

14 Henrietta Street Visual Story

We are going to visit 14 Henrietta Street.
14 Henrietta Street is a social history museum of Dublin city life, from one building's Georgian beginnings to its tenement times.

We will hear from tour guides who connect the history of urban life over 300 years to the stories of the people who called this place home.

Our tour will be approximately 75 minutes.



Before we arrive:

Opening Times and Ticket Booking.

The museum is open daily, Wednesday to Sunday, 10 am – 4 pm.

There are later tours at 5 pm and 6 pm on Thursdays during July and August.

We should book a ticket before coming. We can do so online or over the phone at +353 1 524 0636. Some tickets may be available for walk ups on the day.

Access to 14 Henrietta Street is by guided tour only.

Quieter times:

The museum tends to be busy during school holidays. Friday mornings are usually quieter.



Getting to the museum

[Henrietta Street](#) is located just off Bolton Street in Dublin 1. At the junction, there is a Spar shop on one side of the corner and a pub called The King's Inn on the other. We can find more information on how to get there by public transport or car [through this link](#).

Henrietta Street is a wide street with cobblestones and has a bit of an incline.
14 Henrietta Street is located on the left hand side of the road.



Entering the building

We can approach 14 Henrietta Street either from Bolton Street or from Kings Inns Park. The museum is on the left hand side of the street when walking from Bolton Street. It is on the right hand side when walking through Kings Inns Park. When the museum is open, we will see colourful covers on the bollards outside. There will be a sign on the front door to say the museum is open, and there may be other signage.



There are two steps leading to the front door and a ramp to the right of the front door which can accommodate buggies, walking aids and most wheelchair sizes. As the width of the ramp at the front door doesn't accommodate all wheelchair types, 14 Henrietta Street also has a designated accessible entrance to the rear which is signposted at the main entrance. A member of the team can assist anyone who needs to enter via the back entrance if they want us to.



Reception

We will be welcomed by one of the team at the reception desk. 14 Henrietta Street is by guided tour only, so booking in advance is advised. We can book online [through this link](#) or book over the phone at +353 1 524 0383. Our Tour Guide will greet us and the other visitors joining the tour. The guide will also ask if anyone needs to use the lift. If we do, they will then walk us to the lift's entrance.



Sensory Kit

This is a sensory kit and is available to borrow from reception if you need it.

The kit contains noise cancelling headphones and various toys and calming devices, including anti-stress balls, fidget toys, weighted and textured balls and figurines.



Lift access

All guided tours of the museum are fully wheelchair accessible.
The building has Part M access.

There is a lift between the ground floor, first floor and basement, covering all floors of the museum. We will be directed to the lifts.

