

SUSTAINABILITY REPORT

► 2024

CCIB offers a unique experience
in Barcelona for professional
events that leave a lasting impact.

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Letter from the **General Manager**

The background of the page features abstract geometric shapes. A large, solid blue polygon occupies the lower-left and central portions of the frame. To its right, a light blue polygon overlaps it, extending towards the right edge. The top right corner of the page is a solid light blue area. The overall design is clean and modern, using a monochromatic blue color palette.



Marc Rodríguez

General Manager, CCIB

Dear customers, suppliers, partners and collaborators:

In 2024, we experienced a year of **intense activity with historic results**. A year marked by the celebration of the **20th anniversary of the CCIB** and by continuous progress towards a more responsible, efficient, and people-focused management model. As we have done since 2011, we are pleased to present this report prepared in accordance with the Global Reporting Initiative (GRI), the leading international standard for reporting on **sustainability, social action, and economic management**.

The 2024 results has been excellent: we hosted 85 events and welcomed more than 414,000 attendees —mainly international— reaching a record turnover of 45.6 million euros.

This activity has a positive impact on the local area, with 96% of the CCIB's suppliers being locally based. In addition, our clients have renewed their trust in, giving us an average satisfaction score of 4.5 out of 5.

These results encourage us to continue innovating and to strengthen our role as a driver of development for the Besòs neighborhood and the city. At the same time, we are consolidating congresses and conventions as **key platforms for generating and transferring knowledge**, particularly in crucial fields such as medicine and technology.

“

These excellent results encourage us to continue innovating and to strengthen our role as a driver of development in the Besòs neighborhood and the city.

In the environmental field, we have renewed our ISO 20121, ISO 22000, and Biosphere certifications, and we have begun the certification process for ISO 50001 for energy management. Over the course of the year the year, we have implemented improvements such as updating HVAC systems, installing high-efficiency LED lighting, new energy control systems, and enhancing infrastructure. These initiatives build on existing measures, such as the use of electricity from **100% renewable sources** at both the CCIB and Fira de Barcelona. In addition, we have introduced a **digital tool to measure and reduce emissions**. All these actions are aligned with the United Nations Sustainable Development Goals (SDGs).

These initiatives are part of our strategic plan to move forward to an operational model in which innovation and digitalization are key to delivering **increasingly sustainable events**. At the CCIB, this path includes promoting a **circular economy, reducing emissions and waste, and fostering environmental education**.

In the social field, we supported 33 initiatives, contributing a total of €518,000 through the free provision of spaces and services, food and material donations, and support for local social organizations. Highlights include collaborations with entities such as Barcelona Forum District, Fundació Formació i Treball, Fundació Trinijove, and Hospital Sant Joan de Déu, among many others, through **initiatives that contribute to generating shared value**.

Our commitment also extends to our people, the CCIB team, who deliver a service based on excellence every day. In 2024, we promoted new training initiatives and **consolidated work-life balance and equal opportunity measures** with the aim of increasing job satisfaction and well-being. In addition, all staff received updated training on the **Code of Ethics**, and we reviewed and aligned all compliance policies with Fira de Barcelona regulations.

We remain firmly **committed to advancing towards a transformative of events that creates a positive impact**. This is fully aligned with the new image that we introduced this year at the CCIB under the new motto: ***"Making the Difference."***

With your support, we will continue working every day to make a difference.

We supported 33 initiatives, contributing a total of €518,000 through the free provision of spaces and services, food and material donations, and support for local social organizations.

The CCIB in 2024: a year of progress and knowledge

We are a leading reference in events

15.000_{pax} maximum capacity

100.000_{sqm} gross surface area for events

414.728 attendees

ISO 20121, 22000, Biosphere certified standards

85 events

We are **business**

51,8% recurring events

45,6 M€ net sales

96% procurement volume from local suppliers

89% turnover from international events

435 local suppliers

4,5/5 customer satisfaction

+300 M€ indirect economic impact in the city

We are people

100% workforce trained in the Code of Ethics

134 employees

62,5% women in management positions

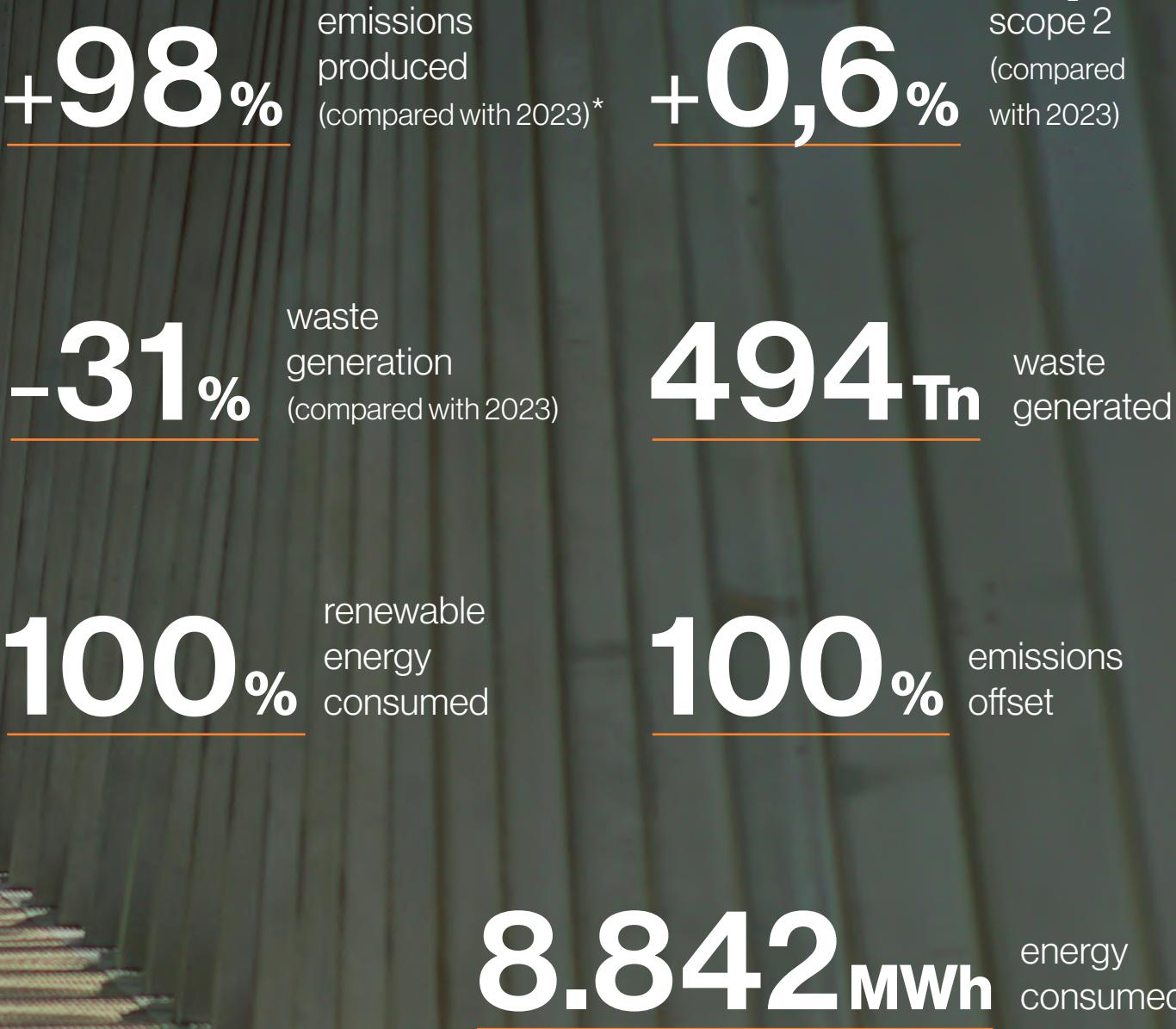
45,5 women in the workforce

-1,5% workforce (compared with 2023)

