

St. Moritz News



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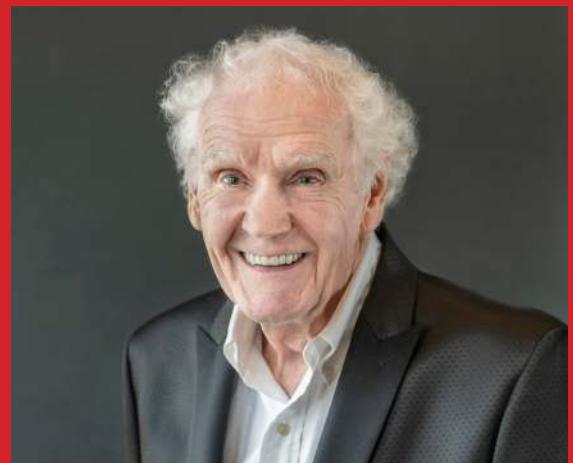
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St. Moritz
SECURITY SERVICES, INC.

A Message From Our Chairman

I wanted to give a special thanks to all of our employees for their hard work and dedication. As essential workers, your commitment is crucial during these unprecedented times. I also understand the impact and hardship that this chapter in history has had on many households. We consider our hourly employees, supervisors and staff our greatest asset. Our service is always 24/7 and we consider our clients to be gold.

THANK YOU & STAY SAFE.



Phil St. Moritz

2020 Recap and Beyond



Matthew Schwartz, CEO

2020 will be an unforgettable year. Our world changed in an instant causing all of us to overcome personal and professional challenges. The year is full of incredible and heartwarming stories from our very brave front-line staff. In spite of all of the obstacles, we adapted to the “new normal” and surpassed all expectations. The hard work and dedication of our internal staff greatly assisted our efforts this year and we THANK YOU for your contribution to the success of the company. It truly was a **TEAM** effort.

We have had many successes to celebrate throughout the year. At the beginning of 2020, the company added two major hospital accounts - Baptist Hospital in Pensacola, FL and Marietta Hospital in Ohio. A shout out goes to so many of you who worked hard to ensure that both accounts transitioned smoothly. We also expanded operations into the State of Michigan. Hats off to those on our Team that worked day and night to make certain that our new sites are seamlessly protected.

On January 1st, we added a new Midwest branch office via acquisition of Southern Illinois Security Consultants, in Murphysboro. This created expansion opportunities in St. Louis, Kentucky, and surrounding areas. This acquisition also adds another four hospitals to our growing healthcare portfolio. Additional expansion included a new office in Orlando and an already booming office in Fort Myers, Florida. Our Florida Team has collectively added several thousand hours of high-end HOA work weekly across the State and we are now a significant player in the HOA space. We continue to push this program nationally headed by Lenny Neff, our subject matter expert based in West Palm Beach.

The SOC has also seen a rise in Virtual Security and Remote Guarding activity. In October, we announced a partnership with Verkada, the world leader in cloud-based video and access control systems. Verkada has named us as a Preferred Partner for both hardware and monitoring services making St. Moritz a true full-service security program provider. The global pandemic and business shutdowns have created new opportunities for Remote Guarding Solutions and video monitoring that will see growth in 2021.

Over the last 12 months, a heavy emphasis was put on infrastructure, improving all of our internal processes and updating several policies and procedures. Engagement and interest in our PSPA training platform has increased and resulted in many Certifications in 2020, for Officers and Management. Proudly, 98% of our branch leadership are now Certified Security Managers (CSM)! Our Human Resources Team was realigned and several key new additions were made to better serve our branches. We are excited to rollout our improved application and onboarding platform through Kwantek and look forward to a better applicant experience and making our new hire administrative process even more efficient.

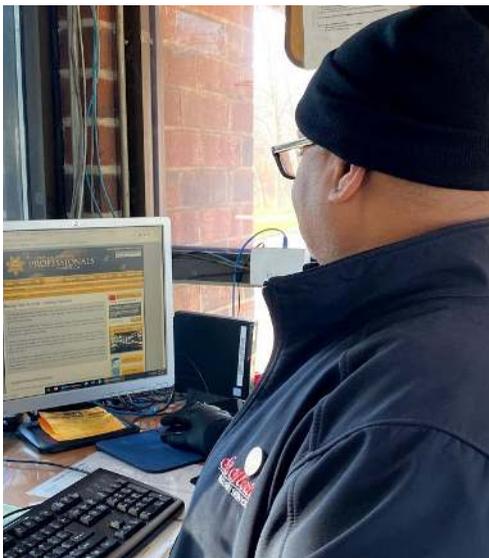
St. Moritz has never been in a better place. I am confident that 2021 will allow us to continue our goal of being a premier security company, led by our most valuable asset: our employees.

