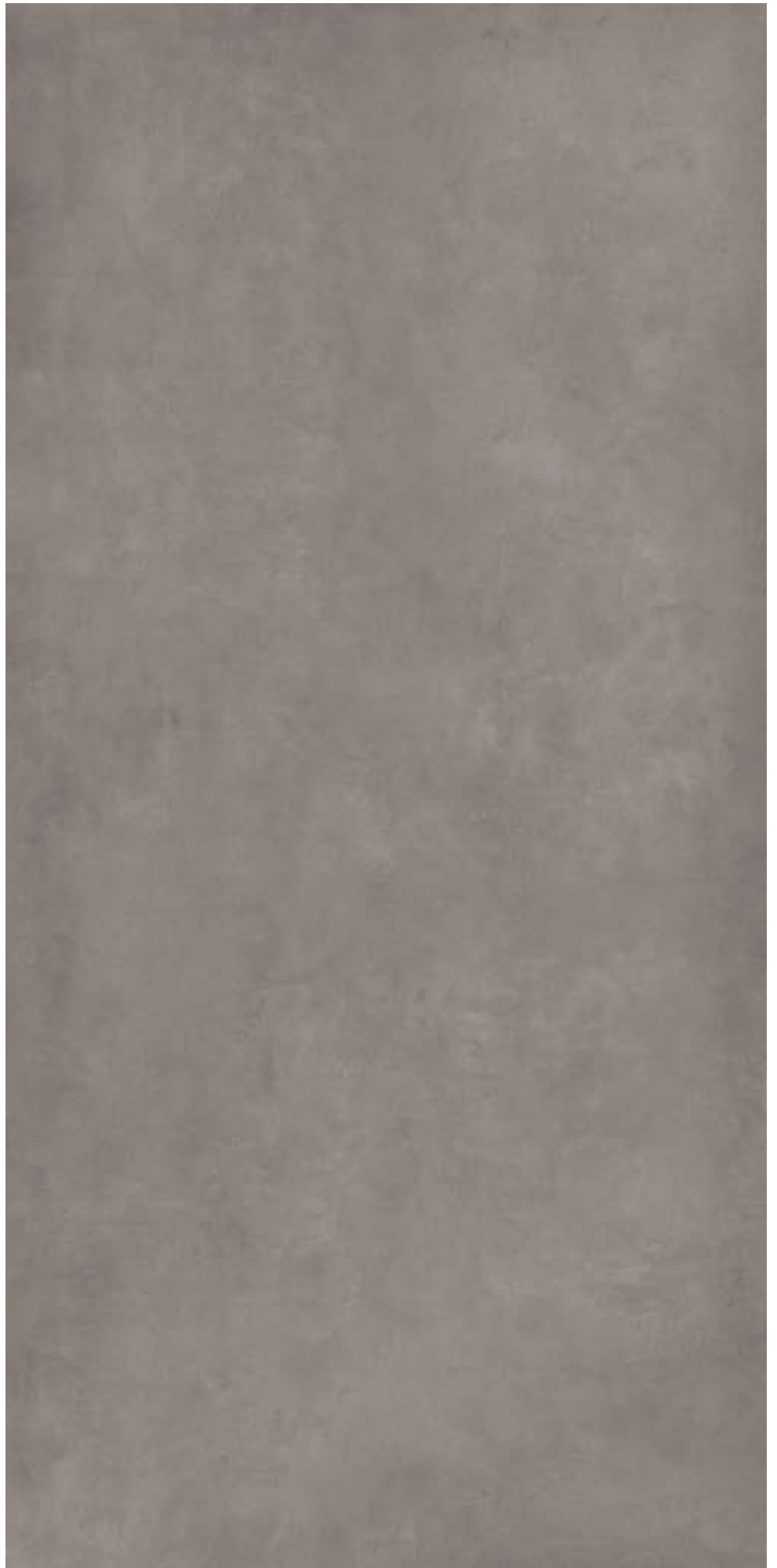
MATERIA LIGHT TAUPE



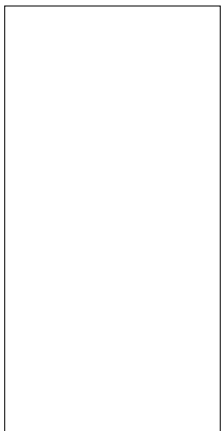
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt 3D
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



OXIDO BROWN



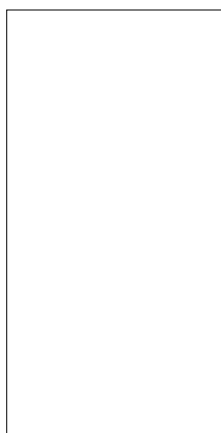
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



PORTLAND BEIGE



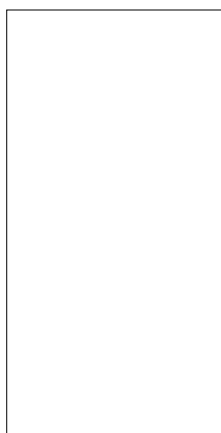
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•



PORTLAND GREY



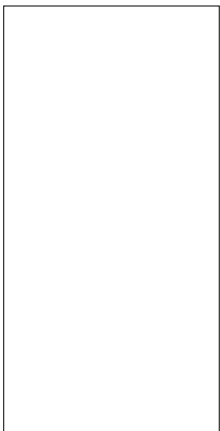
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•