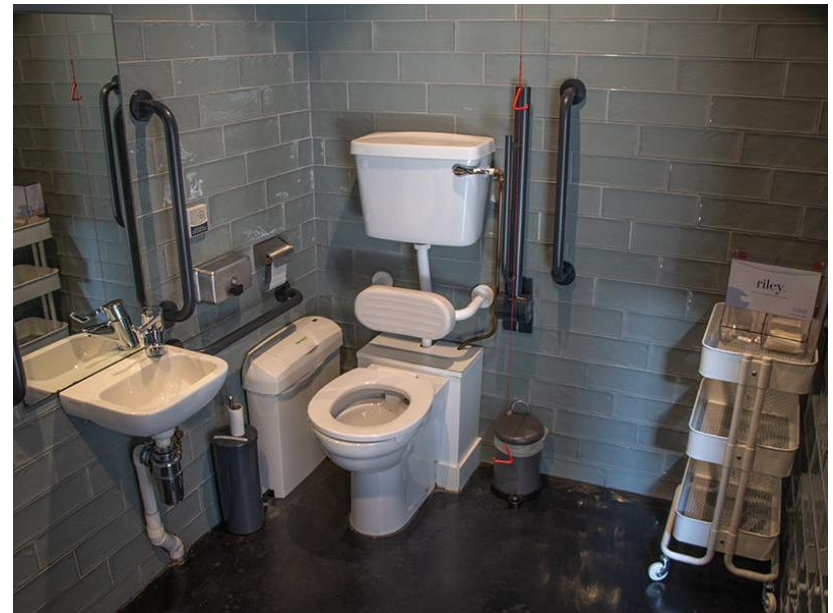
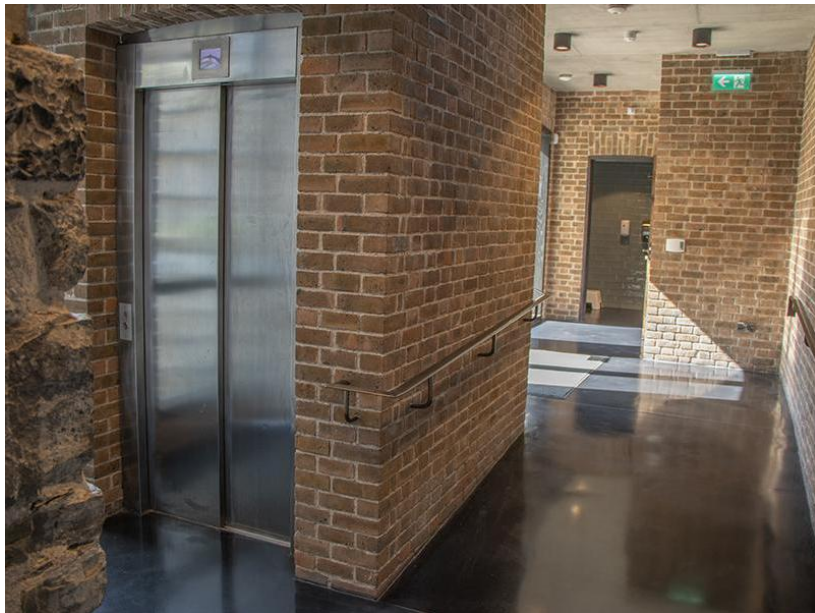
If we or anyone with us has any mobility requirements, we can contact 14 Henrietta Street in advance of visiting to learn more about how they can assist us throughout the tour. We can phone them on +353 1 524 0636 or email info@14henriettastreet.ie.



Bathroom Facilities

There are bathroom facilities available to us at any time during our visit.

The facilities are located on the basement floor, at the end of the hall. From the staircase we will follow the hall past the lift on the left hand side. There are two doors at the end of the hall. These bathrooms are for people of any gender. One room has enough floor space for wheelchairs to maneuver. This bathroom also has a baby changing table.





Beginning the tour

We will begin our tour at the top of the main staircase. If we need to use a lift, we will join our Tour Guide and begin the tour. The guide will also ask if we need to use the lift and they will walk us to the lift entrance. The guide will walk us through the rooms of the house and tell us about its history. We can ask them questions at any time.

They will share some housekeeping details with us to ensure we enjoy the tour, such as:

- The windows in the house will be open for the duration of the tour for ventilation purposes.
- There are benches or chairs we can sit on in every room we will visit.
- Most rooms are sparsely furnished and they'll ask that we don't touch anything.
- The house itself is an artefact and they'll ask that we be careful not to lean against the walls.
- There are raised saddleboards between each room. We will be asked to be careful when walking over them.



First floor

We will visit three Georgian rooms on this floor. They have natural light and wooden floors.

Two videos will be shown on this floor.

- The volume is not too loud and there are no flashing images on any of the videos shown in the house.
- All videos have subtitles, available in English or as Gaelige.
- The blinds will be closed. The rooms will be a little darker while the videos are shown.