99,2% workforce on permanent contract

2.860 training hours

We are environment



* Due to 51% increase in corporate travel in 2024

We are community

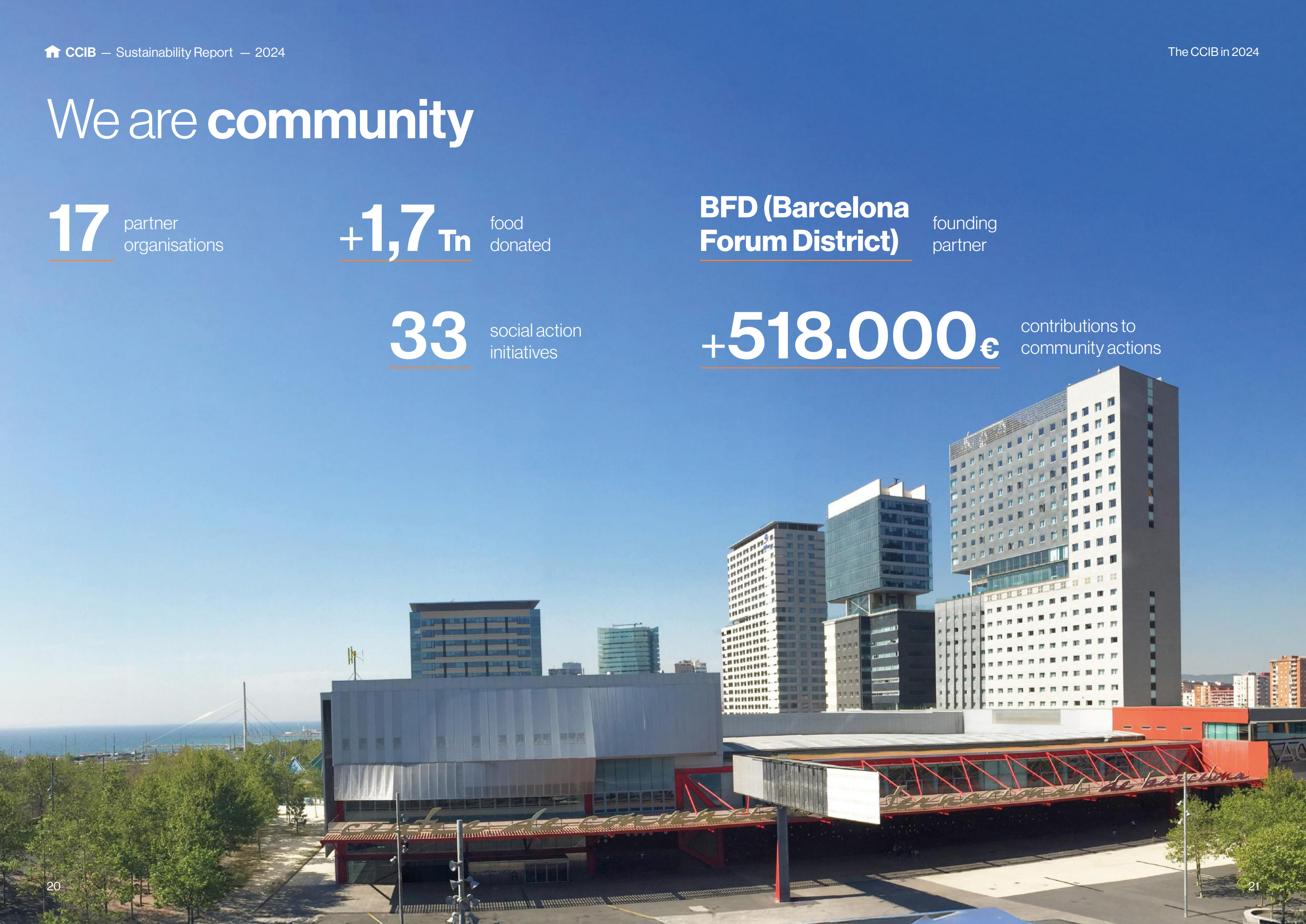
17 partner organisations

+1,7 Tn food donated

BFD (Barcelona Forum District) founding partner

33 social action initiatives

+518.000€ contributions to community actions



The CCIB

About us

Fira de Barcelona

Officially founded in 1932, although its origins date back to the major exhibitions of 1888 and 1929, Fira de Barcelona is one of the most important trade fair organizations in Europe in terms of volume and quality of events, the high standard of its venues, organizational experience, and professionalism.

It has three major venues: Montjuïc, Gran Via, and the [Barcelona International Convention Centre \(CCIB\)](#), which together add up to a total 400,000 sqm of gross exhibition space. Additionally, starting in 2025, it will also manage the Circuit de Barcelona-Catalunya, a motorsport icon, covering 250,000 sqm.

It is a leader in the Spanish market, especially in industrial and professional trade shows, and holds a significant position within Europe.

The institution also co-organizes trade shows in several countries and offers trade fair advisory services.

Moreover, Fira de Barcelona is an economic and social engine. Its annual contribution to the economy of the city and its surroundings is estimated at over 4.7 billion euros and more than 35,000 jobs, according to a study by the University of Barcelona (UB).

+270
 events per year

3M
 visitors from 200 countries and territories

500.000sqm
 gross surface area for events

CCIB

The Barcelona International Convention Centre (CCIB) opened in 2004 for the Universal Forum of Cultures. Since then, it has become a leader in organising events in Europe. It is located in the technology and business district **22@** in Barcelona.

Managed by Fira de Barcelona, the CCIB has a total area of approximately 100,000 m² and a capacity to host 15,000 delegates. The facilities stand out for their size and the great versatility of their interior spaces.

To manage the CCIB, Fira de Barcelona set up the subsidiary Fira CCIB, S.L.U., in which Fira has a 100% stake.

+300M€
 indirect economic impact in the city

414.728
 attendees

100.000sqm
 gross surface for events

What we do

The Barcelona International Convention Centre (CCIB) is widely recognized as a European leader in the organization of events and is one of the main conference venues in southern Europe.

Business model

It specializes in congresses, conventions, product launches, meetings, seminars and other kinds of events.

Architecture

The CCIB is made up of two architecturally significant buildings: the **Convention Centre** and the **CCIB Forum Auditorium**. They provide services tailored to meet the specific needs of each event

Take a virtual tour [here](#)





Convention Centre

► **Banquet Hall**
with sea view

► **11,340m² multi-purpose room**
(8 modular areas)

► A versatile and multipurpose building, designed to give prominence to light. **All the meeting rooms have natural light** and the façade was designed to create the lowest impact on the surroundings.

► **39 open-plan meeting rooms**
(3 floors and 2 mezzanines)

Auditorium

► A building in the **shape of an equilateral triangle** connected to the Convention Centre by a 116-metre long underground walkway.

► **Designed to host any event or show**, its rugged façade encloses spacious interiors and rooms designed as hybrid spaces.

► **3,084 seats**
(2,341 in the stalls and 743 in the amphitheatre)

► **420 m² stage** with translation booths and 10 dressing rooms



Business lines

Signage

Comprehensive design, production and implementation service of the different elements of signage (flags, banners, vinyl, frames, canvas, photocalls).

Food & Beverage

An extraordinary gastronomic offer managed by a team of professionals that operates the 3,000 m² of kitchens and spaces exclusive to the centre.

First Aid

Immediate medical care to anyone who needs it (ambulance service is mandatory in events with more than 2,000 people).

Staging

Creation and installation of decorative elements in the performing arts of events (curtains, backdrops, stages, screens, fabrics and accessories).

Simultaneous translation

Interpreter service that simultaneously translates the speakers' speech to the attendees language.

Information technology

Specialists with great expertise in network technologies provide support for Internet access, Wi-Fi, telephone and IT services.

Furniture

Furniture and accessories available to hire and incorporate into the meeting rooms of the event and the registration area. Standard / Design

Floral decoration

Flower arrangements and plants to decorate the different spaces of the event, for presidential or dining tables, as well as the construction of vertical gardens.

Security

Cutting-edge security and technology equipment ensures the best physical protection for people and facilities.

Logistics

The planning, organisation and support of logistics services are key to the proper functioning of the event (reception of parcels, coordination of assembly and disassembly, control of attendees and flow of attendees, control of use of lifts, escalators and forklifts).

Electrical installations

Planning and execution of low voltage electrical installations to meet the needs of any event (connection, electrical panels, wiring and generators).

Audiovisual equipment

All events incorporate a wide range of cutting-edge audiovisual equipment for sound, rigging, video and production, lighting and translation booths.

Cleaning

Permanent cleaning service for each event supported by a team with extensive experience and professionalism that keeps all the facilities in perfect condition.

Hostesses / Hosts

Auxiliary service of hostesses and hosts with language skills during events (registration, cloakroom, support in events and stands).

Exhibition

Comprehensive service for planning exhibitions and fairs, which includes the provision of shell scheme, furniture, carpet and technical support throughout the event.

Office automation

Photocopying and installation service, as well as paper supplies.

Photography and miscellaneous items

Photography or video service to graphically document the most memorable moments of the event and other services such as office supplies.

Sustainable products and services

As a market leader in organizing events, we are committed to making them more sustainable, both from an environmental and social perspective. For this reason, since 2014, we have a **Corporate Social Responsibility Plan**, which allows us to conduct a sustainable activity from a economic, social and environmental point of view.

To enable more sustainable events, we offer our clients both suppliers and services that comply with environmental standards.

Sustainable events

In recent years, we have observed a growing interest and demand in the organisation of sustainable events from clients and event organizers. To address this need, we provide the following solution:

- ▶ Environmental policies, available on our [corporate website](#).
- ▶ Informative document about environmental issues sent to all clients interested in organizing a sustainable event. This allows us to raise awareness about the importance of considering environmental care when planning events.
- ▶ Record of all the carried out actions to trace the information and thus continue improving and implementing new measures.
- ▶ Ongoing communication with clients through sustainability@ccib.es.

- ▶ **ISO 20121 Certification in Sustainable Event Management**, which shows our commitment to the environmental protection and a responsible attitude towards our surroundings, the transparency and the integrity of our activity. The certification is audited each year and is led by the Facilities and Maintenance Director, with the support of other departments.

- ▶ In 2019, the CCIB obtained the **Biosphere Certification** for its sustainable management and the promotion of responsible tourism. The venue was one of the first 50 companies to adopt the Barcelona Sustainable Tourism Commitment.

Biosphere is an initiative promoted by the Barcelona City Council, the Barcelona Chamber of Commerce and Barcelona Tourism. It recognizes the tourist companies that operate for a responsible management with the environment, culture, working conditions, gender equality and social and economic impact.

The Barcelona Biosphere Commitment is based on a manual of good practices that includes the 17 United Nations Sustainable Development Goals (SDGs). Through this process, the Biosphere certification was obtained and it is renewed annually.

To make more sustainable events possible, we offer our clients suppliers and services that meet environmental requirements.





Sustainable F&B

Food & Beverage (F&B) is a fundamental part of the events we host. We have our own F&B service, which offers a wide variety of menus to suit the needs of each event. We also have options for a more sustainable service, such as serving food in reusable or **recyclable materials**, as well as offering **organic or locally sourced food**.

We make sure to offer the most sustainable option possible, while delivering a high-quality culinary experience.



To guarantee this, we have **ISO 22000 Food Health & Safety certification**, which ensures compliance with the highest standards in all processes, from the purchase of raw materials to service at the table.

Measures for a more sustainable food service

- ▶ Use of 100% recyclable Tetra Paks to replace plastic bottles. 100% recyclable paper coffee cups for coffee breaks.
- ▶ Biodegradable coffee capsules.
- ▶ Locally sourced organic coffee. Availability of eco-friendly products.
- ▶ Products sourced from local suppliers.
- ▶ Reusable, disposable or biodegradable crockery and cutlery (depending on the service).
- ▶ Reusable bags for bag lunch services.
- ▶ Menus considering dietary restrictions, healthy menu options, special menus (vegan, vegetarian, gluten-free, lactose-free).
- ▶ Use of glass bottles for soft drinks and water in buffet, lunch or dinner services.

Innovation and digitalization

Innovation and digitalization of facilities and services are crucial to meet the needs of our clients and their events. We are constantly working on improvements related to the facilities such as **energy efficiency**, **accessibility** and **operability**.

Thus, we ensure that we stay at the forefront of technology and provide an optimal environment for the events we host.

Improvements and innovations at the CCIB (2024)

- **Replacement of the flooring and carpet in Foyer 1** (rooms 113–117), improving durability and aesthetics with more resistant and easier-to-clean materials.

► **Renovation of the courtyards along the Connection Walkway**, adjusting pavements and levels to optimize accessibility and the overall appearance.

► **Optimization of access to the walkways from Foyer 1 to the Patio** by removing steps and creating glass tunnels that enhance accessibility and climate control.

► **Installation of new doors in the Bicolor Area (rooms 118–125)** to improve operability, energy efficiency, and facilitate movement toward the Patio.

