

GET SMART

THE C^{ON}NECTED SHOP



Smart Lockbox
USER MANUAL

Welcome to the Smart Lockbox User Manual. This comprehensive, step-by-step guide will assist you in setting up and connecting your Smart Lockbox. Designed for user-friendliness, this innovative device aims to replace conventional camera monitors with a more modern solution.



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I. BEFORE INSTALLATION



a) Packaging List

1. Lockbox		The Smart Lockbox that will replace your old key storage.
2. Lightbulb Holder		The plastic cards with magnetic data used as a lock key.
3. Screws		The screws are used to fasten the lockbox in place when mounted on an elevated flat surface.
4. Mechanical Keys		Physical backup keys to open the lock in case of low battery.

I. BEFORE INSTALLATION



b) Device Details



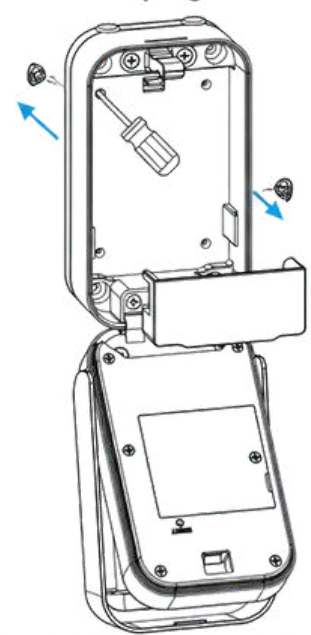
II. DEVICE INSTALLATION



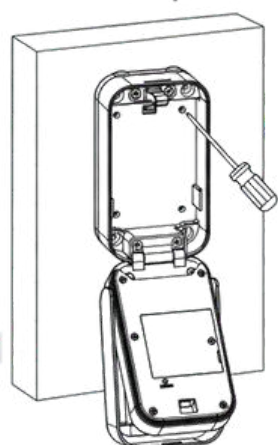
a) Installation Guide

Follow these steps to install the lock securely

1 Poke out hole plug

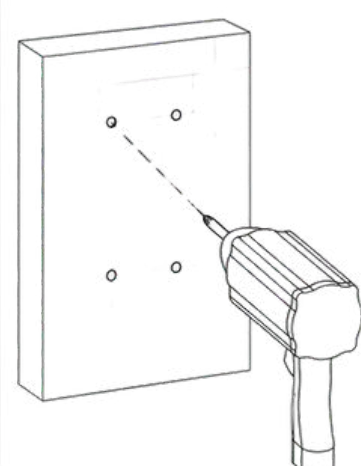


2 Use key box as template



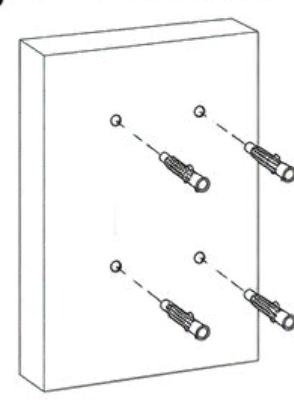
Place the key box against the wall at a suitable height and mark the hole positions.

3 Drill holes



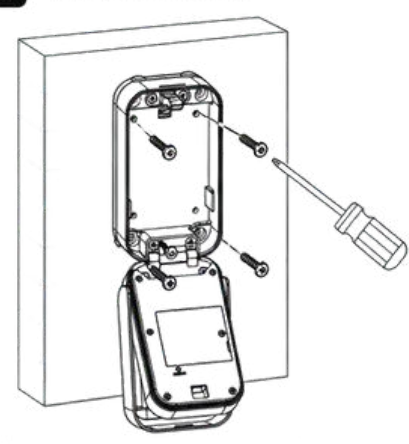
Drilling depth:
D6 x 40 mm

4 Install expansion plugs



Insert the expansion plugs firmly into the drilled holes.

5 Install screws



Align the key box with the holes and secure it by tightening the screws.



NOTES:

