

GET SMART

THE C^oNNECTED SHOP



SMART DOOR LOCK
USER MANUAL

Your step-by-step guide for installing, configuring, and connecting your Next Gen Smart Lock Pro.

This device is engineered for ease of use and is compatible with various modern door types, including main entry doors, bedroom doors, sliding doors, and traditional swing doors.

This lock is designed to seamlessly replace existing door handles, ensuring both convenience and security.



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I. BEFORE INSTALLATION



a) Packaging List

1. Handles		The smart door handles that will replace your current door handles on your door.
2. Mortise		The lock mechanism to fit in the pocket cutout into your door's edge. This is paired with the smart door lock handles
3. Strike Plate		The metal plate on the doorjamb for the lock bolt to engage in. This comes with the mortise.
4. Cylinder Lock		The lock cylinder for the physical backup key to unlock the smart door lock.
5. Metal Rod/Spindle		The metal rod connecting the door handles to the lock mechanism inside the door.

I. BEFORE INSTALLATION



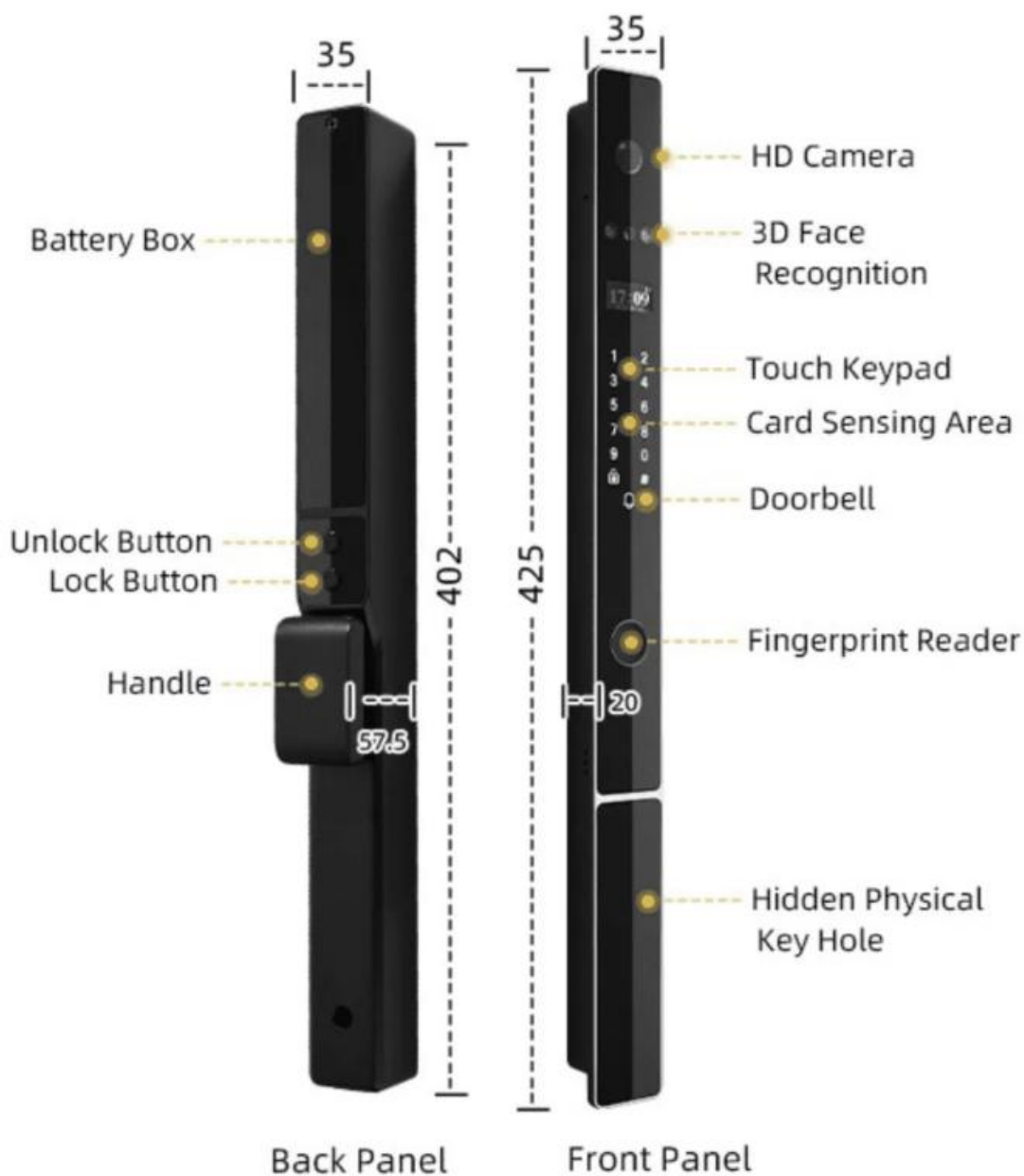
a) Packaging List

6. Screws		The screws hold the lock handles firm on the door and the mortise in position inside the door.
7. Mechanical Keys		Physical backup keys to open the lock in case of low battery.
8. Key Cards		The plastic cards with magnetic data used as a door key.

I. BEFORE INSTALLATION



b) Device Details

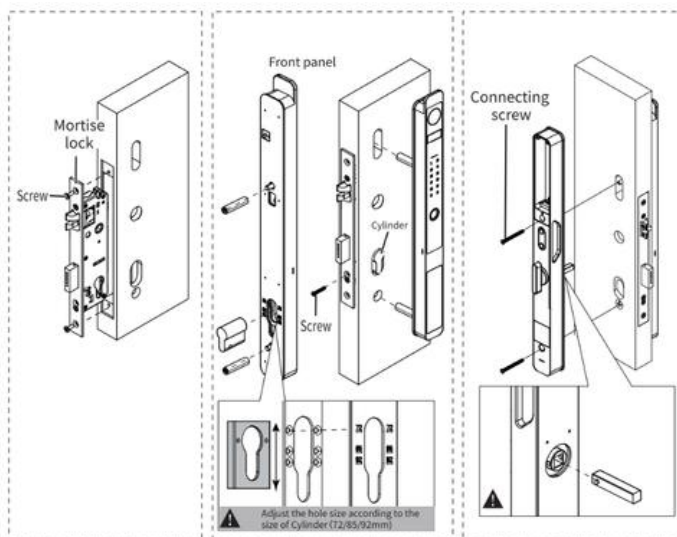


II. DEVICE INSTALLATION



a) Remove Existing Lock

Begin by unscrewing the bolts that secure your current door knob. Carefully pull out the existing lock.



b) Insert New Mortise

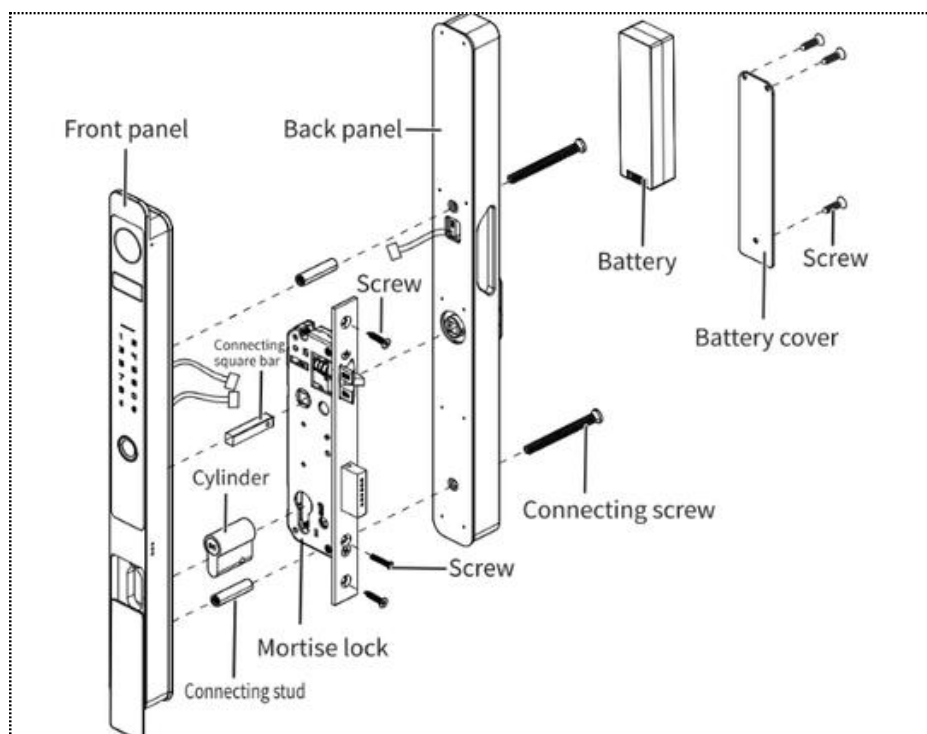
- Insert the new Mortise and Strike Plate into the door frame.
- Secure them by tightening the screws on the top and bottom sides.
- Ensure that the latch bolt is positioned at the top side of the lock.