► **Construction of a new potable water tank** on floor S0, ensuring supply during potential outages and guaranteeing constant pressure.

► **Replacement of the central kitchen island (on floor S0)** to enhance operational performance and efficiency.
- **Upgrading of the Banquet Hall terrace** by waterproofing and renewing the natural wood decking, and adding decorative stone to improve aesthetics and functionality.

► **Renovation of the terrace in room 211-212**, including waterproofing and new natural wood decking, and integrating a new walkway to connect it with the Banquet Hall terrace, enhancing both aesthetics and accessibility.

► **Replacement of the false ceiling in the pastry room** with thermal insulation panels, improving energy efficiency and reducing condensation issues.

► **Installation of a fire-rated double door in the PPS lobby** to improve accessibility and optimize the use of the service lift.

► **Repair of the grating (tramex) in Willy Brandt and Leonardo da Vinci squares**, reinforcing the structure to ensure safety and improve pedestrian flow.
- **Addition of new rigging points in the Multipurpose room** to expand event setup options and maximize the use of this space.

► **Replacement of movable panels in the Multipurpose room** to enhance functionality and aesthetics, better adapting the space to the events' needs.

► **Upgrade of the flooring at the revolving doors on the seafront façade** to improve operability and entry experience.

► **Improvement of the central service lift system** to optimize operability and ensure a better service during the unloading of materials.

► **Replacement of the tilt door at Taulat 2** to facilitate street access to the Multipurpose room and improve its operability.

How we do it

Organizational philosophy

The CCIB is characterized by its commitment to a business policy based on an ethical and operational culture.

These values inspire and guide all our actions.

Our values

Respect

We respect our business partners, customers, suppliers and competitors. We strive to behave in an ethical manner and we reject any agreement that runs contrary to fair competition or that pursues monopolistic or unfair practices.

Loyalty

We ensure all the information we communicate is in accordance with principles of transparency, reliability and accuracy. We provide honest and quality information.

Confidentiality

We safeguard and manage the data and information we provide, complying with the necessary precautions.

Transparency

We take decisions objectively, without considerations of personal interest and having identified the risks of conflict of interest, to act in the best interest of society.

Environment

We integrate respect and protection of the environment into our daily activity, contributing the implementation of a system to reduce waste and recycle materials at the end of their useful life.

Neutrality

We maintain a neutral political position, respecting the free political position of workers, as long as they do so on a strictly personal level.

Integrity

We conduct our operations based on the principles of transparency and integrity.

Image

We take care of our image and reputation, ensuring the integrity and protection of our assets.

Diversity

We promote a professional environment that enables full personal fulfillment and does not tolerate any degrading act.

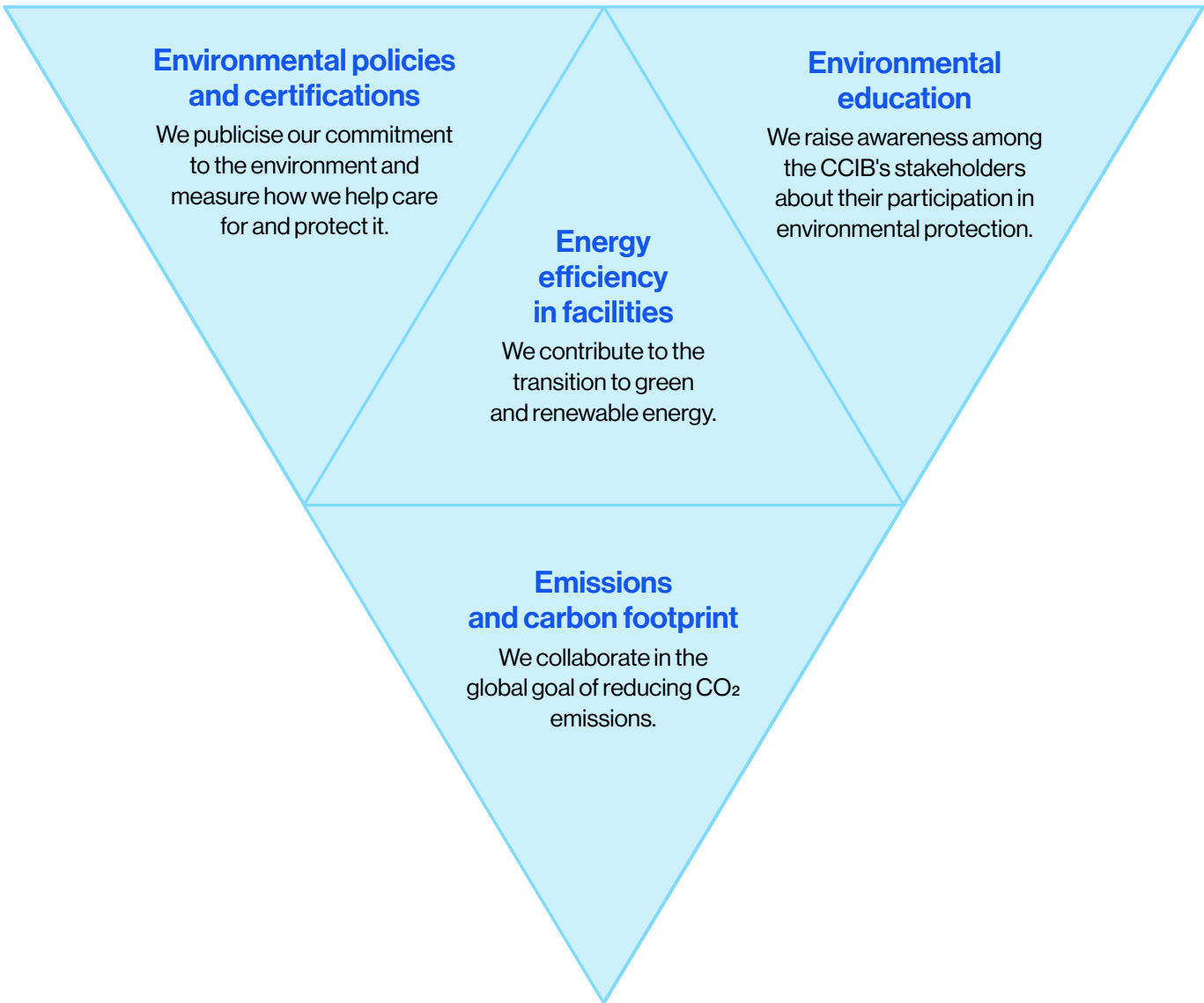
We are firmly committed to recruitment, mentoring and specialisation as key factors to guarantee the efficiency of our professionals and the excellence of our services.

Our road map

The origins of the CCIB are grounded in the management of a corporate responsibility business model that aims to respond to sustainable development through our activity, with economic transparency, environmental conservation, and social improvement.

Sustainable Development Goals

The CCIB is aligned with the United Nations Sustainable Development Goals (SDGs) and we set clear objectives to achieve our commitment.



Sustainability strategy

At the end of 2022, we reformulated our sustainability strategy, aligning it with those SDGs to which we contribute to the greatest extent and integrating them into our actions.

Our **main lines of action** are:

Good governance

Corporate Governing Bodies

Fira de Barcelona is a consortium made up of the **Barcelona City Council**, the **Government of Catalonia**, and the **Barcelona Chamber of Commerce**, combining public ownership with autonomous business management.

Fira de Barcelona's Governing Bodies are: the General Council, the Board of Directors and the Executive Committee.

CCIB Management Committee

The CCIB's Management Committee is composed of the **directors of each department** and is presided over by its **General Manager, Marc Rodríguez**.

CCIB-Fira de Barcelona Management Commission

It is composed of the **General Manager of the CCIB**, the **General Manager of Fira de Barcelona**, and **directors from each of the entities involved**. It meets biweekly to coordinate and validate the actions and strategies implemented at the CCIB.

Management Comittee 2024
Areas

Management				
Assistant General Management				
Deputy General Management				
Logistics and furniture	Maintenance	Facility and Maintenance	Sales, Marketing and Communication	Sales
	Electrical Facilities			Marketing & Communication
	Operational services		Projects	Projects Events
		F&B	HR	HR H&S
Cleaning			Administration and Technology	Accounts
Security	Banquet			Procurement
	Kitchen			Technology
	F&B logistics			IT
	Project Managers			AV

Corporate ethics

The *Corporate Compliance* Program of Fira de Barcelona is also applicable to the CCIB. All CCIB activity is governed by the principles established in the [Code of Ethics](#), whose purpose is to define general guidelines for conduct based on ethical and regulatory compliance.

Since the creation of Fira's Ethics and Compliance Committee in October 2023, this body has assumed the responsibility of promoting and strengthening the culture of ethics and compliance within the organization. The CCIB has a designated Compliance Officer.

Starting in 2023, the policies and procedures forming part of the *Corporate Compliance* Program have been updated, including the Anti-Corruption Policy, the Anti-Money Laundering

Procedure, the Conflict of Interest Policy, and the Competition Policy. That same year, in compliance with Law 2/2023, the Ethics Channel was made accessible to third parties. General annual training sessions have also been delivered, along with specific training for certain groups on confidentiality matters.

In 2024, training activities continued, and the map of criminal risks associated with the organization's activity was also updated.

100% staff trained on the Code of Ethics
(regulations and management of the Ethics Channel)

In 2024, training activities continued, and the map of criminal risks associated with the organization's activity was also updated.

Who we work for

Our stakeholders

The continued relationship with our stakeholders is essential to plan our management and growth. The opinions and suggestions of all stakeholders are the basis of our strategic decisions, so we work to understand in detail their perceptions and needs and integrate them into our development plans.

100% decisions based on stakeholders

CCIB stakeholders

- ▶ Clients and event organizers
- ▶ Suppliers
- ▶ Event attendees
- ▶ Public administration and state-owned companies
- ▶ Local community: people, entities and companies
- ▶ Media
- ▶ Fira de Barcelona
- ▶ Staff

Dual materiality analysis

In 2022, we updated our materiality analysis by adding the **Dual Materiality** perspective. In 2024, the impact topics remained unchanged.

