



Member Handbook



Widder Station
8395 Decker Rd. Thedford, ON
www.widderstation.com



Mission

Widder Station Golf, Grill & Tap House's mission is to provide its members, their families, and guests, with high quality facilities and services, in a professional and friendly environment.

Vision

Widder Station Golf, Grill & Tap House provides an enjoyable experience for golfers and guests regardless of skill level. The Club provides a welcoming and inclusive community where members and general public make and sustain enduring friendships both on and off the course. The club strives to provide high quality event, dining, and entertainment services, making it an attractive choice for members hosting family celebrations or special events.

Values

Widder Station Golf, Grill & Tap House respects all guests' opinions, and our employee's skills. We as a club are accountable for operating with transparency, financial integrity, environment sustainability, with regard for the health and safety of all members, employees and guests, and being a good neighbor.



About The Course

Founded in 1993, Widder Station has long been regarded as the area's leader in golf course innovation. Among all the changes throughout the years, one thing has always remained consistent; our dedication to providing our customers with an unparalleled experience.

Our Tap House is rustically furnished to maintain the blue-collar heritage of our club, we now proudly feature more than 20 of our area's finest craft beers, wines, spirits and ciders on tap!

Our most recent addition came in 2021 when we finished our new event space Widder Flats. The rustic yet spacious event space is capable of facilitating any event imaginable. From weddings, to retirement parties, corporate events, birthdays, or family functions, Widder Flats is the venue for you.





The Pro Shop

Widder Station's Pro Shop is stocked with the latest in greatest golfing apparel and equipment from the golf brands you're sure to love. The Pro Shop is equipped with a wide variety of products ranging from apparel, golf accessories, and equipment. Need any assistance? Our dedicated team of professionals will be happy to aid you to the best of their abilities.

Tee Time Booking Policy

Tee Times shall not be booked more than 14 days in advance online starting at 6am.

Advanced reservations by phone or in person in the Pro Shop start at 1pm.

Members and guests can book a maximum of 2 tee time for up to 4 individuals each.

All tee time cancellations should be made on Chronogolf or via the Pro Shop 24 hours prior, with the exception of inclement weather conditions.

Member and Guest Online Booking

- Book tee times online by going to www.chronogolf.ca
- Type in your Username and Password, Click "Log In"
- Select the Date
- Select the approximate Time
- Select the Number of Holes
- Select the Number of Golfers
- Click "Next"
- Select a Time
- Select the Number of Carts (Optional)
- Click "Next"
- Type in the names of the other golfers or select them from your Playing Partners (Optional)
- Click "Book Time"



No Show Policy

Members and guests with repeat no show bookings shall result in the loss of advanced booking privileges, and in some circumstances the suspension of membership. Any golfer who fails to abide by the cancellation policy and no shows for their scheduled tee time shall be responsible for the financial loss of the entire tee times fee.

Check in Policy

Every golfer MUST check in with the Pro Shop prior to playing their round on that given day. As well, all golfers must obtain a slip printed off by the Pro Shop attendant stating that they have indeed checked in and paid for their tee time and cart rental.

Tee Time Restrictions

League members may only play their league round on their assigned league day. Weekday members may only be permitted to use their membership rights during Monday-Friday.

Golf Amenities Offered

Some of the services offered here at Widder Station Golf, Grill & Tap House on the day of your round include:

- Putting green practice area
- Complimentary pull carts for guests who prefer to walk
- Complimentary course guide booklets



Dress Code

Our Club offers a progressive atmosphere that recognizes the contemporary lifestyle of our Members and guests. Tasteful and respectful attire is expected in all public areas of the Club. As a courtesy to each other, we ask all individuals who visit Widder Station Golf, Grill & Tap House respect the following guidelines:

We also ask Members to please forward a copy of the Dress Code to their guest(s) prior to their arrival at the Club to help eliminate any potential dress code issues.

Appropriate golf course attire for men include: Tops designed and tailored for golf (including mock necks); bottoms designed and tailored for golf (excluding denim); golf shoes or athletic shoes without spikes; tops must be tucked in unless they are designed to be worn untucked.

Appropriate golf course attire for women includes tops designed and tailored for golf (including those without collars or sleeves); bottoms designed and tailored for golf (leggings are acceptable, denim is not); golf shoes or athletic shoes without spikes.