c) Install Cylinder Lock

Position the Cylinder Lock using the Cylinder Fixing Screws as indicated in the diagram below.

d) Adjust Keyhole

- Make sure the keyhole is facing the exterior of the door.
- Insert the key and rotate it to ensure the bolt retracts smoothly.
- Once confirmed, securely fasten the screw.



II. DEVICE INSTALLATION



e) Install Lock Handles

Secure the Front Handle to the door by inserting the Metal Rod into the middle hole behind the handle. Ensure the positioning pin pops out and holds the handle in place. Use the Lock Body Screws to pass the Metal Rod through the door, securing the handle firmly.

f) Insert Cable Cord

Insert the power cord from the Front Handle through the door to connect it to the Back Door Handle.

g) Install New Batteries

After fixing both handles with screws, insert the batteries into the designated compartment. Close the compartment by placing the cover on top and securing it with screws. Align and install the strike plate after.

I. DEVICE INSTALLATION



h) Unlocking Direction

To adjust the unlocking direction on the Smart Lock based on your door's opening or orientation, ensure it is properly aligned before securing the screws.

- Access settings by pressing 888# on the keypad.
- Press 1 for “Unlocking Direction.”
- Press either 1 for left open or 2 for right open.
- Then follow the voice command to confirm your choice.

III. DEVICE PROGRAMMING



a) Reset & Keypad Legend

To ensure that your smart lock is in its initial state before programming, perform a reset.

Method 1: Reset Using the Lock Buttons

- Press and hold the Unlock and Off keys at the same time for 6 seconds.
- The lock will enter the Factory Reset interface.
- Press # to confirm the initialization.
- The system will begin the reset process.

Method 2: Reset Through the Settings Menu

- Press * followed by # to enter the settings menu.
- Verify the administrator information when prompted.
- Once verified, the lock will enter the main settings menu.
- Press 4 to select System Inquiry.
- Press 4 again to select Restore Factory Settings.
- Press # to confirm.
- The system will begin the initialization process.

* = to go back or return.

= to enter or confirm everytime you input a code

 = to request remote unlock and send a notification to the app

123456 = the default administrator information.

Note:

Under the initial state, any fingerprint, keycard, and password can unlock or open the smart lock.

III. DEVICE PROGRAMMING



b) Access Door Lock Settings

To access the door lock settings:

- Press * followed by #.
- The lock will prompt: "Please enter administrator information."
- Enter the administrator information to verify access.
- Once successfully verified, the lock will enter the main settings menu.
- From the main settings menu, press 3 to select System Settings.

III. DEVICE PROGRAMMING



c) Add Administrator

Press * and # to enter the settings menu. The lock will ask you to enter the administrator information before allowing changes.

After the administrator information is successfully verified, the lock will enter the main menu.

- Press 1 to select User Management.
- Press 1 to select Add Users.
- Press 1 to select Add Management Users.
- Press 1 to 4 to choose the type of administrator access you want to add:
 - Press 1 to add Face Information
 - Press 2 to add Password Information
 - Press 3 to add Card Information
 - Press 4 to add Fingerprint Information

Follow the voice prompts to complete the registration process.

Note:

- If no administrator has been added yet, the default password is 123456. This default password is the only password that can be used to enter the main settings menu before an administrator is registered.
- Administrators can be added one after another during the setup process. If there is no activity for 15 seconds, the system will automatically exit the menu.
- You can also press * to go back to the previous menu. Continue pressing * until the system exits the settings menu.

III. DEVICE PROGRAMMING



d) Delete Administrator

To delete an administrator from the lock, follow these steps:

- Press * followed by #.
- The lock will prompt: "Please enter administrator information."
- Enter the administrator information to verify access.
- Once successfully verified, the lock will enter the main settings menu.
- Press 1 to select User Management.
- Press 3 to select Delete User.