- 1

Financial development
- 2

Presence in the market
- 3

Indirect economic impacts
- 4

Sustainability in business strategy
- 5

Responsible supply chain management (procurement practices) and sustainable procurement by suppliers of event organisers
- 6

Commitment to suppliers
- 7

Ethics/anti-corruption and integrity in business
- 8

Privacy and confidentiality of the information
- 9

Regulatory compliance
- 10

Use of Resources / Materials / Reuse / Circular Economy
- 11

Energy / Energy efficiency
- 12

Water
- 13

Biodiversity
- 14

Emissions
- 15

Waste Management
- 16

Environmental compliance
- 17

Transport / sustainable mobility
- 18

Occupation
- 19

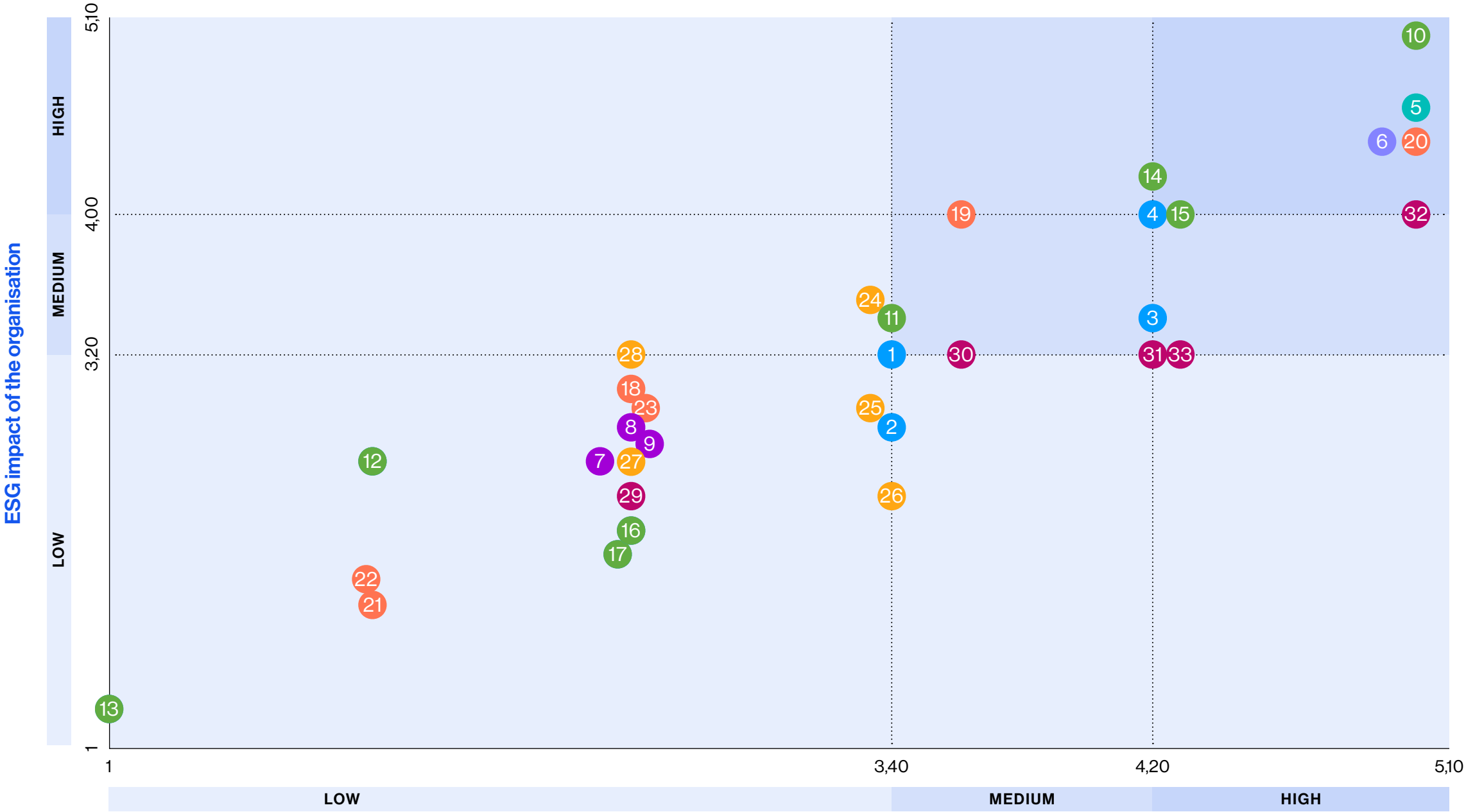
Occupational health and safety
- 20

Training and education
- 21

Diversity and equal opportunities
- 22

Non-discrimination
- 23

Training and programmes focused on the promotion of human rights



- 24

Involvement in local communities (social contribution)
- 25

Sectoral and strategic territorial alliances
- 26

Communication
- 27

Short and long term legacy
- 28

Practices for the promotion of social inclusion
- 29

Customer health and safety
- 30

Communications and marketing
- 31

Food and drinks
- 32

Innovation in products and services
- 33

Environmentally and socially sustainable events

- Economy
- Suppliers
- Commitment with suppliers
- Ethics and corporate governance
- Enviroment
- Work practices
- Society
- Products and services
- HIGH-PRIORITY MATERIAL TOPICS
- SECONDARY MATERIAL TOPICS

The CCIB and its people

A committed team

Quality employment

Throughout this year, we have continued to invest in **training and work-life balance** for our talent. Although the workforce has decreased by two people compared to 2023 — a reduction of 1.5% — we have continued to adapt to the growing demand for events.

We are 134 people committed to the project and the values of the CCIB.

-1,5% CCIB workforce

Welfare and work-life balance

Our daily goal is to increase the well-being of our workforce. To achieve this, we have assumed a policy of **social benefits** and **work-life balance measures**.

Social benefits

- ▶ **Flexi-time** and six remote working days per month
*if the position allows it
- ▶ **Restaurant vouchers** for office staff
- ▶ **Health insurance**
- ▶ **Life insurance**
- ▶ **Free parking** for cars and motorbikes
- ▶ **Parking** for bicycles and electric scooters

These measures not only facilitate the **balance between work and family life**, but also increase productivity, improve the work environment and help retain talent.

Furthermore, 100% of the workforce is covered by collective agreements. 70% are covered by the office staff agreement, and 30% by the food service staff agreement.

Talent and professional development

We work on **managing and retaining our human talent**. An example of this is the time we devote to training our staff. In 2024, 2,860 hours were allocated to training: 1,775 delivered to women and 1,085 to men. These training courses were evaluated individually, with a process in which both the department head and the employee shared their views and assessed the year.

In this regard, the in-house training reflects our commitment to provide the team with the skills and knowledge they need to successfully tackle the professional challenges they will have to deal with, and to ensure compliance with the relevant regulations and quality standards in place.

With this aim, in 2024, we have run a variety of **in-house and external courses** mainly focused on the sales, operations, accounting and food service areas.

Most of the training hours in 2024 have been focused on strengthening the skills of our employees, although we have also placed importance on acquiring specific knowledge in various areas, especially in the technological field.

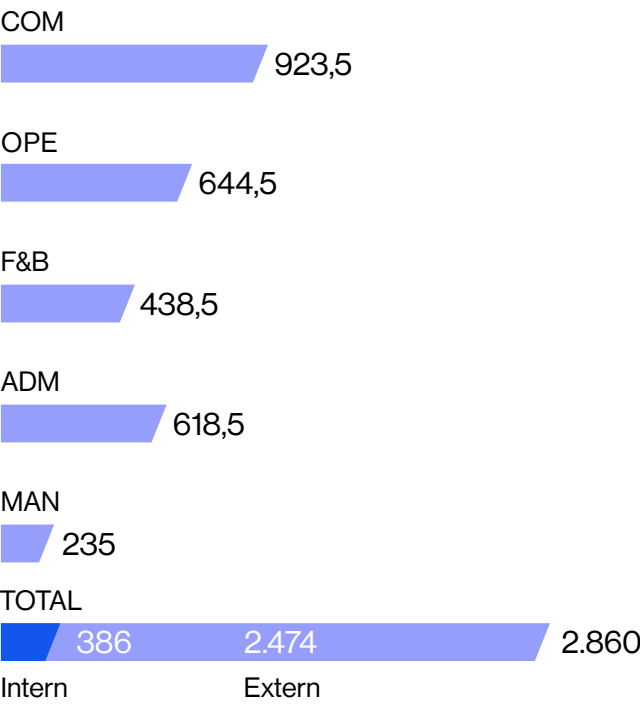
In 2024, we aimed to increase the internal training time to better leverage knowledge across different areas. Thanks to this goal, we have reached a total of 386 internal training hours.

+2.860h. of workforce training

In 2024, most of the training hours were dedicated to the consolidation and the enhancement of our employees' skills.

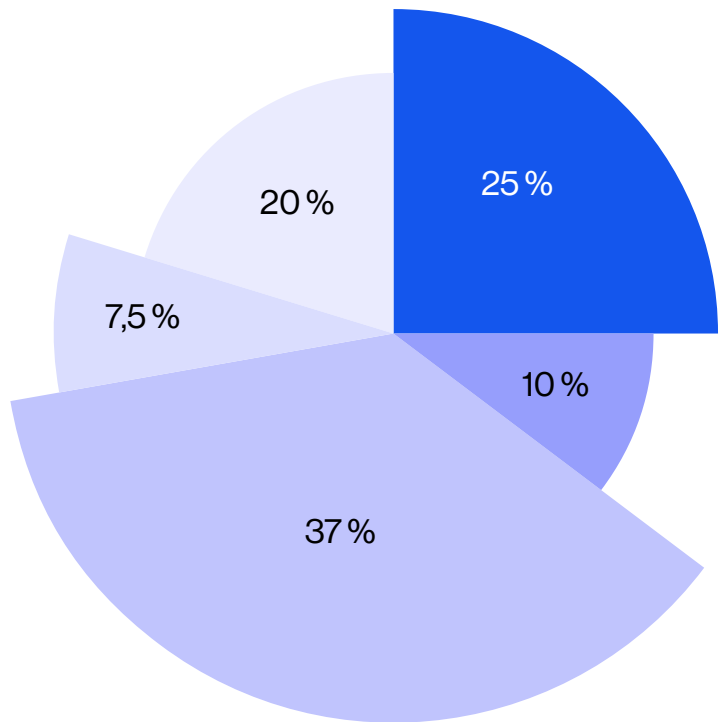
Training summary 2024

Areas



COM (Sales, Marketing and HR)
OPE (Operations)
F&B (Food & Beverage)
ADM (Administration)
MAN (Maintenance)

Course typology



- Specific (1)
- Health & Safety (2)
- Habilities (3)
- Food & Beverage (4)
- IT tools (5)

Diversity, equality and non-discrimination

We continuously and actively work to create an egalitarian, diverse and inclusive work environment. We guarantee that equity in working conditions and professional promotion is monitored closely. As a result of this management, there have been no cases of discrimination for any reason at the CCIB.