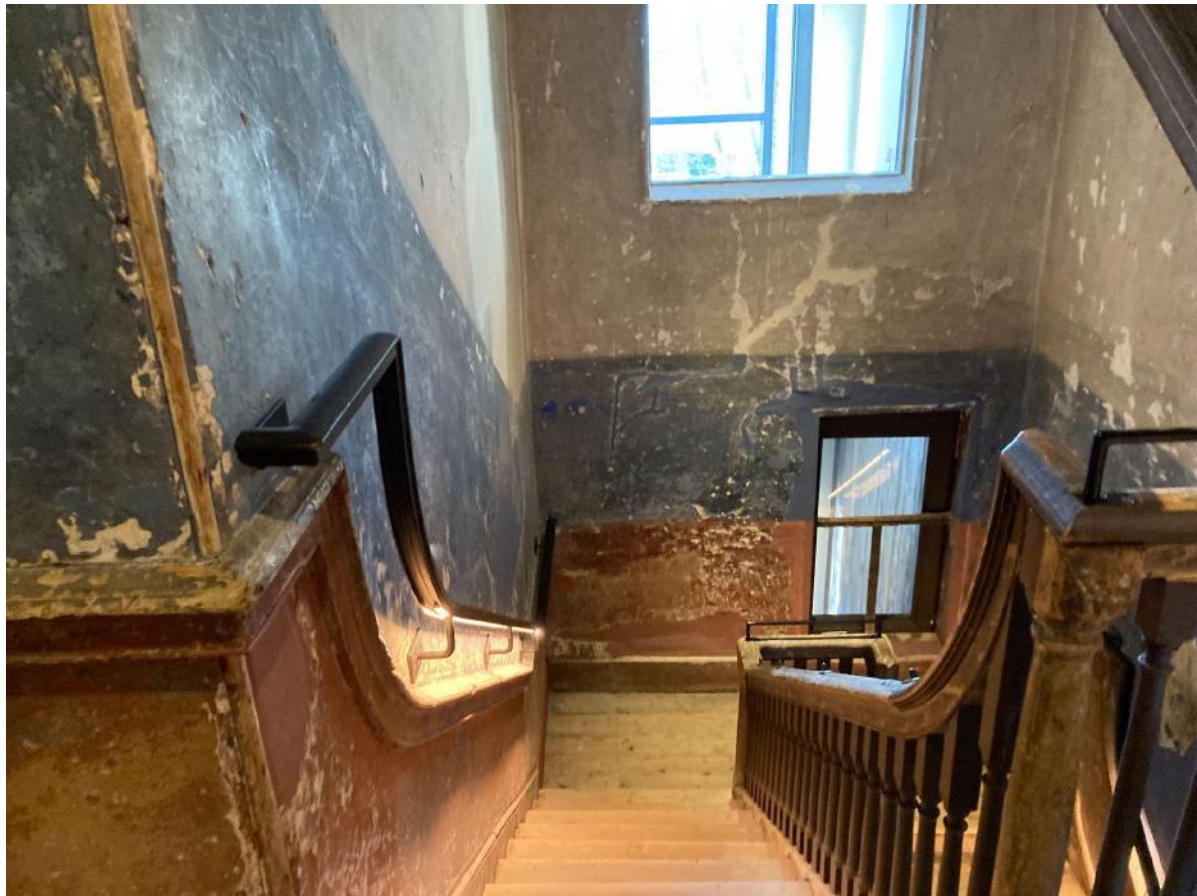
In this room our tour guide will play a short video that will be shown on the bed.

- **The volume is not too loud and there are no flashing images in the video**
- **The Video will have subtitles, available in English or as Gaeilge.**
- **The blinds will be closed. The room may be a little darker while the video is being shown.**
- **When leaving the room be sure to take care walking over the raised surface at the door.**



After visiting the three rooms and spending some time in the narrow hallway pictured above, our Tour Guide will take us down the original back stairs to the basement, or we can go in the lift.

As the building dates from the late 1740s with minimal intervention in the structure, the steps of the original back stairs (pictured on the next page) are uneven and steep.



Staircase

The Tour Guide will ask us to watch our step and use the handrail on the left hand side at the wall. If we need assistance in accessing the lift, we can ask the Tour Guide who will be happy to help.



Basement

We will visit one room in the basement. There are stone and wooden floors in the basement. This room is darker than the previous rooms and one video will be shown.

After this we will head back to the ground floor. We can use the stairs or the lift.



Ground floor

The tour guide will bring us back up to the ground floor, where we will visit three more rooms and we will be shown two more videos.

- The volume is not too loud and there are no flashing images in the video
- The Video will have subtitles, available in English or as Gaeilge.
- The blinds will be closed. The room may be a little darker while the video is being shown.
- When leaving the room be sure to take care walking over the raised surface at the door.



In this room our tour guide will play a short video that will be shown on the wall.

- The volume is not too loud and there are no flashing images in the video. The Video will have subtitles, available in English or as Gaeilge.
- The blinds will be closed. The room may be a little darker while the video is being shown.
- There are some objects in this room. We are free to look around, taking care not to touch anything.
- When leaving the room be sure to take care walking over the raised surface at the door.