Delete by User Number:

- Press 1 to select Delete by Number.
- Enter the correct user number you want to delete.
- Confirm the deletion as prompted.

Delete by Access Type:

- Press 2 to select Delete by Type.
- Press 1 to 4 to choose the access type you want to delete, such as face, password, card, or fingerprint.
- Once selected, all users under that access type will be deleted.

Delete All Users

- Press 3 to select Delete All.
- Confirm the deletion as prompted.

Note: The current administrator cannot be deleted. After the user is deleted, that user will no longer be able to unlock the door.

III. DEVICE PROGRAMMING



e) Add User

To add a standard user, follow these steps:

- Press * followed by #.
- The lock will prompt: "Please enter administrator information."
- Enter the administrator information to verify access.
- Once successfully verified, the lock will enter the main settings menu.
- Press 1 to select User Management.
- Press 1 to select Add Users.
- Press 2 to select Adding Standard Users.
- Press 1 to 4 to choose the type of access you want to add:
 - Press 1 to add Face Information
 - Press 2 to add Password Information
 - Press 3 to add Card Information
 - Press 4 to add Fingerprint Information

Follow the voice prompts to complete the registration.

NOTE:

- If no administrator has been added yet, the default password is 123456. This is the only password that can be used to enter the main settings menu before an administrator is registered.
- Multiple users can be added during the setup process.
- If there is no activity for 15 seconds, the system will automatically exit the menu.
- You can press * to return to the previous menu. Continue pressing * until the system exits the settings menu.

III. DEVICE PROGRAMMING



f) Delete User

To delete a user from the lock, follow these steps:

- Press * followed by #.
- The lock will prompt: "Please enter administrator information."
- Enter the administrator information to verify access.
- Once successfully verified, the lock will enter the main settings menu.
- Press 1 to select User Management.
- Press 3 to select Delete User.

Delete by User Number:

- Press 1 to select Delete by Number.
- Enter the correct user number you want to delete.
- Confirm the deletion as prompted.

Delete by Access Type:

- Press 2 to select Delete by Type.
- Press 1 to 4 to choose the access type you want to delete, such as face, password, card, or fingerprint.
- Once selected, all users under that access type will be deleted.

Delete All Users

- Press 3 to select Delete All.
- Confirm the deletion as prompted.

Note: The current administrator cannot be deleted. After the user is deleted, that user will no longer be able to unlock the door.

III. DEVICE PROGRAMMING



g) Date and Time Settings

To access and update the time settings, follow these steps:

- Press * followed by #.
- The lock will prompt: "Please enter administrator information."
- Enter the administrator information to verify access.
- Once successfully verified, the lock will enter the main settings menu.
- Press 3 to select System Settings.
- Press 1 to select Time Setting.
- Use the number keys to enter the current time.
- Press # to confirm and save the time setting.

III. DEVICE PROGRAMMING



h) Volume Adjustment

To access and adjust the volume settings, follow these steps:

- Press * followed by #.
- The lock will prompt: "Please enter administrator information."
- Enter the administrator information to verify access.
- Once successfully verified, the lock will enter the main settings menu.
- Press 3 to select System Settings.
- Press 2 to select Voice Settings.
- Press 3 to adjust the Voice Volume.
- Select your preferred volume level from 0 to 3:
 - 0 = Mute
 - 1 = Low volume
 - 2 = Medium volume
 - 3 = Maximum volume

III. DEVICE PROGRAMMING



i) Language Setting

To set the language of your Smart Lock to English, follow these steps:

- Press * followed by #.
- The lock will prompt: "Please enter administrator information."
- Enter the administrator information to verify access.
- Once successfully verified, the lock will enter the main settings menu.
- Press 3 to select System Settings.
- Press 2 to select Voice Settings.
- Press 2 to select English.

III. DEVICE PROGRAMMING



j) Delay Lock

To delay locking your Smart Lock for a certain period, follow these steps:

- Press * followed by #.
- The lock will prompt: "Please enter administrator information."
- Enter the administrator information to verify access. Once successfully verified, the lock will enter the main settings menu.
- Follow the voice command and press 3 for "System Settings."
- Press 4 for "Locking Settings."
- Then press 2.
- Follow the voice prompts:
 - Press 1 for 0 second/s.
 - Press 2 for 5 second/s.
 - Press 3 for 10 second/s.
 - Press 4 for 15 second/s.