Always Learning



PSPA CERTIFIED SECURITY MANAGER (CSM) CERTIFICATION

*THE PSPA CSM DESIGNATION IS
INTENDED FOR SECURITY MANAGERS
WHO ARE RESPONSIBLE FOR
SUPERVISION AND/OR OVERSIGHT
OF OTHERS, IN ADDITION TO
THE DEVELOPMENT, STRATEGIC
OUTLOOK AND MANAGEMENT OF THE
ORGANIZATION.*



OUR CSA CERTIFIED MANAGEMENT:

Adam Britt	Honolulu
Andy Saul	Texas
Armando Garcia	Las Vegas
Barry Haesly	Texas
Bill Soulsby	Atlanta
Bright Ajona	Las Vegas
Curtis Quinn	Harrisburg
Cynthia Houston	Las Vegas
David Burger	West Region
David Diaz	Chicago
Donnie Nash	Beverly Hills
Edna Myers	Youngstown
Erika Garces	Houston
Harry Davis	Poconos
Ilka Marmolejos-Felix	West Palm Beach
Jermain Reeves	Las Vegas
Joe Subic	Ft. Myers
John Romine	West Virginia
Jose Serrano	Beverly Hills
Josh Juliano	Southeast Region
Keith Pudlowski	Mid-Atlantic
Ken Keen	Johnstown
Kevin Smith	Corporate
Kyle Carney	Costa Mesa
Lenny Neff	Southeast Region
Leslie Schattauer	Corporate
Lora Abney	Tampa
Moses Ramirez	Cabazon
Portia Duda	Las Vegas
Ray Davidson	Columbus
Rob Prioli	Boston
Sam Valdez	New York City
Teresa Collins Hardeman	Dallas
Tim Byrd	Pensacola
TJ Warner-Salas	Dallas
Uclitt Forbes	Ft. Lauderdale



Do More With Less!

How Remote Guarding Is Changing Security

Evan Nardone, CTO

It is 2:00 in the morning. You are asleep at home after a long day of trying to adjust your security budget due to COVID-19 disruptions to your business. Your phone rings and you hear the familiar drone of your alarm monitoring company.

“Hello, we received an alarm at your building. Can you please provide the security code?”

You do not know what triggered the alarm or if there is a real incident. Is someone breaking into the

warehouse or is the manager onsite to tie up a few loose ends? Now you have to make a decision, are you going to call the building to see if you can get someone to pick up or do you just give the code so you can go back to sleep and deal with it in the morning? You have to make your decision quickly, or the police will be dispatched and you will be stuck with a bill for yet another false alarm.

This situation happens thousands of times every night for traditional alarm monitoring customers, but new technologies and security processes

are making this a thing of the past. St. Moritz Security Services, Inc. launched our Remote Guarding Solution to provide advanced, proactive security services while minimizing costs through video verification, integrated access control, and AI-driven analytics.

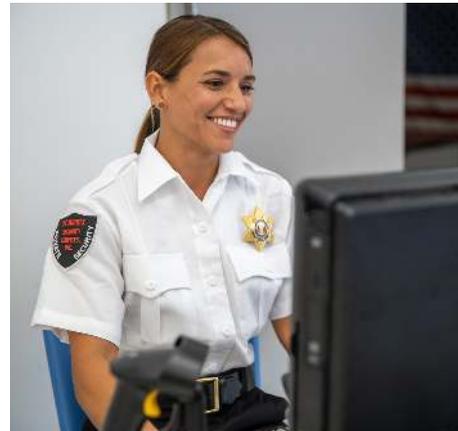
At St. Moritz Security, we pride ourselves on being the trusted security advisor to help design and execute your security program. For years, we have worked alongside the many Facility Managers, Corporate Security Directors, and Loss Prevention Executives of our valued customers. We know that business needs and security budgets are changing. COVID-19 disruptions are altering the way that many businesses operate and

are putting additional stresses on security teams. Annual budgets are in disarray as many clients attempt to realize the effect of closures or limited traffic and are deciding how budgets can be changed without undermining safety and security.