Furthermore, the **Equality Committee**, renewed in 2022, focused its efforts on working on and publishing the **Equality Plan**, which has enjoyed great acceptance among the employees. The Committee consists of

two company representatives (a man and a woman) and two members from the Works Committee (also one man and one woman).

Accessibility

The CCIB is a venue without architectural barriers. Our facilities are designed to ensure accessibility in all areas with the aim of facilitating access to attendees with reduced mobility.

Accessibility measures in the buildings

- ▶ Street-level access without stairs or slopes.
- ▶ Several lifts to access all floors.
- ▶ Corridors wide enough to allow wheelchairs to pass.
- ▶ Room layouts allow wheelchair users to move around freely.
- ▶ Installation of a ramp with the appropriate slope, according to current regulations, for wheelchair users who need to get onto the stage.
- ▶ Adapted bathrooms for wheelchair users.
- ▶ Evacuation personnel provide assistance to individuals unable to use the emergency stairs in the event of fire.





Health & Safety

In terms of occupational health and safety, our goal is to guarantee a safe working environment and protect both CCIB staff and third parties. For this reason, in 2022 we developed a **Protocol Plan** that includes our risk prevention policy and the organisation of occupational risk prevention within the company. Its purpose is to prevent and appropriately manage the risks arising from our activities, considering the presence of other key companies for the smooth functioning of the events we organise.

We also work with an external risk prevention service that helps us comply with each of the established protocols and provides an external, specialized perspective on risk prevention. In addition, we have dedicated personnel responsible for **managing prevention efforts**, including Senior Management, middle management, risk prevention officers and the interlocutor with the outsourced prevention service, as well as the workers and their representatives.

Furthermore, we have implemented **our own management system** that allows us to establish and implement various procedures related to the prevention of occupational risks.

Risk prevention culture processes

- ▶ Risk assessment, planning and follow-up of preventive action.
- ▶ Communication of pregnancy or breastfeeding
- ▶ Communication, participation and consultation
- ▶ Procurement and maintenance of work equipment
- ▶ Accidents and incidents
- ▶ Emergencies
- ▶ Documentation management and control
- ▶ Procurement and control of chemical products
- ▶ Health monitoring
- ▶ Training and information
- ▶ Testing of personal protective equipment
- ▶ Coordination of business activities

Responsible supply chain

We work closely with local suppliers to reduce the environmental impact of our activity and generate a positive social and economic impact in our community.

In line with our commitment to sustainability, we evaluate our suppliers through **audits**. Furthermore, we request that those involving a greater volume of purchases have **certificates of excellence** and **social responsibility policies** in place.

96% purchases from local suppliers

Supplier audits

- ▶ Sustainability policies and practices (environmental and social)
- ▶ Compliance with the legislation in the facilities in terms of industrial safety
- ▶ Certifications
- ▶ Quality, cleanliness and punctuality
- ▶ Waste management and state of materials
- ▶ Documentation relating to the coordination of activities

Our culture of awareness-raising and training also applies to our service providers and suppliers. For this purpose, we organise courses on:

- ▶ Prevention of occupational and job-specific risks
- ▶ Awareness-raising for maintenance and cleaning services focused on improving energy efficiency, correct waste management and minimising environmental impact.



We contribute to revitalising the local economy and creating jobs by purchasing local products and services from our suppliers

Impact on the local community

Social action

At the CCIB we are aware of the environmental and social impact that organising events has on our immediate surroundings.

Throughout 2024, we have partnered with entities that have a **positive social impact**. As a result of our commitment, we have carried out 33 actions that contributed approximately €518,000 to the organisations we partnered with.

33 social action initiatives

+ €518,000 contribution distributed among partner entities

We collaborate with entities that share our vision in making event organization a more sustainable activity.

Investment in the community

The CCIB is highly committed to the well-being of our community, which leads us to participate in several initiatives together with other organisations, such as donating materials or food from events, taking part in non-profit campaigns and supporting environmental initiatives.





Donation of materials

4 material donations

4 entities

- ▶ Barcelona Forum District: Lanyards.
- ▶ Fundació Formació i Treball: Kitchen equipment.
- ▶ Centre Cultural de Formació i Ocupació Professional Sant Martí: Printer.
- ▶ Fundació Trinijove: Pens and powerbanks.

Provision of our spaces / services for events

8 events hosted

- ▶ Barcelona Forum District General Assembly.
- ▶ Barcelona Forum District Colloquium.
- ▶ The Festival of Consciousness of ConFest Association.
- ▶ Fundació Trinijove Masterchef.
- ▶ Pere Tarrés Foundation Solidarity Dinner.
- ▶ IX Congress for Young People of the "Lo que la Verdad Importa" Foundation.
- ▶ Sant Joan de Déu Hospital Inseparables Gala.
- ▶ Sant Joan de Déu Hospital Christmas Dinner.

Participation in campaigns

10 awareness campaigns

- ▶ Sant Joan de Déu Hospital: Christmas campaign.
- ▶ Barcelona Forum District: Board membership.
- ▶ Portolà Foundation: Sant Jordi campaign.
- ▶ Fight Against Infections Foundation: People in Red Gala.
- ▶ ARED Foundation: Training day in the CCIB kitchens.
- ▶ Joia Foundation: Training day in the CCIB kitchens.
- ▶ IRES Foundation: Collaboration in the programme "Click Scholarhips"
- ▶ Multiple Sclerosis Foundation: "Una Poma per la Vida" campaign.
- ▶ Food Bank Foundation: Contribution for those affected by DANA.
- ▶ Nomdonalagana: Charitable gift for the CCIB Christmas lunch.

Donation of food surplus from events

9 donations of leftover food from events

2 entities

- ▶ Fundació Formació i Treball
- ▶ Monjitas Misioneras Cruzadas de la Iglesia

Environmental initiatives

2 initiatives together with the Barcelona Forum District

- ▶ Waste collection day at the Besos River Park (Sant Adrià del Besòs) as part of the campaign Let's Clean Up Besòs.
- ▶ Waste collection day at the Besos River Park (Sant Adrià del Besòs) as part of the European Week for Waste Reduction.

Every year, companies associated with Barcelona Forum District, including the CCIB, participate in waste clean-up days at the Besòs River Park. This initiative aims to raise awareness about the importance of protecting the environment and reducing the waste discarded in natural areas. A total of 360 kg and 127 kg of waste were collected during the two-hour clean-up activities, respectively.



Customer care and awareness

We are committed to **ensuring customer satisfaction** at every event we host. The excellence of our facilities, the quality of our services and an experienced team ensure the success of events at the CCIB, which has enabled us to maintain an overall satisfaction score of 4.5 out of 5.

We pride ourselves on providing a service that meets our clients' expectations

4,5/5 client satisfaction

We have a Strategic Security Plan to guarantee the health and safety of clients

Health & Safety

We have a **Strategic Safety Plan**, which establishes the investments and improvements to the available safety systems according to the needs of each client, as well as a **Protection Plan**, which contains the preventive policy and the organization of the prevention of occupational risks within the company (occupational risk prevention management system, preventive mode, integration of prevention, prevention roles and responsibilities, communication flows).

Likewise, the **safety team**, composed of 12 members, ensures compliance with all the safety regulations and protocols, with the aim of ensuring the protection of the facilities and people. The health and safety of attendees at all events is also ensured, thanks to the support of an **outsourced medical first aid service**, which is supplemented by an ambulance at events attended by more than 2,000 people.

In addition, periodic drills are conducted for the use of emergency equipment, evacuation systems, use of defibrillators and handling emergency situations to ensure the safety devices are fully functional.



We ensure that outsourced personnel carrying out functions at the CCIB are aware of, follow and enforce the guidelines related to risk assessment, safety standards and instructions for coordinating business activities

To coordinate the activities of outsourced personnel within the venue, several actions are undertaken. On one hand, regular visits and safety inspections are carried out during the critical phases of the activity. On the other hand, a health and safety advisor is available to resolve queries and incidents.

Data privacy

We respect privacy, so information and data are never disclosed to third parties without the customer's prior authorisation.

Our commitment to customer privacy is also fundamental. In contracts with customers, we include a **data protection clause** that specifies that the processing of data occurs during the contractual relationship and that the data is processed in compliance with applicable legal terms.

This approach has resulted in a totally clean track record, with no complaints of breach of privacy or loss of customer data.

We respect the privacy of information and data are never disclosed to third parties without the customer's prior authorisation.

Communication about sustainability

Communicating our sustainability efforts at the CCIB not only highlights our contribution to sustainable development, but also raises customer awareness and promotes the organisation of **more sustainable events**. Thus, we monitor communication with clients and advise them on the possible actions they can take to increase their commitment to sustainability. We actively monitor communication with clients and advise them on actions they can take to strengthen their commitment to sustainability.

The CCIB and the environment

The CCIB demonstrates its commitment to environmental preservation through initiatives focused on energy efficiency and the reduction and offsetting of carbon emissions.

We contribute to reducing the environmental impact of our activity through energy efficiency measures, the calculation of the carbon footprint and more efficient waste management.