Complete the process by confirming your selection as instructed.

IV. MOBILE APP CONNECTION



a) Download The Mobile App

Download the app from the Google Play Store or Apple App Store by searching for “Tuya Smart” or by scanning the provided QR code.

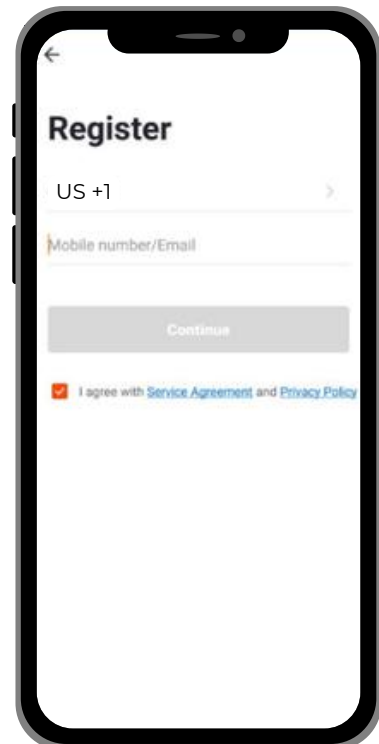


Look for the Tuya Smart Logo



b) Log In and Register

- After downloading, select your country.
- You will be redirected to register via email.
 - For existing users, log in using your registered email and password on the login page.
- A verification code will be sent to your email; enter it in the app within the specified time limit.
- Once the verification code is entered, you will be prompted to set your password.
- After completing these steps, you will have full access to the Tuya Smart app on your mobile phone to start adding your device.

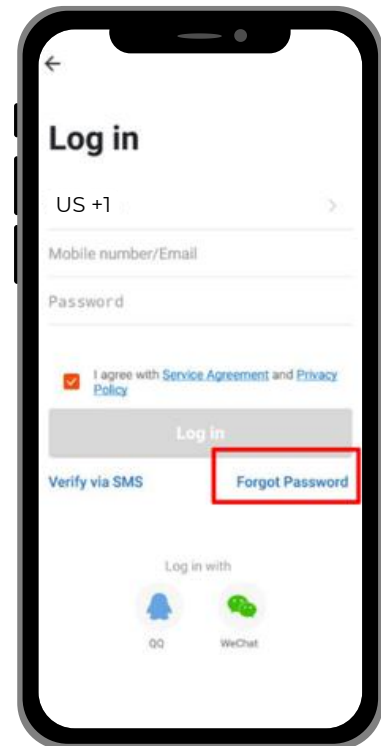


IV. MOBILE APP CONNECTION



c) Reset Password

- On the login page, click the “Forgot Password” button located below the “Login” button.
- Select your country, which the app will usually detect automatically, and proceed with the password reset process.
- Enter your email address to receive a verification code.
- Once you receive the code, enter it into the app within the allotted time.
- You will then be prompted to set a new password, giving you full access to the Tuya Smart Platform.