Dresses tailored for golf and appropriate length are acceptable

Appropriate clubhouse attire includes: all golf attire as noted above; denim and other casual wear in good repair and tastefully tailored is acceptable. The club management staff will have final say in regard to dress code issues

Hole in One

Each member who wishes to partake in the Hole in One contest must abide by the following rules:

- Place .25 cents into the Hole in One Jar prior to their round.
- Record their name in the Member Hole in One Booklet under the appropriate day.
- If a member successfully shoots a hole in one and has failed to pay the necessary .25 cents and/or fails to record his/her name in the booklet they will not be eligible to redeem their prize.



Alcohol Consumption For Members and Guests

All members and guests must strictly adhere to all provisions of the provincial liquor control and licensing regulations.

No alcoholic beverages other than those provided by the Club are permitted anywhere on the premises. We reserve the right to examine the contents of golf bags and other items for personal alcohol.

No person shall consume alcoholic beverages to the point of impairment or intoxication. Any member not adhering to these rules will be asked to leave the Club immediately and will be subject to an automatic one-week suspension of all membership privileges. Any guest not adhering to these rules must leave the property immediately and future access to the Club will be at the discretion of the ownership.

The Club assumes no liability for any injury, wrongdoing, or problem caused by the breach of these rules. As a condition of the use of the Club's premises and, more particularly, the provision of alcoholic beverages by the club, all persons hereby expressly wave any liability in the part of the club arising out of the consumption of alcoholic beverages and agree to indemnify and save harmless the Club from any and all claims, damages or lawsuits referable to the consumption of alcoholic beverages.

Music

Members and guests are welcome to enjoy music on our golf course. However, we request that Members and guests use discretion to respect the needs of others who may not wish to hear music on the course and manage the volume of their device accordingly. All members and guests should be mindful of areas on the course where your music can be easily overheard by other golfers



Rain Check Policies

For all forms of guest fees paid other than for Corporate Events, the following structure applies for granting of Rain Checks regardless of weather conditions at the start of play:

- In the event a person does not complete 9 holes due to inclement weather, an 18 hole Rain Check shall be granted
- In the event a person does complete 9 holes but no more than 14 holes, a 9 hole Rain Check shall be granted
- In the event a person plays 15 holes or more but less than 18 holes, no Rain Checks shall be granted

Pace of Play

Golfers are expected to play at a moderate pace. To help ensure a fun round of golf for all players, please use these speed tips:

- Golfers must keep pace with the group in front of them all the way around the course. Slow players must allow faster players to play through.
- If a hole is open in front and you are holding up play for the group behind, let the group behind play through or skip the hole and catch up with the group ahead.
- Play ready golf- play your ball when ready regardless of being away after checking with other players. This includes honors on tee shots.
- Complete the hole unless you are in someone's line.
- Exercise a 2-minute limit searching for lost ball. Drop and play on.
- Write down scores on next tee box- not while on the green.
- Position carts towards the next tee prior to putting.
- Be ready when it's your turn. Think about your shot and club selection while another player is hitting. Line up your putt while someone else is putting.
- After completing your shot, move on to your next shot if you are not in other player's line.
- The Club reserves the right to double up twosomes to foursomes.
- If you have been assigned as a foursome you must play as a foursome throughout your complete round

Absolutely NO 5 or 6 some's are allowed.



Cart Etiquette

- Remain at least 30 ft from greens.
- Please use green side cart paths.
- Stay off mounding at greens.
- Stay on cart path at every tee deck.
- Use cart paths on all par 3's.
- Report any cart damage for both pre & post cart rentals.
- Golf carts are not permitted in the parking lot.

Widder Staff

- The staff at Widder Station are coached to be friendly, courteous and be of assistance to all of our members and guests. Please treat the staff like wise with a professional approach regardless of the situation.
- Please direct any golf operation issues or problems to a manager at the pro shop.
- Please direct any food or beverage issues or problems to a shift manager on site.
- In case there are no golf or food & beverage managers on site please leave your contact information at the Pro Shop.
- For high level issues please email your concerns to info@widderstation.com. Your email will be replied to within 48 hours.

Golf Course Etiquette

- Please help us keep Widder Station looking professional with a clean appearance.
- If you see debris such as misc. cans & wrappers, please put them in the waist containers.
- Please take some time and fix ball marks on greens if pace of play permits it.
- Please notify management if you see damage on the course.
- Please notify management if you see someone damaging the course or equipment.

Thank you for joining Widder Station Golf, Grill & Tap House this season. We look forward to seeing you soon.