PORTLAND LEAD GREY



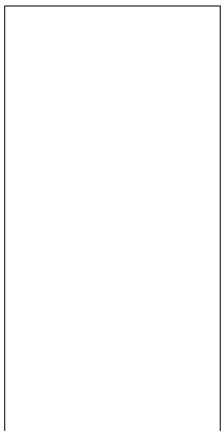
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•



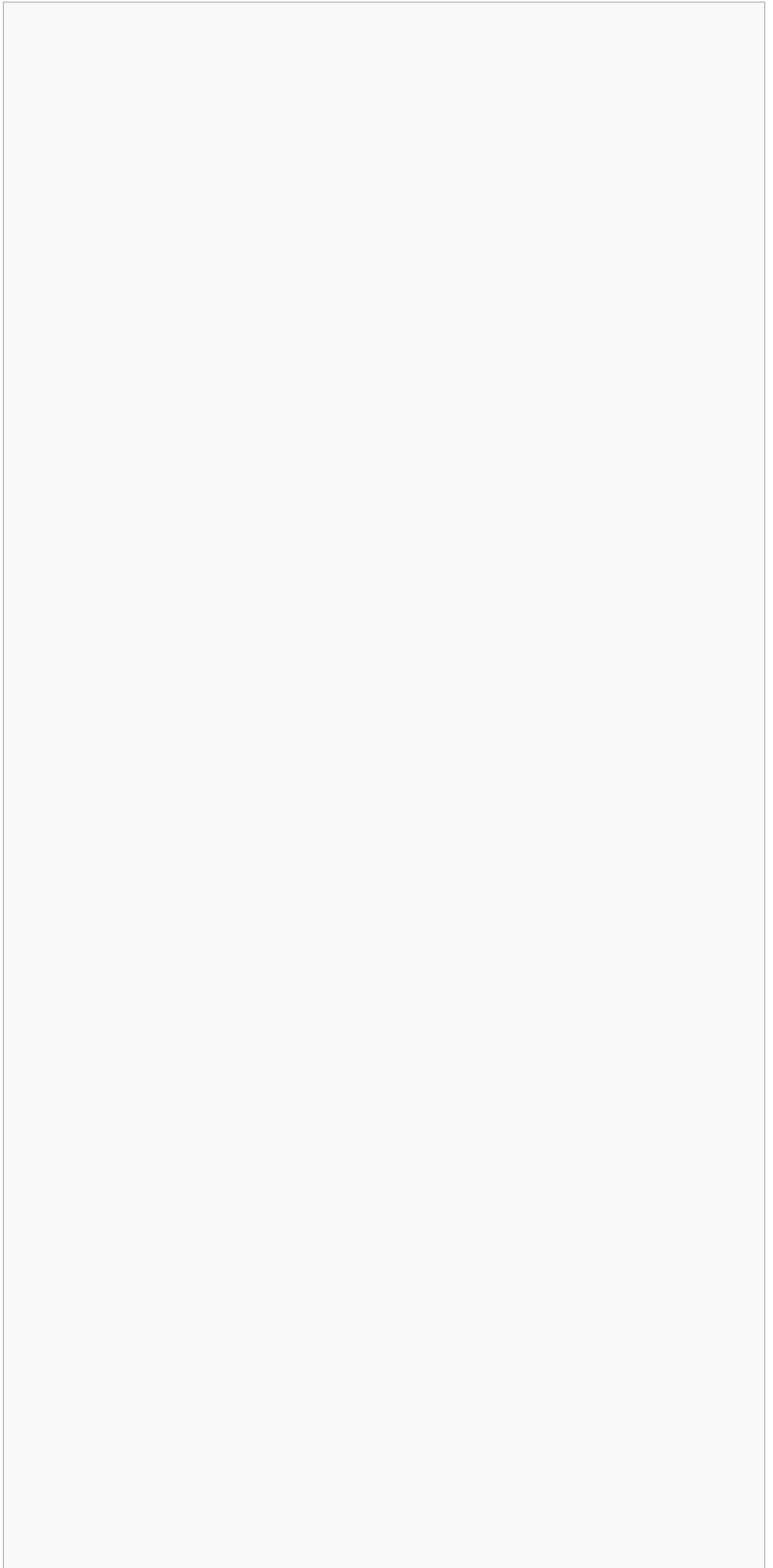
PURE WHITE



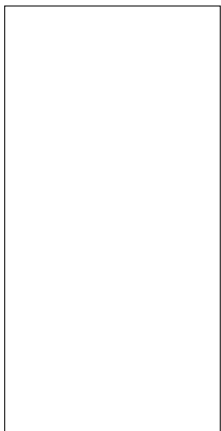
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Soft Matt	Polished
163x323	64"x128"	6 mm	•	•
163x323	64"x128"	12 mm	•	•
163x323	64"x128"	20 mm	•	•