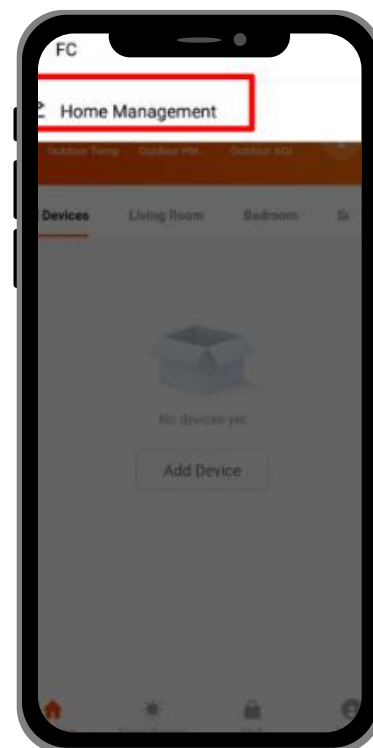


IV. MOBILE APP CONNECTION

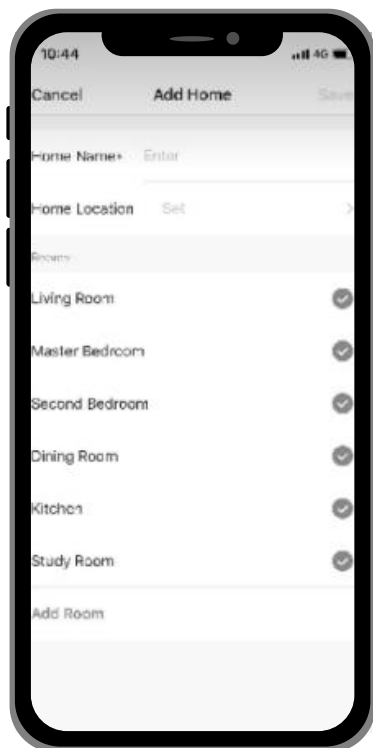


d) Add Locations

- Tap the button in the top-left corner of the screen and select 'Home Management' from the dropdown list.
- A single account can manage multiple locations simultaneously, allowing the user to operate multiple devices within a selected location.



IV. MOBILE APP CONNECTION



- If you already have a Home set up, click 'Join a Home.' If not, click 'Create a Home.'
- Enter the required details on the screen and click 'Confirm.'

Note: Other household members will have the ability to control the smart devices registered to this household, but they will not have the authority to modify, add, or delete devices.

IV. MOBILE APP CONNECTION



e) Connect To Network

- Ensure the lock is installed and powered on.
- Have your 2.4GHz Wi-Fi network name and password ready.
- Keep your phone nearby, connected to the same 2.4GHz network if using Wi-Fi.
- Activate your Smart Lock by pressing 0 and # keys, then enter your Administrator Password.
- Follow the voice command and press 1 for “Admin Settings.”
- Press 3 for “Network Settings.”
- Choose your network:
 - Press 1 for Hotspot (AP Mode) – for mobile phone hotspot
 - Press 2 for Smart Connection (EZ Mode) – to connect to your home or office network

NOTE:

- Hotspot Connection (AP Mode) – for mobile phone hotspot connection
- Smart Connection (EZ Mode) – to connect to your home or office network

For most home setups, we recommend EZ Mode (Wi-Fi Router).

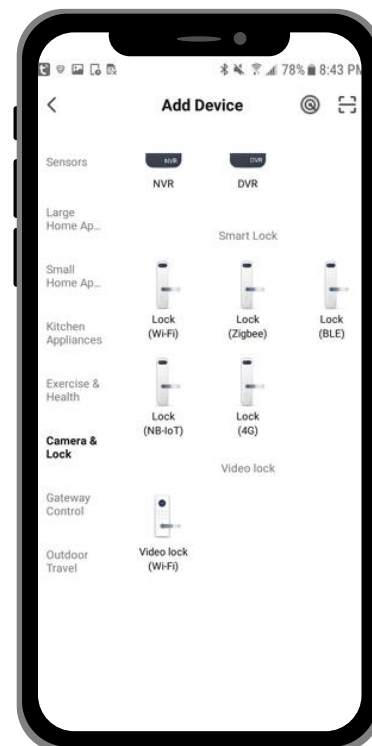
- Please proceed to the next steps to connect the lock the Tuya app.

IV. MOBILE APP CONNECTION

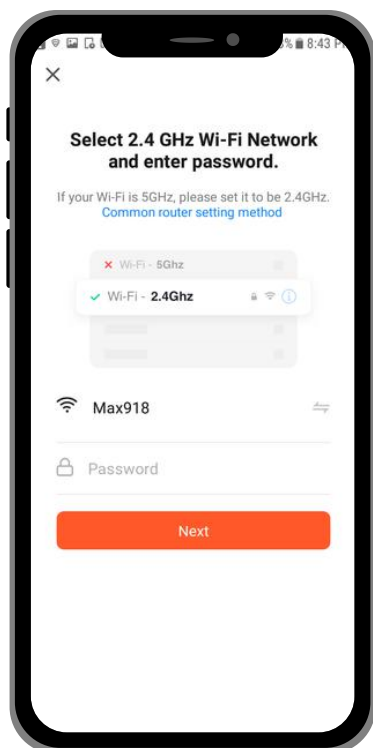


f) Add Devices

- To set up the device via the mobile app, activate the device and open the mobile app.
- Add a device, tap 'Add Device' or the "+" button at the top-right corner of the app screen, and select 'Add Device.'
- From the list of devices, choose 'Camera & Lock' or 'Lock & Cameras' on the left side, then click 'Lock (Wi-Fi)' to select your Smart Lock device.



