

CLIENT NOTICES

Preview

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[YOUR BUSINESS NAME]
[YOUR BUSINESS PHONE NUMBER]



**Communication is
essential...**

so if you have any trouble at all with our workers or the company's services, please let us know.

Our phone is covered at all times, either by person or by voicemail.

We all learn by our mistakes and **LOVE** hearing about our successes, so feel free to phone, text or eMail! If you need a return call we will get back to you as quickly as possible. Our work is guaranteed and we want to do what it takes so you're happy.

Thank You!

[YOUR BUSINESS NAME]
[YOUR BUSINESS PHONE NUMBER]



**It's difficult to clean
around a crowd...**

so we ask your help in communicating our policy to your family and/or guests.

Our workers are trained to provide the results you expect. And that's not easy when we have to navigate a busy house. When we clean a room, we require the people in that room to move outside or to a room not currently being cleaned. This will prevent injury to them and to us!

So - please help us work more efficiently for you by discussing this with the people in your home.

Thank You!

[YOUR BUSINESS NAME]
[YOUR BUSINESS PHONE NUMBER]



**If somebody is ill at
your house...**

we ask your help in calling ahead and making other arrangements for our scheduled cleaning.

When my workers are exposed to contagious diseases, they can pick them up very quickly. And then expose other clients. That's not healthy for anybody!

So - please help by calling us the night before you are serviced or by Zam when we dispatch our cleaners for the day.

Thank You!

[YOUR BUSINESS NAME]
[YOUR BUSINESS PHONE NUMBER]



It's a scorcher out there...

And we ask your help in maintaining a comfortable temperature while we are working in your home.

It takes a lot of energy to put that "sparkle" back into your house. Heatstroke is a common problem in the house cleaning business, and we REALLY don't want to be sick.

So – please help by keeping your home in the 70 – 75 degree range while we're here.

Thank You!

[YOUR BUSINESS NAME]
[YOUR BUSINESS PHONE NUMBER]



**Please don't leave
us hanging!**

Cancelled and missed appointments are one of the costliest expenses we have.

We schedule our cleaners' daily work based on appointments and reservations from our clients. So if you cancel a job after these assignments are given out, our workers are left hanging.

If you MUST cancel, please provide us with 48 hours notice. Cancellations closer to your appointment are subject to a **\$35 service fee** to cover a portion of the lost income from your RESERVED appointment.

Thank You!

[YOUR BUSINESS NAME]
[YOUR BUSINESS PHONE NUMBER]



***We've noticed some
changes in your
home...***

And we ask your help so
we don't have to raise
your cleaning rate.

We schedule our clients based on the
original cleaning quote. Sometimes this
needs to be adjusted as changes occur in
your home.

Please call our office to discuss what you
can do to retain the original cleaning rate
you now enjoy. After all, we're happy
when you're happy.

Thank You!

[YOUR BUSINESS NAME]
[YOUR BUSINESS PHONE NUMBER]



The temperature is dropping...

And we ask your help in maintaining a comfortable temperature while we are working in your home.

It takes a lot of energy to put that “sparkle” back into your house. Heatstroke is a common problem in the house cleaning business, even in the winter months, and we REALLY don't want to be sick.

So – please help by keeping your home in the 70 – 75 degree range while we're here.

Thank You!

[YOUR BUSINESS NAME]
[YOUR BUSINESS PHONE NUMBER]



**You're one of our
treasured
clients...**

so we ask your help in putting away your valuables before our workers arrive at your home.

Our workers are honest and dependable. However – they often are working quickly and could accidentally vacuum or sweep up your jewelry or money. Or knock something important behind heavy furniture!

So - please help us work more efficiently for you by removing loose and/or valuable items.

Thank You!