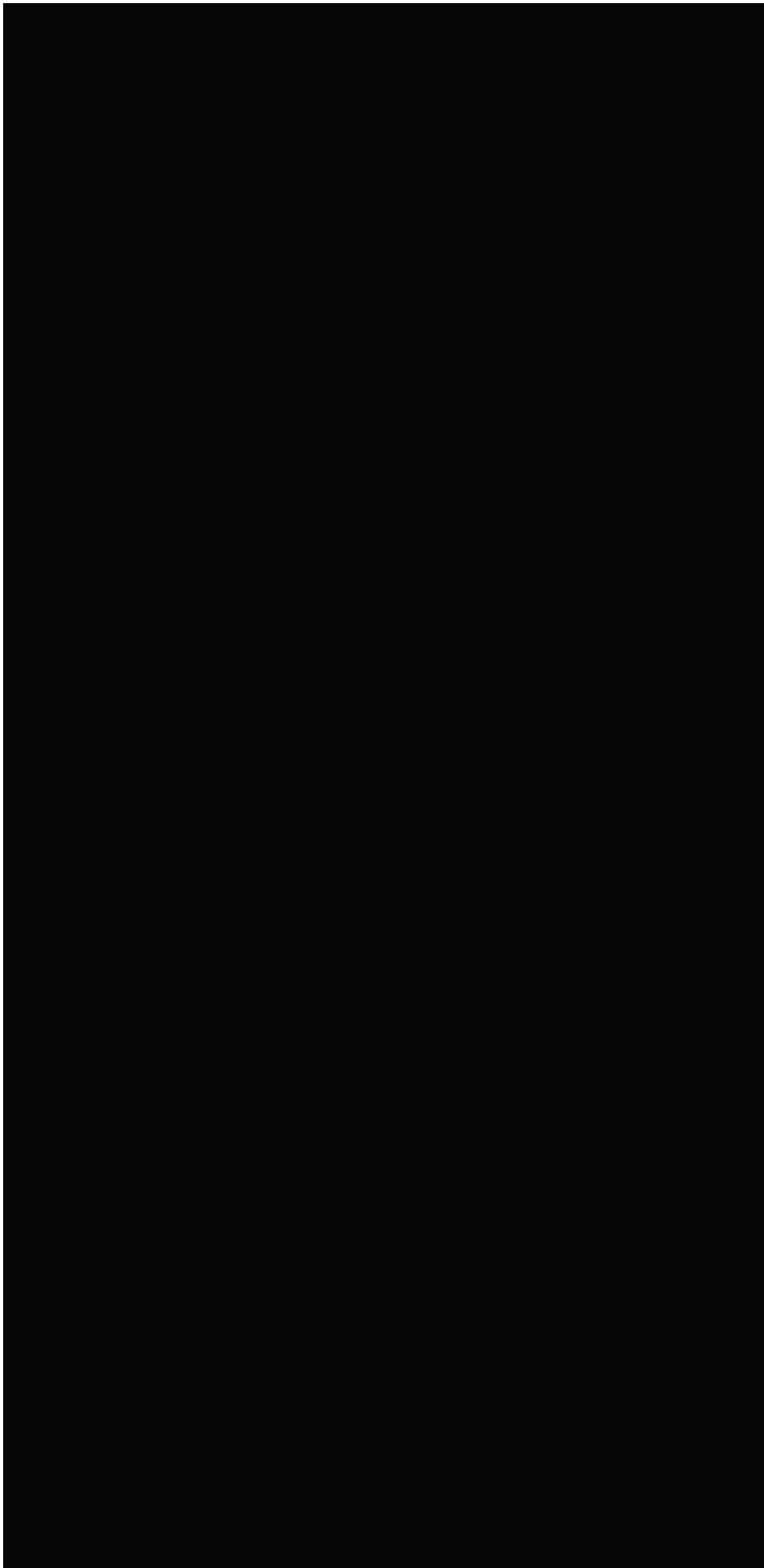
SOLID BLACK



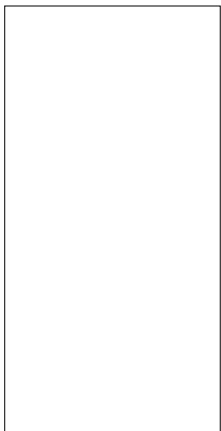
163x323 cm

Mesh available on request

Size cm	Size inches	Thickness	Matt
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•
163x323	64"x128"	20 mm	•



STRATUM ANTHRACITE



163x323 cm

Mesh available on request


Size cm	Size inches	Thickness	Matt
163x323	64"x128"	6 mm	•
163x323	64"x128"	12 mm	•



Technical details



TECHNICAL SPECIFICATIONS

		GLAZED PORCELAIN TILES TECHNICAL CHARACTERISTICS (POLISHED 12 MM)		
Norms	Technical Characteristics		Required Values	NG Stone Glazed Product Declared Values *
EN ISO 10545-2	Dimensions and surface quality	Length and width	± % 0,6 (± 2,0mm)	
		Thickness	± % 5 (± 0,5 mm)	± % 5 (0,5 mm)
		Straightness of sides	± % 0,5 (± 1,5 mm)	
		Rectangularity	± % 0,5 (± 2,0mm)	
		Centre - Edge curvature - Warpage	± % 0,5 (± 2,0mm)	+ % 0,2 / - % 0,1
		Surface quality	% 95	% 95
EN ISO 10545-3	Water absorption %		≤ % 0,5 (individual max. % 0,6)	≤ % 0,3
EN ISO 10545-4	Breaking strength (N)	Thickness ≥ 7,50mm	min. 1300 N	12 mm ≥ 3500 N 20 mm ≥ 10000 N
		Thickness < 7,50mm	min. 700 N	-
	Modulus of rupture (N/mm ²)		min. 35 N/mm ²	12 mm ≥ 40 N/mm ² 20 mm ≥ 45 N/mm ²
EN ISO 10545-5	Impact resistance as, coefficient of restitution (cor)		Declared value	Resistant
EN ISO 10545-7	Abrasion resistance		Abrasion class and cycles passed	Class 2 - 3 - 4
EN ISO 10545-8	Linear thermal expansion		Declared value	5,70 x10 ⁻⁶ - 7,50 x10 ⁻⁶
EN ISO 10545-9	Thermal shock resistance		Required	Resistant
EN ISO 10545-10	Moisture expansion		Declared value	0,01%
EN ISO 10545-11	Crazing resistance		Required	Resistant
EN ISO 10545-12	Frost resistance		Required	Resistant
EN ISO 10545-13	Resistance to low concentrations of acids and alkalis		Declared value	LA/LB
	Resistance to high concentrations of acids and alkalis		Declared value	HB
	Resistance to household chemicals and swimming pool salts		min. B	A
EN ISO 10545-14	Resistance to staining		min. 3. class	min. 3. class
EN ISO 10545-15	Release of dangerous substance Lead - Cadmium		Declared value	Pb < 0,1 Cd < 0,01
DIN 51130-51097 CEN/TS 16165	Slipperiness		Declared value	-
EN 12004:2007+A1:2012,4,1	Bond strength adhesion	Cementitious adhesives	Declared value	≥ 1,0 Tip C2
EN 12004:2007+A1:2012,4,2		Dispersion adhesives	Declared value	
EN 12004:2007+A1:2012,4,3		Reaction resin adhesives	Declared value	
		Mortar	Declared value	
	Reaction to fire		A1 or A1 _{FL}	A1 or A1 _{FL}
CEN/ TS15209	Tactility		Declare surface description	Declare surface description
<p>Notes</p> <p>* EN 14411 Dry pressed ceramic tiles with low water absorption Ek G (Grup Bla) E < %0,5 glazed (GL)</p> <p>* The test results refer only to first choice items and they do not regard the trimtiles. The values are based on average production values.</p> <p>* NG Kütahya Seramik reserve the right to modify technical and form al details included in this catalog.</p>				