St. Moritz Remote Guarding Solutions are managed by our U.S. based Security Operations Center. Our 24/7/365 command center monitors advanced camera technology for motion detection, unidentified persons, air quality sensors, door locks, and anonymous tips for alarms. Through our Remote Guarding procedures, our trained Security Officers own an alarm from trigger to closure. This means that our Officers will use their security knowledge to manage any incidents and eliminate false alarms. Customized operating procedures define our Officers actions for every site, complete with incident reporting and escalation to Facility Management or local police when needed. Our SOC is also able to provide regular live patrols and system health checks to make sure that your technology is always functional and no one is tampering with the system.

Customers who enjoy the protection from St. Moritz Remote Guarding Solutions also enjoy a cost savings of up to 60% over traditional manned guarding. Working in concert with onsite Officers, Remote Guarding Solutions can provide proactive detection and deterrence as a force multiplier to any facility.

For more information on implementing Remote Guarding Solutions at your site, please contact Evan Nardone, Chief Technology Officer, at enardone@smssi.com or (412) 885 - 8650, Ext. 315.



Team St. Moritz Spotlight

We wanted to showcase our Tampa Regional Manager, Lora Abney, and thank her for her terrific efforts during COVID-19!

Lora has made almost 500 homemade masks since the onset of COVID-19.

She started sewing them for our Officers at the beginning of the pandemic, when demand was high and masks were hard to find. Lora has continued her mask sewing efforts in an effort to help friends, family, and community members.



A handful of the masks that Lora handmade



Lora with her All-Star Award in 2019

Thanks for going above and beyond Lora!

St. Moritz SAFE

Winter Driving Safety

Driving in the winter can be harrowing, especially if there is snow, sleet, hail or ice. Although there tend to be fewer traffic fatalities during the winter months, there are accidents, and the accidents that occur tend to be more serious.

Check the Weather Before You Go

If the weather is frigid, you're going to want to warm up the car before you drive it. To prevent carbon monoxide poisoning, never leave a vehicle running in an enclosed area, such as a garage. In fact, the Consumer Product Safety Commission warns that a car running in an attached garage is never safe, even with the garage door open.

If the forecast looks iffy, wait out the storm if possible. And if you must

"If employees heed a few simple tips, it can help ensure safe trips during winter."

travel, make sure you share your travels plans and route with someone before you leave.

Clean all vehicle sensors before you drive, including backup or blind-spot monitoring camera lenses. If it snowed the night before, make sure to brush off your car - even the roof - before you take off. Remember to slow down and take your time.

Understand What Your Car Can Do

Technologies available in many cars today can be particularly useful in winter weather. Some beneficial features for inclement weather include:

Adaptive headlights: move side to side as the vehicles as the steering wheel turns.

Anti-lock brakes: help prevent wheels from locking and allows the driver to steer safely.

Electronic stability control: works automatically to help the driver maintain control of the car during hard steering maneuvers.

Traction control: helps your wheels gain traction on slippery surfaces.

Temperature warning: alerts you when outside temperatures are at or below freezing.

DRIVE SAFE!



Our COVID-19 Safety Initiatives

“St. Moritz has implemented an internal COVID-19 Management case log and introduced an external COVID Compliance Service to help clients mitigate COVID exposure and enforce social distancing.” mandates. ”



Here at St. Moritz Security Services, Inc., we have adopted COVID-19 safety practices to ensure the safety of not only our clients, but our employees as well. These safety practices are a result of close work with both public and private sector entities and experts to comply with and anticipate new COVID-19 laws, protocols, and guidance. A few of our safety practices include a COVID Management Case log to track incidences of potential exposure and confirmed COVID-19 testing throughout the enterprise, as well as weekly HR and legal calls to ensure that necessary mitigation is taken to inform SMSSI personnel or clients of relevant developments.

As part of our COVID-19 safety initiatives, we introduced our new COVID Compliance Service. Our service includes COVID Compliance Officers trained in exposure response, social distance enforcement, visitor management and crowd control. Each of our Officers is equipped with state of the art thermal scanning technology to safely measure and record the temperatures of visitors, while also ensuring social distancing practices. The goal of our COVID Compliance Service is to help clients navigate current and future safety procedures and government requirements.

Car Decal Best Practices

What personal information do your car decals give away?



What personal information do your car decals give away? And to who? According to law enforcement professionals, criminals often use car decals to their advantage when plotting the perfect crime. Some common car decals to avoid include any stickers that may reveal detailed personal information such as family size, pets, job occupation, parking permits, school name, extracurricular activities, etc. A general rule is to keep car decals generic. While these are just precautions, the key to crime prevention is awareness, and car decals are no exception. Additional areas to exercise caution over personal information are social media platforms. The number one tip in social media safety is to avoid posting geographic location information or pictures from the inside of your home.



Contact Us



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St. Moritz Security Services



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