Fighting climate change

Carbon footprint

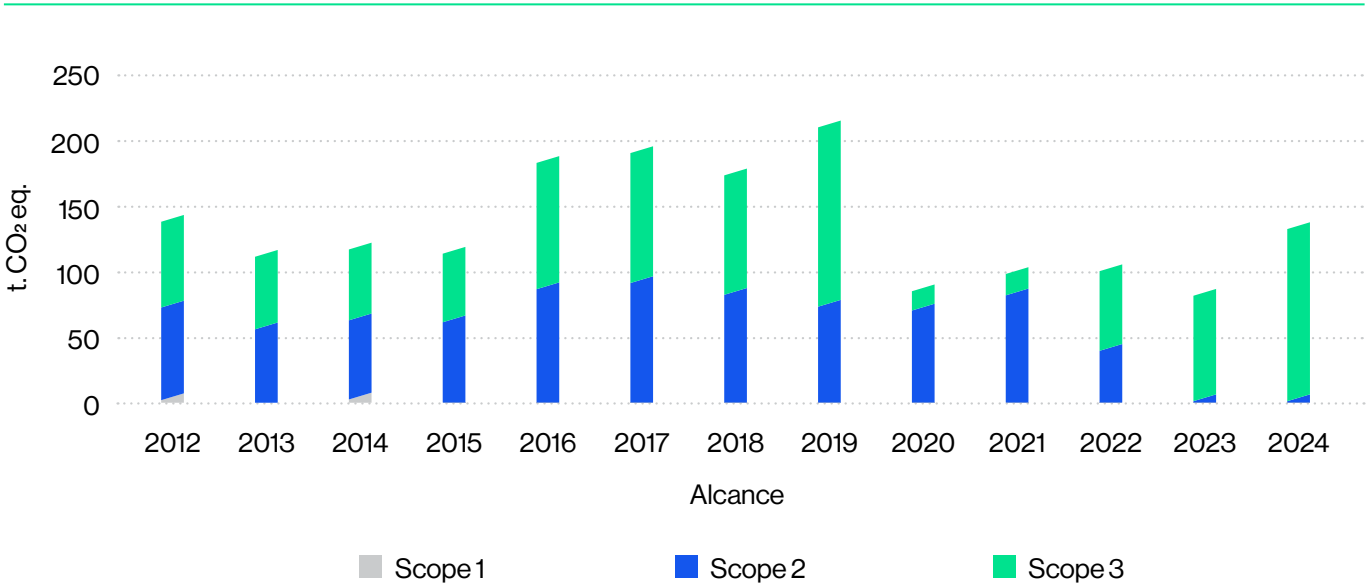
In 2024, with the aim of strengthening our commitment to environmental sustainability, we have incorporated the Manglai platform into our processes—a digital solution specialized in measuring, managing, and reducing greenhouse gas (GHG) emissions.

Manglai allows us to automate the collection and analysis of data related to energy consumption, waste generated, purchases

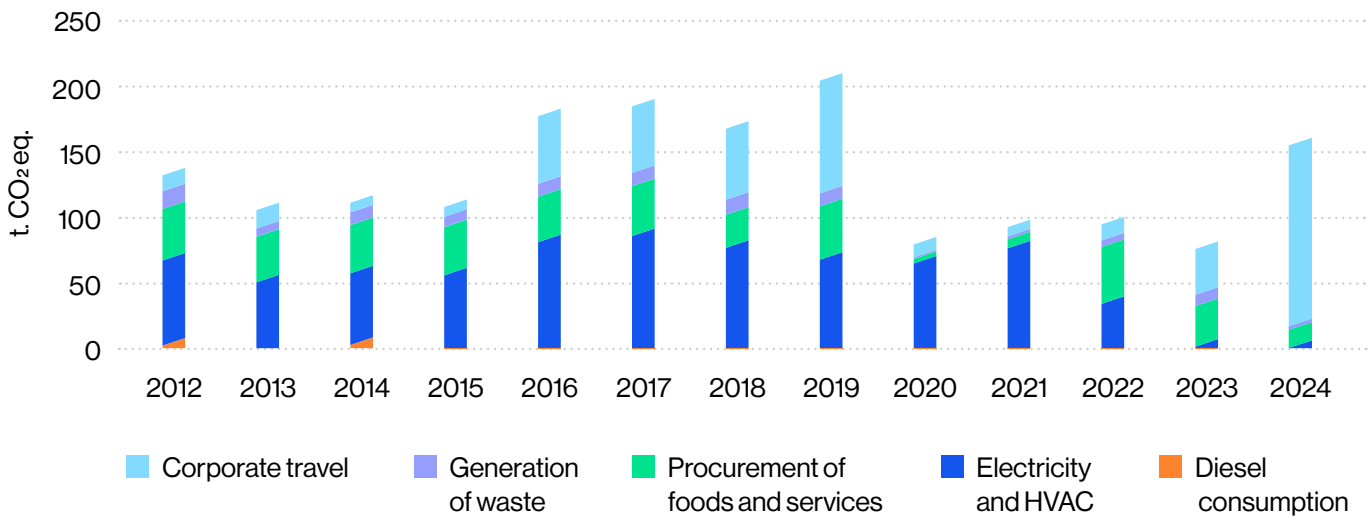
of goods and services, transportation, and other relevant activities. This enables an accurate calculation of the carbon footprint across the three scopes (Scope 1, 2, and 3) in accordance with the principles of the Greenhouse Gas Protocol.

Since 2009, we have been **calculating and offsetting the CO₂** emissions generated by our corporate activity.

Evolution of GHG emissions (t. CO₂ eq.) 2011-2024 by scope



Evolution of GHG emissions (t. CO₂ eq.) 2011-2024 by operational limit



In 2024, the CO₂ emissions have experienced a 98% rise, due to a 51% increase in corporate travel compared to 2023.

+98% CO₂ emissions (compared to 2023)

This increase is the result of greater participation of our sales team in events to promote the venue, as well as the attendance of teams at European congresses that will be hosted at the CCIB in the future.

+51% corporate travel (compared to 2023)

Focusing on the different scopes, Scope 1 has decreased by 94% compared to 2011 (base year) due to a reduced use of generators. Scope 2 emissions have decreased by 98% since 2011, mainly due to a change in electricity sourcing, as 100% of the electricity consumed at the CCIB now comes from renewable sources.

Scope 3 emissions have continued to increase compared to the base year (+166%) and 2023 (+99%), mainly due to a higher volume of corporate air travel (e.g. participation in trade shows and event attendance).

GHG emissions according to scope and emissions sources (t. CO₂ eq.)

	2024	2023	2022
Range 1	0,14	0,14	0,14
Gasoil consumption	0,14	0,14	0,14
Range 2	1,12	1,05	39,54
Electricity	0,00	0,00	38,29
HVAC	1,12	1,05	1,25
Range 3	80,57	80,57	60,86
Water consumption	0,17	0,21	0,21
Paper consumption	17,61	35,95	42,84
Toner consumption	0,00	0,80	0,57
Waste generation	0,12	8,69	5,05
Corporate trips	142,69	34,92	12,19
Total	161,85	81,76	100,54

The CCIB provides four parking spaces with **charging points for electric vehicles**, 11 spaces with three connections for electric scooters, and eight spaces with three connections for electric bicycles. These are available to clients, suppliers, and staff.

Emissions offset

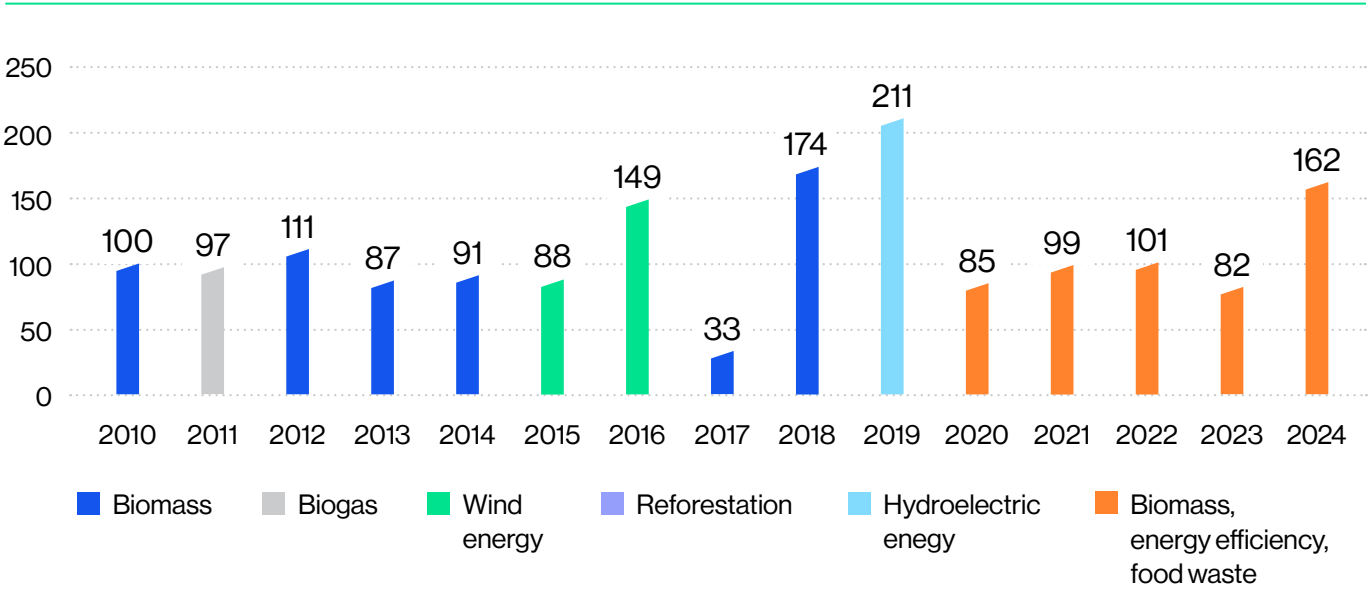
From 2009 to 2019, the CCIB offset part of its emissions by **purchasing carbon credits** from international projects with certificates verified by the United Nations. These projects took place in developing countries and contributed to the generation of renewable energy and reforestation, while generating positive social impact in their local communities.

Since 2020, the CCIB has been offsetting its emissions by purchasing **carbon credits** from the Voluntary GHG Programme of the Catalan Climate Change Office. This program is based on promoting emission reductions through projects carried out by local and regional social entities.

In 2024, the projects included in pool 4 focus on replacing diesel boilers with biomass, recovering food to prevent food waste, energy rehabilitation of cooperative buildings, and the installation of photovoltaic panels.

The CCIB collaborates with clients who seek to calculate the event's emissions by providing, at the end of the event, data on energy consumption, water usage, and waste segregation.