NG STONE PORCELAIN SLABS		GLAZED PORCELAIN TILES TECHNICAL CHARACTERISTICS (MATT - SOFT MATT 12 MM)		
Norms	Technical Characteristics		Required Values	NG Stone Glazed Product Declared Values *
EN ISO 10545-2	Dimensions and surface quality	Length and width	± % 0,6 (± 2,0mm)	
		Thickness	± % 5 (± 0,5 mm)	± % 5 (0,5 mm)
		Straightness of sides	± % 0,5 (± 1,5 mm)	
		Rectangularity	± % 0,5 (± 2,0mm)	
		Centre - Edge curvature - Warpage	± % 0,5 (± 2,0mm)	+ % 0,2 / - % 0,1
		Surface quality	% 95	% 95
EN ISO 10545-3	Water absorption %		≤ % 0,5 (individual max. % 0,6)	≤ % 0,3
EN ISO 10545-4	Breaking strength (N)	Thickness ≥ 7,50mm	min. 1300 N	12 mm ≥ 3500 N 20 mm ≥ 10000 N
		Thickness < 7,50mm	min. 700 N	-
	Modulus of rupture (N/mm ²)		min. 35 N/mm ²	12 mm ≥ 40 N/mm ² 20 mm ≥ 45 N/mm ²
EN ISO 10545-5	Impact resistance as, coefficient of restitution (cor)		Declared value	Resistant
EN ISO 10545-7	Abrasion resistance		Abrasion class and cycles passed	Class 2 - 3 - 4
EN ISO 10545-8	Linear thermal expansion		Declared value	5,70 x10 ⁻⁶ - 7,50 x10 ⁻⁶
EN ISO 10545-9	Thermal shock resistance		Required	Resistant
EN ISO 10545-10	Moisture expansion		Declared value	0,01%
EN ISO 10545-11	Crazing resistance		Required	Resistant
EN ISO 10545-12	Frost resistance		Required	Resistant
EN ISO 10545-13	Resistance to low concentrations of acids and alkalis		Declared value	LA
	Resistance to high concentrations of acids and alkalis		Declared value	HA
	Resistance to household chemicals and swimming pool salts		min. B	A
EN ISO 10545-14	Resistance to staining		min. 3. class	min. 3. class
EN ISO 10545-15	Release of dangerous substance Lead - Cadmium		Declared value	Pb < 0,1 Cd < 0,01
DIN 51130-51097 CEN/TS 16165	Slipperiness		Declared value	Class R9 - R10 - R11 - R12
EN 12004:2007+A1:2012,4,1	Bond strength adhesion	Cementitious adhesives	Declared value	≥ 1,0 Tip C2
EN 12004:2007+A1:2012,4,2		Dispersion adhesives	Declared value	
EN 12004:2007+A1:2012,4,3		Reaction resin adhesives	Declared value	
		Mortar	Declared value	
	Reaction to fire		A1 or A1 _{FL}	A1 or A1 _{FL}
CEN/ TS15209	Tactility		Declare surface description	Declare surface description
Notes * EN 14411 Dry pressed ceramic tiles with low water absorption Ek G (Grup Bla) E < %0,5 glazed (GL) * The test results refer only to first choice items and they do not regard the trimtiles. The values are based on average production values. * NG Kütahya Seramik reserve the right to modify technical and form al details included in this catalog.				

QUALITY CERTIFICATES



ISO 14001 - ENVIRONMENTAL MANAGEMENT SYSTEM

In line with the ISO 14001 standard, which aims to minimise environmental impacts, NG Kütahya Seramik implements a systematic environmental management approach in areas such as natural resource conservation, waste management, energy and water efficiency. Beyond legal compliance, it integrates environmental sustainability into its overall business strategies.



ISO 9001 - QUALITY MANAGEMENT SYSTEM

NG Kütahya Seramik has established a structure compliant with the ISO 9001 Quality Management System standard to ensure continuity in product and service quality. This system is based on the principles of customer satisfaction, process management, performance monitoring and continuous improvement. All processes are managed with a focus on quality and are regularly audited in line with defined objectives.