IV. MOBILE APP CONNECTION

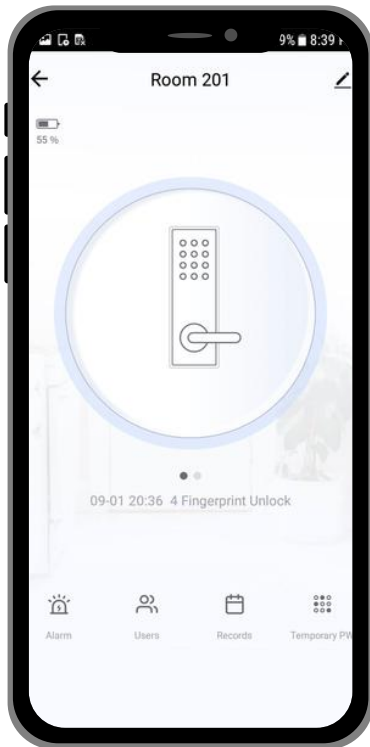


- You will be prompted to connect the Smart Lock to your 2.4 GHz home WiFi network. Ensure that you input the WiFi password correctly. Next, select either EZ Mode (Wi-Fi) or AP mode (Hotspot). If the latter, connect to the lock's temporary Wi-Fi network from your phone's Wi-Fi settings.
- The app will begin scanning for the lock.
- Wait for it to detect and pair with the device.
- Once connected, you'll see a "Successful Pairing" confirmation on the screen.

Note: Ensure that both your phone and the Smart Lock are connected to the 2.4 GHz WiFi network, not a 5 GHz or other network, as the lock will not be added to the app on other connections.

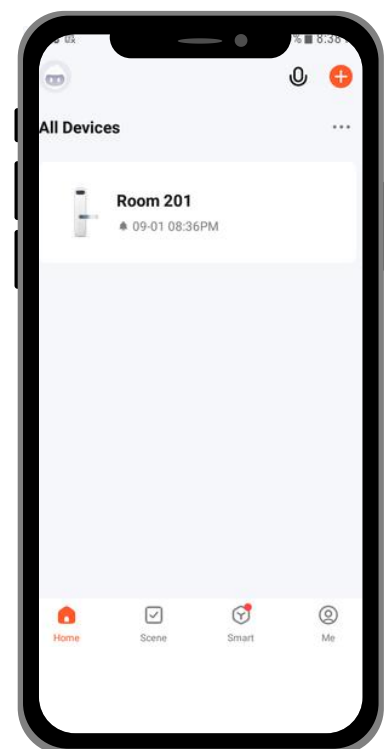
Note: Ensure that both your phone and the Smart Lock are connected to the 2.4 GHz WiFi network, not a 5 GHz or other network, as the lock will not be added to the app on other connections.

IV. MOBILE APP CONNECTION



- After completing these steps, ensure that your phone and the device are close. You will receive a prompt on both the lock and your screen confirming that the pairing was successful.

- Once pairing is completed, you can proceed to finish adding your device. Afterward, you have the option to change the device's name and manage its functions as needed.

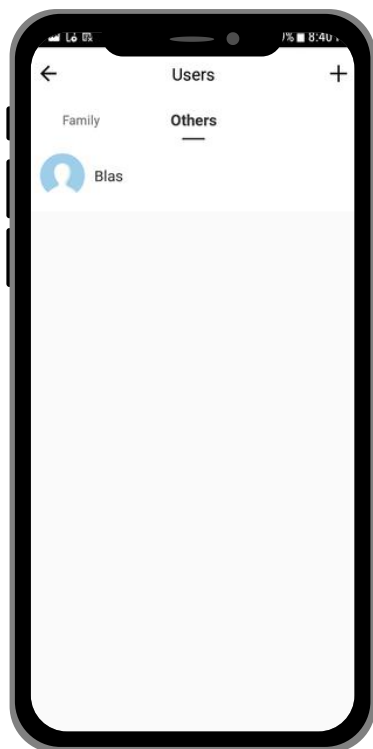


IV. MOBILE APP CONNECTION



g) Add Members

To grant others access to a device by adding them as members of a specific location or room, follow these steps:



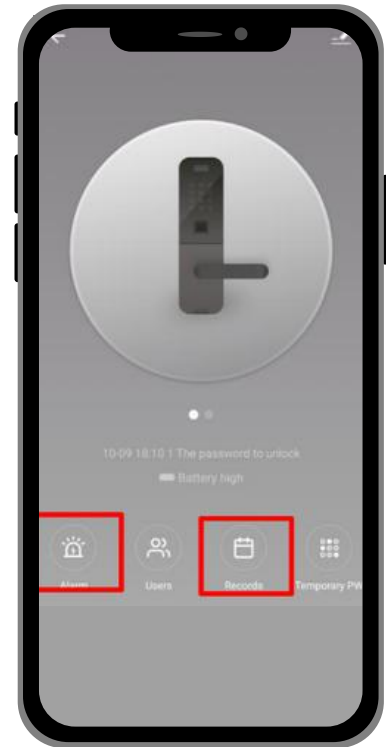
- Tap the 'Me' tab at the bottom-right corner of your screen.
- Click on 'Home Management'.
- Select the location where you want to add the new member.
- Tap 'Add Member' and choose the method to share the invitation with the new member.

V. MOBILE APP FEATURES



a) Access Log Records

- From the Home Page, select the Smart Lock you want to review.
- Click on 'Records' to access the unlock history.



b) Alert Notifications

- From the Home Page, select the Smart Lock you wish to use.
- Choose the 'Alarm' option to view the history of the lock, including any instances where it may have been compromised or when an incorrect password was entered.

V. MOBILE APP FEATURES

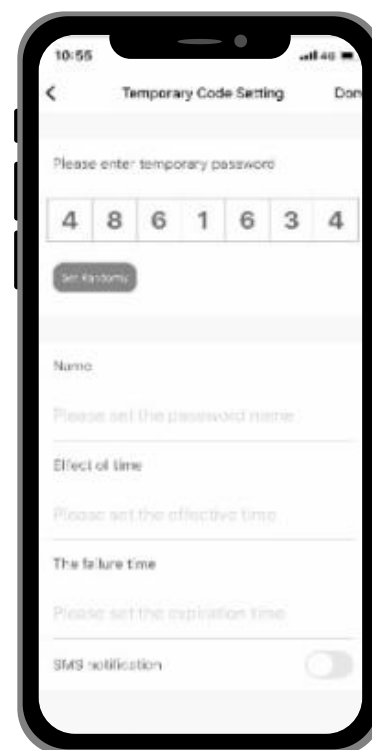


c) Dynamic Password (optional)

- Tap the 'Key' button on your phone screen to generate a Dynamic Password (a short-term password valid for only a few minutes).
- Enter the Dynamic Password on the lock pad to unlock the device.

d) Temporary Password (optional)

- On the Lock Screen, tap the 'Temporary PW' button located at the bottom right.
- Click 'Add' and set the temporary password, the name of the user, and the start and end date/time. Ensure that the time on your mobile app and the lock are synchronized.
- Click 'Done' in the top-right corner to complete the setup.
- Activate the lock pad, enter the temporary code you created, and press '#' to confirm and enable the temporary lock function.



V. MOBILE APP FEATURES



e) Remote Unlock

When the doorbell button on the touchpad is pressed, the rear panel will make a sound to notify the user that someone is outside the door. If the lock is connected to the mobile app and supports the cat-eye snapshot module, the system can also capture a photo of the person outside the door and upload it to the app. The user may then review the notification and choose whether to unlock the door remotely.

VI. ADDITIONAL INFORMATION



a) Auto Lock

The system will automatically exit if there is no operation for over 10 seconds.

b) Wrong Password Lockout

If an incorrect password is entered more than five times consecutively, the keypad will lock for 30 seconds and will not respond to any input during this time.

c) Low Battery Notifications

When the battery is low, the lock will emit a sound each time it is opened. After the alarm sounds, the lock can only be opened 200 more times. Once this limit is reached, each unlocking attempt will be delayed by 5 seconds. It is essential to replace the batteries before reaching the 200 unlock limit.

Congratulations!

You have successfully installed your very own Next Gen Smart Lock Pro .

Thank you for being a valued customer of The Connected Shop.

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