CO₂ emissions offsetting history
(t. CO₂ per year and offset target)



Responsible consumption

Energy efficiency

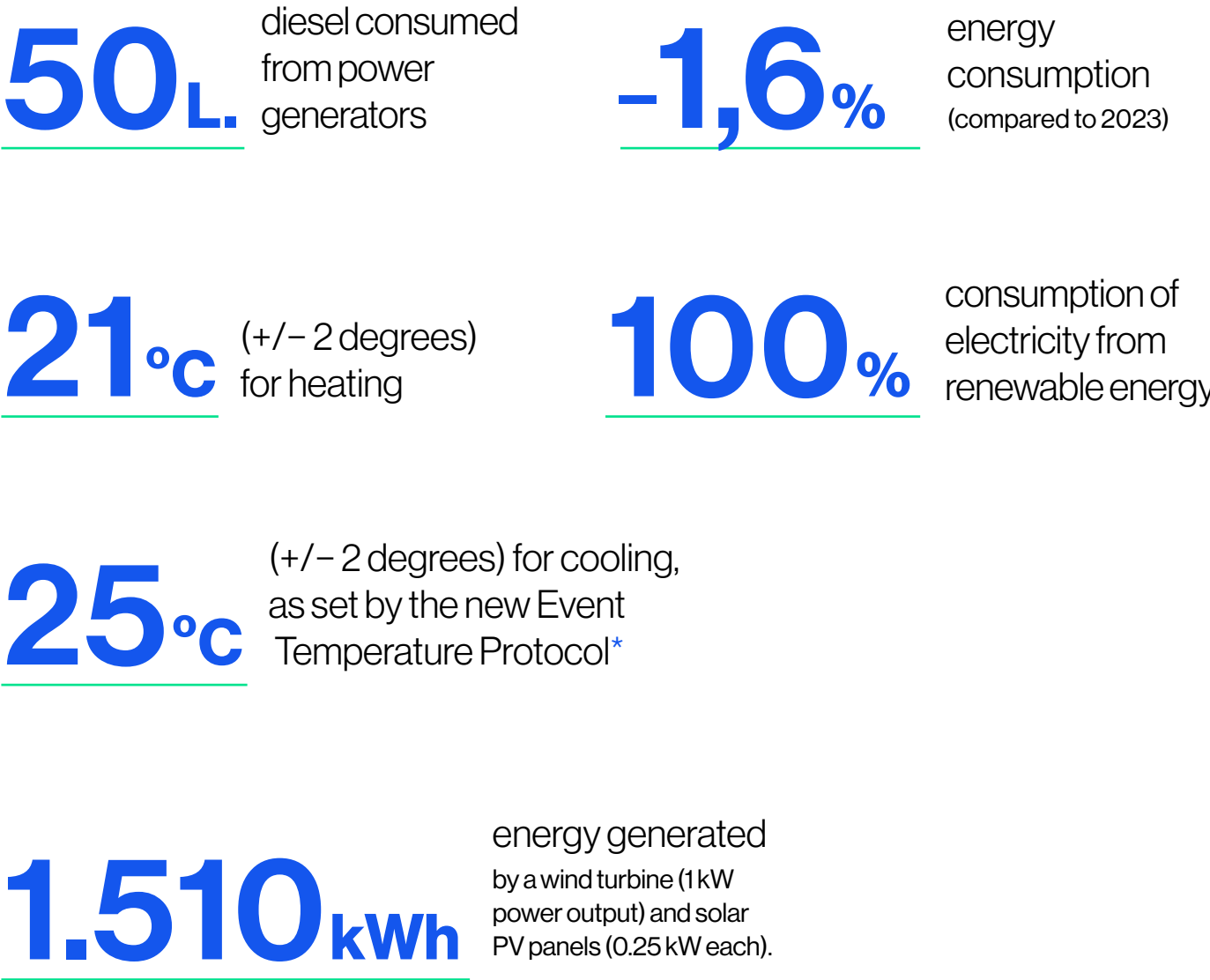
The CCIB is committed to protecting the environment, which is why one of our aims is to reduce the environmental impact of the energy we consume.

The main source of energy consumed is electricity, followed by refrigerants and heat energy used for cooling and heating respectively. For this reason, we have designed a [Temperature management protocol](#), that ensures regulatory compliance* and, at the same time, ensures a healthy and comfortable workspace for all attendees at our events.

100% consumption of electricity from renewable energy. Of this, 40% is supplied by exclusive wind farms for both Fira Barcelona and CCIB (such as Forques, Passanant, Belltall, Montargull, Llorac, Talavera, and Santa Coloma de Queralt). The remaining 60% is also **green energy**, certified by the National Markets and Competition Commission.

In 2024, due to the contracting of renewable energy, we have avoided the emission of 1,651.5 CO₂ tons which are equivalent to 67,662 planted trees.

* Royal Legislative Decree 14/2022.
 Royal Legislative Decree 486/1997.



* As set forth in Royal Legislative Decree 14/2022 and Royal Legislative Decree 486/1997.

To ensure a better energy efficiency and **reduce our environmental impact**, in 2024 we worked on different actions, such as:

1▼

A LED lighting system with 2,100 fixtures has been installed in the lower part of the Exhibition Area improving light uniformity and allowing customized lighting effects.

2▼

The dressing rooms have been refurbished with upgraded air conditioning, improved lighting, and a new design, creating more comfortable and pleasant spaces.

3▼

A CO₂ compressor cooling system has been installed in the F&B Office, offering greater efficiency and being more environmentally friendly than traditional methods.

4▼

The false ceiling at Access D has been replaced with a new linear ceiling featuring spot LED lighting, enhancing the aesthetics of the space.

5▼

The air conditioning ducts in the Forum Building have been repaired to prevent water leaks and ensure proper HVAC operation.

6▼

Two new air conditioning units have been installed in Foyer 1 to optimize thermal comfort on P1 floor.

7▼

Throughout 2024, we have modernized several facilities, such as the lighting in the Multipurpose Hall and the air conditioning in the dressing rooms, to improve energy efficiency and the comfort of the spaces.

8▼

The implementation of more environmentally friendly systems—such as CO₂-based refrigeration and the improvement of air conditioning ducts—reinforces our commitment to sustainability and energy efficiency.

The CCIB has implemented an energy management system based on the international ISO 50001 standard, with the certification process scheduled for the first half of 2025.

This standard provides a structured framework for the continuous improvement of energy performance, the optimization of consumption, and the reduction of the environmental impact resulting from our activity.

Energy consumption by source

	2024	2023	2022
Electricity (MWh)	4.070	4.137	3.710
Cooling network (MWh)	2.898	3.243	3.056
Heating network (MWh)	1.874	2.018	1.649

Water management

The wastewater that serves the uses of the centre is similar to domestic wastewater and is discharged into the public sewerage network.

Water consumption by source (in m³)

	2024	2023	2022
Third-party water (by municipal manager)	12.901	13.541	13.867

Consumption of materials

Many of the materials used in the events can be reused or recycled in parts at the end of their useful life, such as furniture, audiovisual/IT equipment, stage fabric and shell scheme.

The most commonly used material resources include those available within the CCIB's own facilities. Accordingly, we prioritize the use of reusable materials to minimize their environmental impact. In addition, for events, we offer clients the opportunity to choose more sustainable products, such as recycled and

recyclable carpets, recycled paper or reusable crockery and cutlery, among others.

The Facilities and Maintenance Director is responsible for overseeing the management of the material resources used both in the CCIB facilities and in the events we host.

Likewise, at the CCIB we consume toners and paper daily, the latter certified by the **Forest Stewardship Council (FSC)**.

We strive to reduce the consumption of material resources and, consequently, reduce the environmental impact of events.

-51% paper consumption
 (compared to 2023)

+5% toner consumption
 (compared to 2023)

Consumption of materials and raw materials
 (by weight or volume)

	2024	2023	2022
Raw materials Renewable raw materials			
Paper (kg)	1.961	4.003	4.760
Consumption of materials Non-renewable materials			
Laser printer toner (units)	67	64	46

Circular economy

Waste management

Efficient waste management is essential to prevent environmental pollution. For this reason, at the CCIB **we control, measure and monitor the waste** we generate.

Likewise, we ensure that **waste is duly separated** during events using recycling bins distributed throughout the building. This waste, together with high-volume waste generated during setup and dismantling, is transferred to the containers located in the loading bay and then delivered to the corresponding authorised waste managers, such as *Foment*

del Reciclatge. While these non-hazardous waste materials can be recovered or valorized, reuse remains the most commonly applied final treatment method.

In 2024, waste generation was significantly reduced compared to 2023, specifically by 31%.

-31%
generated waste
(compared to 2023)

Volume of non-hazardous waste generated (tn)	2024	2023	2022	Destination
Wood	65,90	140,52	74,94	Recycling
Plastic	48,50	57,54	28,55	Recycling
Paper	52,23	61,98	45,16	Recycling
Glass	33,64	40,65	29,82	Recycling
Carpet	39,52	75,02	45,49	Recovery
Organic	13,10	27,37	20,19	Compost
Metal	14,90	47,98	11,7	Recycling
General	225,83	262,86	195,41	Incineration
Total	493,62	713,92	451,26	

Recovery of non-hazardous waste generated (%)	2024
Paper	95 %
Glass	95 %
Wood	95 %
Plastic	90 %
Metal	95 %
General	90 %



Carpet

Among all discarded materials, carpet stands out as one of the most heavily used in the events hosted at the CCIB. Since 2012, we have facilitated its recovery, collecting and delivering it to an authorised waste management company, which transforms it into pellets that are subsequently used as fuel in the cement industry.

In addition, we have a more sustainable type of carpet, since it requires less water, electricity, and polypropylene in its production. In those events where it is used, additional cleaning staff remove the two-sided tape to recycle it. In its recycling process, it is also transformed into pellets that are later used to make fruit boxes or other plastic items.

Carpet tiles are also a commonly offered alternative at the CCIB. They are more durable and versatile, and can be combined in various colours, making them a popular choice for specific zones or exhibition corridors. This is collected at the end of the event and goes through a cleaning and disinfection process, so it can be reused in perfect conditions.

Signage

Currently, there are sustainable alternatives for many of the elements used in decoration and signage of an event, either through the materials used or by using certified eco-friendly inks. Examples include:

- ▶ Corrugated cardboard totem.
- ▶ 100% recyclable fabric triangles and frames (eco-fabric).
- ▶ 100% recyclable polyester banners (eco-mesh).
- ▶ PVC-free vinyls supplied without plastic.

At the same time, the CCIB has LED screens in the lobby, next to the entrances to the meeting rooms and on the connection walkway, as well as additional plasma screens, which can be a complementary and more sustainable option than traditional signage.