ISO 45001 - OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEM

NG Kütahya Seramik, which embraces employee health and safety as a corporate culture, implements practices aimed at preventing occupational accidents, creating safe working environments and continuous improvement based on risk-based thinking within the scope of the ISO 45001 standard. OHS training, risk analyses and employee participation are key components of this system.



ISO 50001 - ENERGY MANAGEMENT SYSTEM

The ISO 50001 Energy Management System is implemented to increase energy efficiency and reduce the environmental impacts arising from energy consumption. Thanks to this system, NG Kütahya Seramik analyses and monitors its energy consumption and reveals savings potential through improvement actions.



ISO 27001 - INFORMATION SECURITY MANAGEMENT SYSTEM

The ISO 27001 Information Security Management System is implemented to ensure the confidentiality, integrity and availability of corporate data. Within this scope, both production processes and digital infrastructure are monitored and protected according to security criteria. Risk management, user authorisation and cyber threat prevention applications are integral parts of this structure.



EPD – ENVIRONMENTAL PRODUCT DECLARATION

The EPD (Environmental Product Declaration) transparently reveals the environmental impacts of NG Kütahya Seramik’s products throughout their life cycle. Prepared in accordance with the ISO 14025 standard, these documents support the company’s compliance with green building projects and its environmentally friendly product approach. NG Kütahya Seramik transparently documents its environmental performance on an international scale with EPD certificates obtained for three different product groups.



UPEC CERTIFICATE

The UPEC Certificate, issued by the France-based CSTB (Scientific and Technical Center for Building), certifies that NG Kütahya Seramik products demonstrate high performance in key criteria such as abrasion resistance, water permeability, chemical resistance, and mechanical load. Currently valid for 43 products, the UPEC certificate confirms that NG Kütahya Seramik products can be safely used in professional applications requiring high-performance flooring solutions.



SASO CERTIFICATE

The SASO Certificate, issued by the Saudi Arabian Standards Organisation, certifies that NG Kütahya Seramik products comply with the technical and quality standards of the Saudi Arabian market. Valid for a total of six products within the scope of three glazed product groups covering floor and wall tiles, this certificate ensures that export operations are carried out smoothly and safely within the framework of legal compliance.



NSF CERTIFICATE

The NSF Certificate issued by NSF International (The Public Health and Safety Organisation) certifies that products comply with international standards for public health and safety. Valid for a total of 40 products, this certificate demonstrates suitability for use on surfaces that come into contact with food and compliance with hygienic conditions. The certificate ensures safe use, particularly in indoor applications where health and cleanliness criteria are paramount.



GREENGUARD CERTIFICATE

NG Stone offers several GREENGUARD and GREENGUARD Gold certifications for its products. These certifications ensure low chemical emissions, contributing to improved indoor air quality.



Please visit our website to review our product compliance certificates and other relevant certifications.

CLEANING AND MAINTENANCE

CLEANING AND MAINTENANCE

The term “cleanability” identifies the capacity of a material to allow the removal of the dirt and dust deposited on the surface, so as to ensure the necessary standard of hygiene. NG Stone materials offer a high level of cleanability thanks to their compactness and unsurpassable impermeability factor.

- The first cleaning operation

Once all installation steps have been completed, there is one last step left: cleaning. It is recommended to use acid-based detergents on small surfaces, in the dilutions indicated by the manufacturer, and to let them act for a few minutes and then rub them in with a rough cloth. Thorough rinsing with clean water is necessary and essential. In any case, before attempting such operations, it is always best to check whether the detergent is suitable and that the tiles are resistant to the cleaning method to be used by trying it first on a small area in order to avoid unwanted alterations to the surface.

- Ordinary cleaning

Use microfibre cloths to clean the floor with clean lukewarm water and neutral detergent diluted according to the instructions. NG Stone products do not require special treatments.

- Special cleaning or deep cleaning

Clean the floor with a rough cloth soaked in lukewarm water and basic detergent for organic dirt (grease, oil, foods) and acid detergent for inorganic dirt, cement and limescale. At the end of this process, rinse the floor with clean lukewarm water.

- Detergents

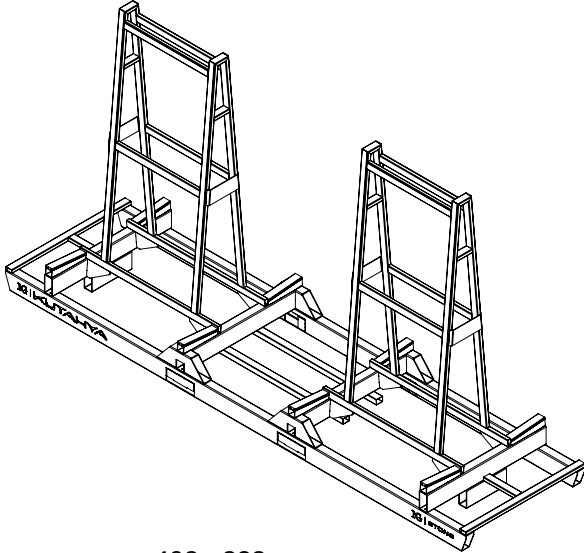
All detergents currently available on the market may be used in the prescribed concentration. However, it is advisable to test the resistance of the material on a small area first to avoid unwanted alterations to the surface.