The last room on the tour is Mrs. Dowling's flat, pictured on the right. Unlike the other rooms, there are lots of furniture pieces and objects in here. We are free to take a look around the room, taking care not to touch anything.

We can also ask any question that we might have for our tour guide.

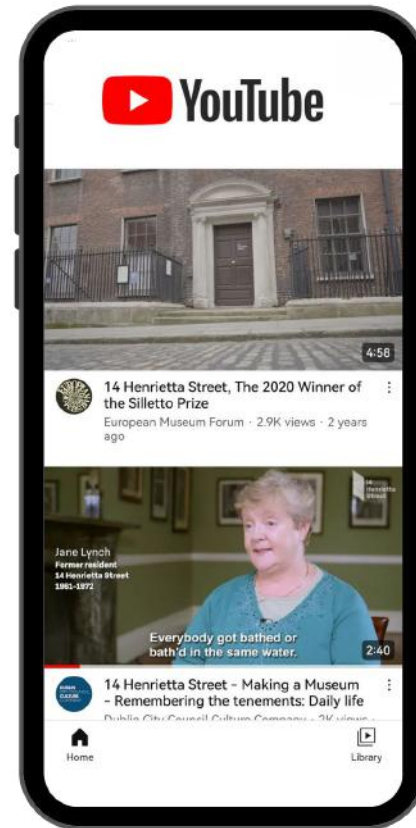
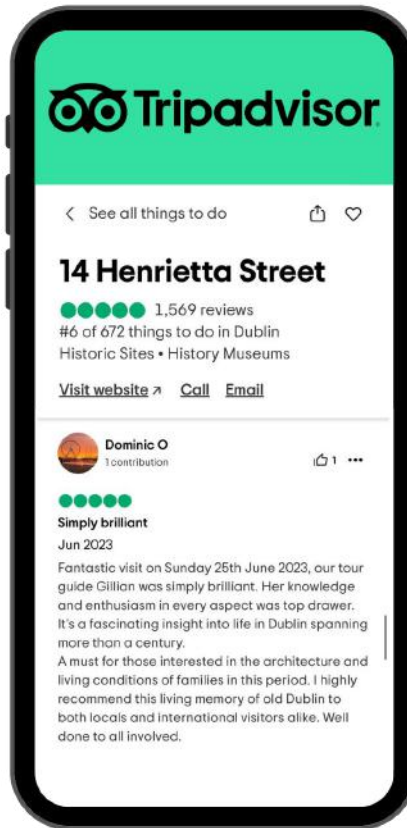
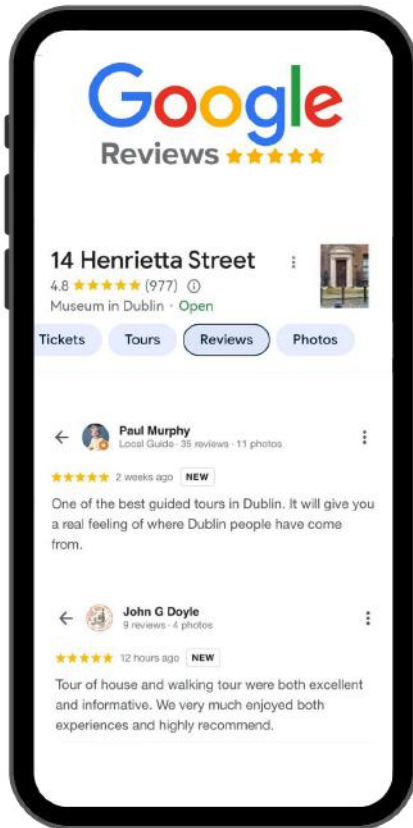




Reception Area

The tour guide will take us back out to the reception area. We can continue chatting to the Tour Guide and our fellow visitors, or browse some of the books, soaps or postcards about 14 Henrietta Street that are available to buy.

If we enjoyed our visit, we will be invited to share a review or tell people about our visit.



If we would like to see the experiences of other visitors in advance, we can find 14 Henrietta Street on [this Google Reviews link](#), on [this Tripadvisor link](#) and on [this YouTube link](#).

We can also email info@14henriettastreet.ie or call +353 1 524 0383 with any questions or requests in advance of our visit.