GRI Content index

GRI Standard Indicator	Section or direct response																																																				
GRI 1 Fundamentals 2021																																																					
GRI 2 General contents 2021																																																					
1. The organisation and the reporting practices																																																					
2-1 Organizational details	Legal name: FIRA CCIB, S.L.U Brand name: CCIB – International Convention Centre of Barcelona Fira Barcelona set up the subsidiary Fira CCIB, S.L.U – fully owned by Fira – which is responsible for managing the CCIB.																																																				
2-2 Entities included in the presentation of sustainability reports	This Report consists exclusively of the information relating to the CCIB - International Convention Centre of Barcelona																																																				
2-3 Notification period, frequency and point of contact	Last report date: 2023 Report preparation cycle: Annual																																																				
2-4 Information update	There have been no revisions or restatements of the information provided in previous reports.																																																				
2. Activities and employees																																																					
2-6 Activities, value chain and other business relationships	The CCIB > What we do																																																				
2-7 Employees	The CCIB and people > A committed team > Quality employment																																																				
	<table><tr><td>Size of the workforce (at the end of the financial year)</td><td>2024</td><td>2023</td><td>2022</td></tr><tr><td>Men</td><td>73</td><td>76</td><td>67</td></tr><tr><td>Women</td><td>61</td><td>60</td><td>61</td></tr><tr><td>Total</td><td>134</td><td>136</td><td>128</td></tr><tr><td>Total number and distribution of contract types by gender (at the end of the financial year)</td><td>2024</td><td>2023</td><td>2022</td></tr><tr><td colspan="4">Indefinite contract</td></tr><tr><td>Men</td><td>73</td><td>75</td><td>67</td></tr><tr><td>Women</td><td>60</td><td>59</td><td>59</td></tr><tr><td>Total employees with indefinite contract</td><td>133</td><td>134</td><td>126</td></tr><tr><td colspan="4">Temporary contract</td></tr><tr><td>Men</td><td>0</td><td>1</td><td>0</td></tr><tr><td>Women</td><td>1</td><td>1</td><td>2</td></tr><tr><td>Total employees with temporary contract</td><td>1</td><td>2</td><td>2</td></tr></table>	Size of the workforce (at the end of the financial year)	2024	2023	2022	Men	73	76	67	Women	61	60	61	Total	134	136	128	Total number and distribution of contract types by gender (at the end of the financial year)	2024	2023	2022	Indefinite contract				Men	73	75	67	Women	60	59	59	Total employees with indefinite contract	133	134	126	Temporary contract				Men	0	1	0	Women	1	1	2	Total employees with temporary contract	1	2	2
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Indicador Estándar GRI	Section or direct response					
2-7 Employees	The CCIB and people > A committed team > Quality employment					
Total number and distribution of contract types by gender (at the end of the financial year)						
	2024	2023	2022			
Full-time contract						
Men	73	76	67			
Women	61	60	61			
Total full-time employees	134	136	128			
Part-time contract						
Men	0	0	0			
Women	0	0	0			
Total part-time employees	0	0	0			
Contract without guaranteed working hours						
Men	0	0	0			
Women	0	0	0			
Total employees without guaranteed working hours	0	0	0			
Number and percentage of employees by professional category and gender (at the end of the financial year)		2024	2023	2022		
	Núm.	%	Núm.	%	Núm.	%
Management positions		8	8	8		
Men	3	37,5 %	3	37,5 %	3	37,5 %
Women	5	62,5 %	5	62,5 %	5	62,5 %
Middle management positions		19	18	22		
Men	13	68,4 %	13	72,2 %	12	54,5 %
Women	6	31,5 %	5	27,8 %	10	45,5 %
Rest of the workforce		108	110	98		
Men	57	52,7 %	60	54,5 %	52	53,1 %
Women	51	47,2 %	50	45,5 %	46	46,9 %

GRI Standard Indicator	Section or direct response
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3. Governance

2-9 Governance structure and composition	The CCIB > How we do it > Good governance
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4. Strategy, policies and practices

2-22 Declaration on the sustainable development strategy	Declaration on the sustainable development strategy
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GRI 3 Material issues

3-1 Process for determining material issues	The CCIB > Who we work for > Dual materiality analysis
3-2 List of material issues	The CCIB > Who we work for > Dual materiality analysis

ECONOMIC AND GOVERNANCE ISSUES

GRI 203 Indirect economic impacts 2016

3-3 Management of material issues	The CCIB in 2024: a year of progress and knowledge The CCIB > Who we are > CCIB The CCIB and people > Responsible supply chain
203-2 Material indirect economic impacts details	The CCIB in 2024: a year of progress and knoledge The CCIB > Who we are > CCIB The CCIB and people > Responsible supply chain

GRI Standard Indicator	Section or direct response
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ECONOMIC AND GOVERNANCE ISSUES

Sustainability in business strategy

3-3 Management of material issues	The CCIB > How we do it > Our road map
Business strategy development	The CCIB > How we do it > Our road map

GRI 204: Responsible supply chain management and sustainable procurement by event suppliers 2016

3-3 Management of material issues	The CCIB and people > Responsible supply chain
204-1 Proportion of spending on local suppliers	The CCIB and people > Responsible supply chain

Proportion of spending on local suppliers	2024	2023	2022
Number of local suppliers	434	374	429
Spending on local suppliers (out of total)	96 %	92,5 %	77 %

Commitment to suppliers

3-3 Management of material issues	The CCIB and people > Responsible supply chain
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GRI Standard Indicator	Section or direct response
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ENVIRONMENTAL ISSUES

GRI 301: Use of resources and materials, reuse of materials and the circular economy 2016

3-3 Management of material issues	The CCIB and the environment > Responsible consumption > Consumption of materials The CCIB and the environment > The circular economy and efficient use of resources
GRI 301-1 Materials used by weight or volume	The CCIB and the environment > Responsible consumption > Consumption of materials

GRI 305: Emissions 2016

3-3 Management of material issues	The CCIB and the environment > Combatting climate change
305-1 Direct emissions of greenhouse gases (GHG) (scope 1)	The CCIB and the environment > Combatting climate change > Carbon footprint
305-2 Indirect GHG emissions when generating energy (scope 2)	The CCIB and the environment > Combatting climate change > Carbon footprint
305-3 Other indirect GHG emissions (scope 3)	The CCIB and the environment > Combatting climate change > Carbon footprint
305-5 Reduction of GHG emissions	The CCIB and the environment > Combatting climate change > Carbon footprint

GRI 306: Waste Management 2020

3-3 Management of material issues	The CCIB and the environment > The circular economy and efficient use of resources > Waste management
306-3 Waste produced	The CCIB and the environment > The circular economy and efficient use of resources > Waste management

GRI Standard Indicator	Section or direct response
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306-5 Waste sent for disposal	The CCIB and the environment > The circular economy and efficient use of resources > Waste management
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Scopes	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Scope 1	1,95	0,00	2,49	0,14	0,14	0,14	0,14	0,14	0,14	0,14	0,14	0,14	0,14
Scope 2	70,83	56,11	60,49	61,35	86,62	91,33	82,33	73,26	70,33	81,92	39,54	1,05	1,12
Scope 3	65,53	55,44	54,14	52,40	96,51	99,31	91,27	137,04	14,72	16,33	60,86	80,57	160,59

Operational limit	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Corporate travel	12,12	13,98	7,34	7,58	51,63	50,83	54,22	86,13	9,83	7,08	12,19	34,92	142,69
Waste generation	13,65	6,34	9,70	7,81	9,84	10,09	11,50	9,87	1,26	2,20	5,05	8,69	0,12
Purchase of goods and services	39,29	34,82	36,86	36,79	34,8	38,13	25,29	40,79	3,49	6,92	43,41	36,75	17,78
Electricity and climate control	70,83	56,1	60,49	61,35	86,62	91,33	82,34	73,25	70,33	81,92	39,54	1,05	1,12
Diesel consumption	1,95	0,00	2,49	0,14	0,14	0,14	0,14	0,14	0,14	0,14	0,14	0,14	0,14

	Biomass	Biogas	Wind energy	Reforestation	Hydroelectric energy	Biomass, energy efficiency, food waste
2010	100					
2011		97				
2012	111					
2013	87					
2014	91					
2015			88			
2016			149			
2017				33		
2018				174		
2019					211	
2020						85
2021						99
2022						101
2023						82
2024						162

GRI Standard Indicator	Section or direct response
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SOCIAL ISSUES

GRI 403: Occupational health and safety 2018

3-3 Management of material issues	The CCIB and people > A committed team > Health and safety			
403-1 Occupational health and safety management system	The CCIB and people > A committed team > Health and safety			
403-2 Hazard identification, risk assessment and incident investigation	The CCIB and people > A committed team > Health and safety			
403-3 Occupational health services	The CCIB > What we do > Sustainable products and services The CCIB and people > A committed team > Well-being and work/life balance The CCIB and people > A committed team > Health and safety			
403-8 Coverage of the occupational health and safety management system	The CCIB and people > A committed team > Health and safety			
403-9 Coverage of the occupational health and safety management system	Injuries due to occupational accidents (for all employees) at the end of the financial year	2024	2023	2022
	Deaths resulting from an injury due to an occupational accident	0	0	0
	Total number	0	0	0
	Rate	0	0	0
	Work-related injuries with major consequences (excluding fatalities)	0	0	0
	Total number	0	0	0
	Rate	0	0	0
	Recordable occupational accident injuries	1,71	20	5,59
	Total number	1	4	1
	Rate	0,71	16	5
	Number of hours worked	243.737	239.904	217.800

GRI Standard Indicator	Section or direct response
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GRI 404: Training 2016

3-3 Management of material issues	The CCIB and people > A committed team > Talent and professional development
404-1 Average hours of training per year per employee	The CCIB and people > A committed team > Talent and professional development
404-2 Programmes to improve employee skills and transition assistance programmes	The CCIB and people > A committed team > Talent and professional development
404-3 Percentage of employees who receive periodic evaluations of performance and professional development	The CCIB and people > A committed team > Talent and professional development

SUSTAINABLE BUSINESS

Sustainable events from an environmental and social point of view

3-3 Management of material issues	The CCIB > What we do > Sustainable products and services > Sustainable events
Actions promoted for the integration of sustainability in the CCIB's business model	The CCIB > What we do > Sustainable products and services > Sustainable events

Innovation in products and services

3-3 Management of material issues	The CCIB > What we do > Sustainable products and services > Sustainable events
Actions promoted for the integration of sustainability in the CCIB's business model	The CCIB > What we do > Sustainable products and services > Sustainable events

Communications and marketing

3-3 Management of material issues	The CCIB and people > Sensitised customers > Communication about sustainability
Sustainability communication actions for clients	The CCIB and people > Sensitised customers > Communication about sustainability

Food and beverages

3-3 Management of material issues	The CCIB > What we do > Sustainable products and services > Sustainable catering
Measures to ensure sustainable catering services	The CCIB > What we do > Sustainable products and services > Sustainable catering



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