- Cleaning and maintenance semigres

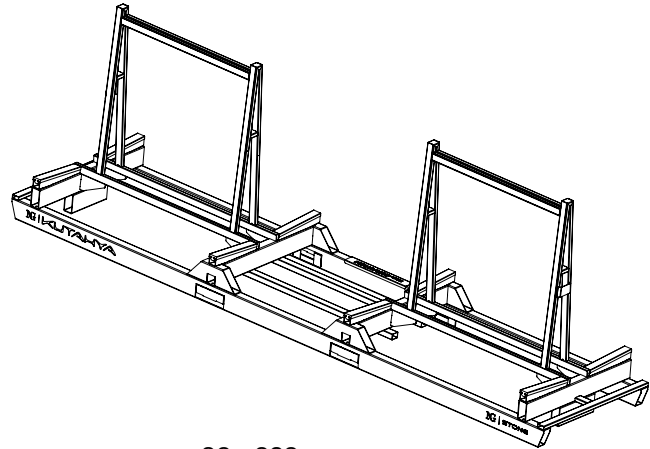
For routine maintenance, we recommend cleaning the surface using neutral detergents diluted with water. Avoid the use of acidic and/or aggressive products. The use of abrasive tools and/or detergents must be limited to cases of extreme need and must be absolutely avoided on tiles with a glossy surface. It is recommended to test the non-neutral product in a small hidden area or even better on a spare tile which has not been installed.

TYPE OF DIRT	DETERGENT RECOMMENDED FOR MATT, SOFT AND MATT 3D SURFACES	DETERGENT RECOMMENDED FOR POLISHED SURFACES
Beer	Neutral detergent	Neutral detergent
Coffee, Tea	Neutral detergent	Neutral detergent
Vinegar	Neutral detergent	Neutral detergent
Wine	Neutral detergent	Neutral detergent
Jams	Neutral detergent/Cream or powder detergent	Neutral detergent/Cream or powder detergent
Coca Cola or similar beverages	Neutral detergent	Neutral detergent
Lime bloom	Acid detergent	Acid detergent
Animal/Vegetable fats	Neutral detergent/Alcaline detergent	Neutral detergent/Alcaline detergent
Ice-cream	Neutral detergent	Neutral detergent/Bleach
Permanent markers	Cream or powder detergent	Neutral detergent/Alcaline detergent
Sauces: Ketchup, Mayonnaise, etc.	Neutral detergent/Cream or powder detergent	Neutral detergent/Cream or powder detergent
Fuit juices	Neutral detergent	Neutral detergent/Bleach
Oils	Neutral detergent	Neutral detergent
Metal residues	Neutral detergent/Acid detergent	Neutral detergent/Acid detergent
Rust	Neutral detergent/Acid detergent	Neutral detergent/Acid detergent

TAILOR-MADE PACKAGINGS

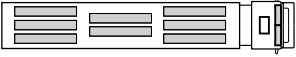



163 x 323 cm
A-Frame Size (mm)
3340 x 750 x 1980 (h)



83 x 323 cm
A-Frame Size (mm)
3340 x 750 x 1085 (h)

NG STONE TRUCK LOADING DETAILS

Metal A-Frame 12 mm (163x323 cm)	Slab Thickness	Slab Surface	Total A-Frame Quantity	A-Frame Slab Quantity	Number of Slabs per Frame	Total m ²	Kg/Slabs	Kg/A-Frame (including A-Frame)	Total Truck Loading Weight (including A-Frame)
(163x323 cm) 	12mm	Matt Soft Matt Polished	8	20	160	819	150	3.125	25.000
Metal A-Frame 12 mm (83x323 cm)	Slab Thickness	Slab Surface	Total A-Frame Quantity	A-Frame Slab Quantity	Number of Slabs per Frame	Total m ²	Kg/Slabs	Kg/A-Frame (including A-Frame)	Total Truck Loading Weight (including A-Frame)
(83x323 cm) 	12mm	Matt Soft Matt Polished	10	32	320	819	72	2.500	25.000

A MINIMUM 5-TON FORKLIFT MUST BE USED WHEN UNLOADING THE A-FRAMES FROM THE TRUCK. IT IS IMPORTANT TO PAY ATTENTION TO THIS.



GENERAL SALES CONDITIONS

A.- CONTRACT COMPLETION

A.1.- These general sales conditions govern every sales contract between the Seller and the Buyer and any amendment or exception thereof shall be agreed in writing.

A.2.- Any offers, credits and/or rebates granted by agents or other intermediaries, shall not be considered valid if they are not confirmed in writing by the Seller.

A.3.- The Buyer shall send the written orders to the Seller, directly or through the agents, and the orders shall include the codes of the required products, quantity, price and destination. The order sent by the Buyer is irrevocable.

A.4.- The sale shall be deemed completed when: (i) the Buyer receives a written confirmed from the Seller, via e-mail, fax or other electronic means, that complies with the terms and conditions of the order; or (ii) if the confirmed sent by the Seller contains conditions that differ from the order sent by the Buyer, when the latter accepts it in writing or in any case does not object within 7 (seven) days from reception; or (iii) if the Seller does not provide a written confirmed, when the products are delivered and loaded by the Buyer.

B.- PRICES

B.1.- The prices agreed upon for each individual sale are net prices for cash delivery ex works (the Seller's plant shall be specified in the order confirmed), unless otherwise agreed in writing.

C.- PRODUCT CHARACTERISTICS

C.1.- The Buyer declares to have read and comply with the content of the following documentation published on the corporate website: 1) Laying, use, cleaning and maintenance manual and 2) Technical data sheets.

C.2. Given the intrinsic variability of the ceramic products, the characteristics of the samples, previously sent by the Seller to the Buyer, are purely illustrative and cannot be deemed binding.

C.3. Unless specifically requested and agreed before the order confirmed, the Seller does not guarantee that the entire quantity of an article on order shall be sent from one same production lot.

D.- DELIVERY TERMS

D.1.- The delivery terms are approximate and a delay does not give the Buyer any right to claim compensation, without any exception.

D.2.- If the Buyer does not collect the goods, after 10 (ten) days from the date of the "goods ready" notice, the Seller has the right - at its discretion - to establish a new delivery date.

E.- SHIPPING ARRANGEMENTS AND TERMS

E.1.- The Buyer must communicate any variation in the destination of the products, different from the one agreed in the order confirmed, in writing within, and no later than, the second day before the day foreseen for the collection at the Seller's premises. The Seller reserves the right not to accept the change of the product destination. If the actual destination of the product is different from the one stated by the Buyer, the Seller reserves the right to suspend the execution of the supplies underway and/or to terminate the contracts in force and the Buyer shall not have the right to claim direct and/or indirect compensation of any type.

E.2.- Unless otherwise agreed, the goods shall be delivered ex-works (EXW - Incoterms 2010) and this shall also be the case when the parties agree that the delivery, or part of it, shall be arranged by the Seller on the Buyer's behalf. In any case, the risks shall transfer to the Buyer upon delivery to the first carrier.

E.3.- Without prejudice to the Seller's extraneity in relation to the transport contract, the Seller shall not be indicated as "shipper" on the bill of lading. The communication of the gross weight of the container to the Forwarding agent does not represent in any way the undertaking of any liability by the Seller as regards the SOLAS (Safety Of Life At Sea) Convention. In no event may the said communication be taken to be the VGM (Verified Gross Mass).

E.4.- The Buyer undertakes to ensure that the vehicle sent to the Seller's warehouse is suitable for the loading operations, considering the nature

of the products. If the vehicle sent to collect the goods causes difficulties in the loading operations, the Seller reserves the right to charge a penalty, of 4% of the value of the products, to cover the extra logistics costs. If the vehicle sent is not at all suitable, the Seller reserves the right to refuse to load the goods and the Buyer shall not have the right to claim compensation for any direct and/or indirect cost that may arise therefrom.

E.5.- The Buyer is responsible for assigning the carrier the task of checking the products before loading them; any observations concerning the condition of the packaging and the correspondence of the quantities loaded with those on the transport document must be made by the carrier upon collection of the goods. The said observations must be written on all the copies of the transport documents, otherwise the loaded products shall be considered to be complete and in good condition. As a result, the Seller shall not be liable for any missing or damaged products not reported by the carrier.

E.6.- The Buyer is also responsible for assigning the carrier the task of checking the loading procedure and the stability of the goods on the vehicle, in order to prevent damage during transport and to comply with all road safety provisions.

F.- PAYMENTS

F.1.- All payments must be made to the Seller's registered office. Payments made to agents, representatives, or sales assistants shall not be considered as made until the amounts are received by the Seller.

F.2.- The Buyer shall not fulfil its payment obligations by making payments from countries other than its own country of residence, if the said countries do not guarantee an adequate exchange of information with Italy. In case of breach of the said prohibition, the Seller has the right to terminate the contract for just cause and the Buyer shall not have the right to claim compensation for any damage suffered.

F.3.- Any costs for stamp duty and bank draft fees shall be borne by the Buyer. Failure to fulfil, even only in part, the payment shall result in the application of interest on arrears in favour of the Seller, from the date established for the payment, as envisaged by legislative decree 09/10/2002 no. 231.

F.4.- Unless otherwise agreed in writing, the Buyer undertakes not to offset any receivables, of whatever nature, owed by the Seller.

G.- CLAIMS

G.1.- Upon receipt of the products, the Buyer shall perform a visual inspection in compliance with instructions provided in point 7 of UNI EN ISO 10545-2 standards.

G.2.- The products must be installed and fitted strictly respecting the recommendations related to the activities to be performed before and during the laying of the product specified in document 1) Laying, use, cleaning and maintenance manual, published on the Seller's website, and on the product packaging and/or inside the packaging. Faults caused by an incorrect installation and by missing/incorrect maintenance (different from instructions provided in document 1) Laying, use, cleaning and maintenance manual), by an unsuitable use and/or by normal wear over time shall not be considered product faults.

G.3.- With the exception of the limits of acceptability foreseen by the international EN 14411 (ISO 13006) standard, the parties acknowledge as identifiable faults those product defects that are immediately visible upon receipt thereof and that make the material unsuitable for use or that significantly reduce its value. This category includes faults as defined in the document 1) Laying, use, cleaning and maintenance manual, published on the Seller's website. Identifiable faults include, by way of a non-limiting example, superficial defects, decoration defects, defects concerning polishing, dimensions, surface flatness straightness of sides/rectangularity and thickness, cracks, chippings or rough edges, non-compliant shades, mixed shades and products that feature problems deriving from the cutting process and/or from chips.

G4.- If the Buyer finds an identifiable fault, it must be reported in writing to the Seller, within 8 (eight) days from receipt of the products; failure to send the claim shall result in the forfeiture and loss of such right. The Buyer shall keep the entire lot of material readily available for the Seller. The claim shall include the invoice details and an accurate description of the claimed fault together with photographs, where possible. In the event that the claim proves to be unfounded, the Buyer shall refund the Seller any costs incurred for an inspection (expert's reports, travel, etc.).

G5.- Hidden faults shall be notified to the Supplier in writing, by recorded delivery letter with advice of receipt, within 8 days from the date such fault is found, under penalty of forfeiture.

G6.- The Buyer's right to make a claim for faults under warranty is valid for 12 (twelve) months from the delivery of the products.

H.- WARRANTY FOR FAULTS

H1.- The Seller's warranty is limited to first grade products and not second or third grade products or lots on offer with special prices or discounts, which must be duly specified with a note in the order confirmed.

H2.- The Seller does not guarantee the suitability of the products for particular uses, and only guarantees the technical specifications published on the website in the document 2) Technical data sheets. The indication for use is merely indicative, even when written in the Seller's catalogues and manuals. On the basis of the characteristics described in the document 2) Technical data sheets, the designer always has the task of assessing the suitability of the product for the specific use conditions, taking into account the stress and variables to which the product will be subjected, which may alter its characteristics; for example, the traffic intensity, quality of traffic (foot traffic with the presence of sand, debris...), adverse weather conditions and any other unpredictable factor to which the material may be exposed.

H3.- In the event that identifiable product faults are ascertained, as defined in sub section G no. 3, the Seller shall replace the faulty product with another one with equal or superior characteristics should this not be possible, the Seller shall apply a significant price reduction. Alternatively, following the return of the faulty products, the Buyer shall have the right to a refund of the price paid plus the transport cost, with the exclusion of compensation for any other direct and/or indirect damage.

H4.- The Seller's warranty shall not be valid if the products that have identifiable faults (totally or in part) have been used and/or in any case transformed, as this entails that the Buyer (or its customer) expressed the intention to accept them in the condition in which they were found.

H5.- In the event that hidden product faults are ascertained, the Seller's warranty is limited to the replacement with other products of equal or superior characteristics should this not be possible the Seller shall refund the price paid plus the transport cost. In any case, the Seller's warranty for any direct and/or indirect damage caused by the faulty product, shall be limited to an amount that shall not be greater than double the selling price applied by the Seller, only in relation to the faulty part of the supply.

H6.- In the event that the Buyer resells the product to subjects protected by the consumer code (law decree no. 206/2005), the former shall be responsible for the conditions applied, if different from those stated herein, and shall ensure that the consumer's rights are exercised, in relation to the remedies and terms established by the said code. If there are the grounds for the Buyer to exercise the right of recourse and/or make a claim against the Seller/manufacturer, the said action shall take into account or go beyond the exemptions and limits established in sub sections G no. 1 and H no. 5.

I. SOLVE ET REPETE (PAY AND THEN CLAIM) AND TERMINATION CLAUSES

I1.- On no account may the Buyer suspend or delay payment of collected material, including in the event of alleged defects or faults in the material; this does not affect the right to claim back any payments made unduly (solve et repete).

I2.- If the Buyer's financial situation changes or in the event of non-payment

(even partial) of products already supplied, the Seller reserves the right to suspend the execution of the supplies underway and/or to terminate the contracts in force and the Buyer shall not have the right to claim direct and/or indirect compensation of any type.

L.- RETENTION OF OWNERSHIP

L1.- The products supplied shall remain exclusive property of the Seller until the Buyer has paid the full amount.

L2.- During the aforementioned period, the Buyer shall undertake the obligations and responsibilities as bailee (also referred to as custodian) and shall not transfer the said products, grant their use, let them be seized or distrained without declaring that the property is of the Seller, and the Buyer shall immediately inform the Seller by recorded delivery letter with advice of receipt.

M.- FORCE MAJEURE

M1.- Each party may suspend the fulfilment of its contractual obligations, when the said fulfilment is impossible or objectively too costly due to an unforeseeable impediment independent from the parties, such as for example: strike, boycott, lockout, fire, war (declared or not), civil war, riots and revolutions, requisitions, embargo, power blackouts, extraordinary breakage of machinery, delays in the delivery of components or raw materials.

M2.- The party that wishes to apply this clause shall immediately notify the onset and end of the circumstances of force majeure to the other party in writing.

M3.- If the suspension due to force majeure lasts longer than 60 (sixty) days, each party shall have the right to terminate this contract, with a notice of 10 (ten) days to be notified to the counterparty in writing.

N.- CONFIDENTIALITY

N1.- The Buyer undertakes to maintain confidentiality as regards all information of a technical (such as, by way of a non-limiting example, drawings, tables, documentation, formulas and correspondence) and commercial nature (including contractual conditions, purchase prices, payment conditions,...) gained during the performance of this contract.

N2.- The confidentiality obligation shall be undertaken for the entire duration of this contract and for the period following its execution.

N3.- In case of failure to uphold the confidentiality obligation, the non-fulfilling party shall pay the other party compensation for all damages that may derive therefrom.

O.- SELLER'S TRADEMARKS AND DISTINCTIVE SIGNS

O1.- The use of trademarks, ornamental designs and creative works in general, in whatever form and manner of expression (such as, by way of a non-limiting example: images, photos, drawings, videos, shapes, structures, etc.) constituting the Seller's intellectual property, through any means (such as, by way of a non-limiting example: press, video, radio, internet, social media, instant messaging platforms or VoIP, etc.) is strictly forbidden. Any exception to the said prohibition, even only partial, must be authorised in writing, each time, by the Seller's general management.

NG Stone reserves the right to change and amend the products present in this catalogue in order to meet production needs and/or to improve the product quality, at any time and without notice. Colours and aesthetic features of the products in the catalogue are only representative and offered as a guide. Information and data relevant to product packaging can undergo amendments. For all the latest updates, always refer to your Area Manager. Should you have any questions about our products or placing an order, please contact our Sales Department.

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