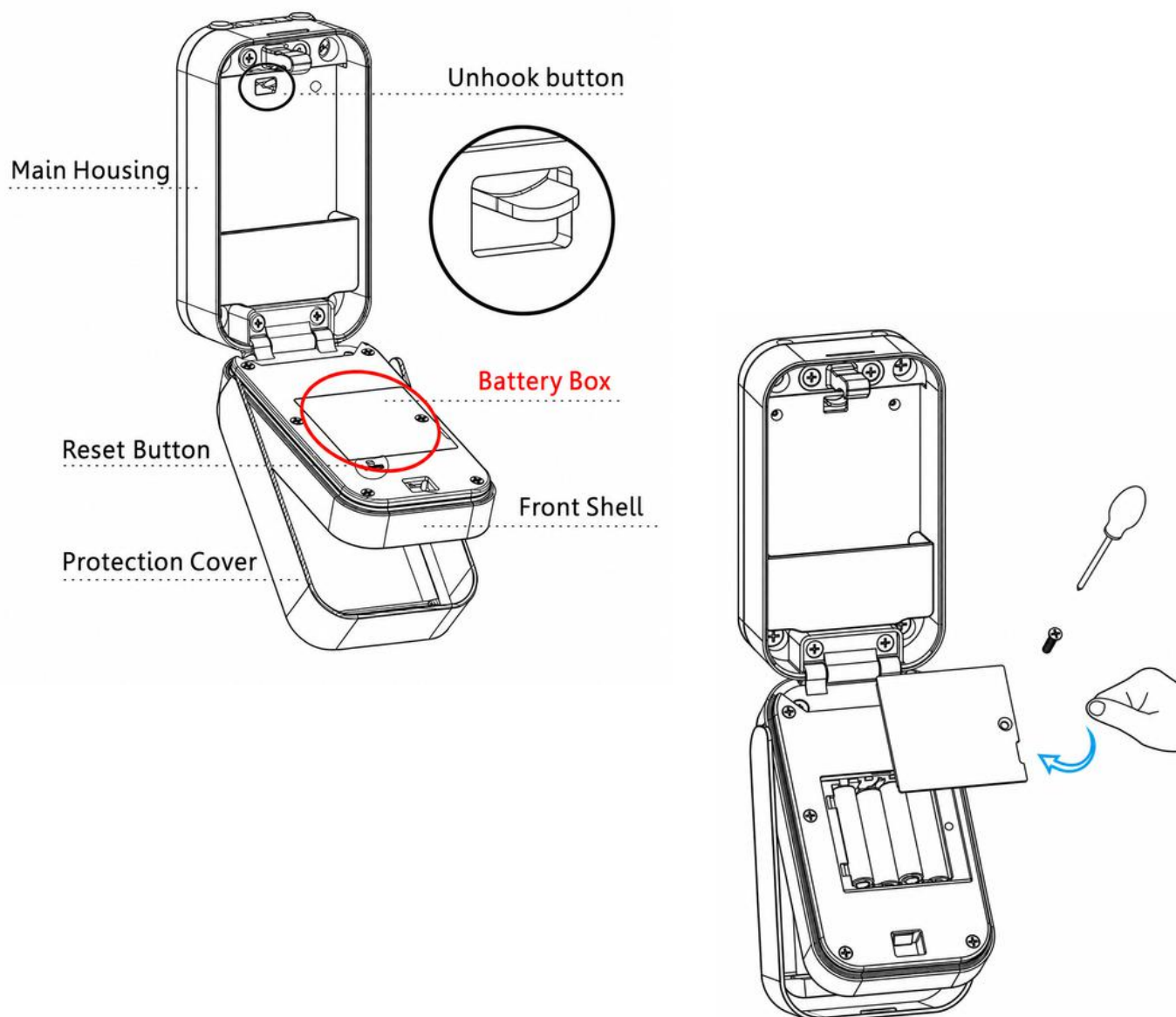
- Install at a suitable height from the ground.
- Use proper tools and observe safety precautions.

II. DEVICE INSTALLATION



b) Insert the batteries

- Open the smart lockbox front shell.
- Locate the battery box inside the lockbox.
- Open the battery box cover.
- Insert 4 AAA alkaline batteries.
- Make sure the batteries are placed in the correct positive (+) and negative (-) direction.
- Close and secure the battery box cover.



II. DEVICE INSTALLATION



c) Unlock the Device

- To unlock or access the device, only an authorized fingerprint, passcode, and keycard can be used
- To remotely manage the device, a WiFi Gateway is needed but your mobile phone can still pair with the device via Bluetooth (unlocking the device via Bluetooth will require you to be near or within 5-10 meters from the device)
- Ensure that the device has been successfully paired with the mobile app first.

III. MOBILE APP CONNECTION



a) Download The Mobile App

Download the TuyaSmart or Smart Life app from the Apple App Store or Google Play. You can also scan the QR codes below to download the app directly.



b) Log In and Register

- Should you be an existing user to the Tuya or Smart Life app, log in using your email and password from the login page.
- Otherwise, you may register a new email address and password to proceed.

Register

Brazil >

test@abcd.com

Get Verification Code

☒ I Agree [User Agreement](#) and [Privacy Policy](#)

Enter Verification Code

3 7 6 6 9 2

A verification code has been sent to your email
2562851400@qq.com [Resend](#)

[Didn't get a code?](#)

Set Password

..... X

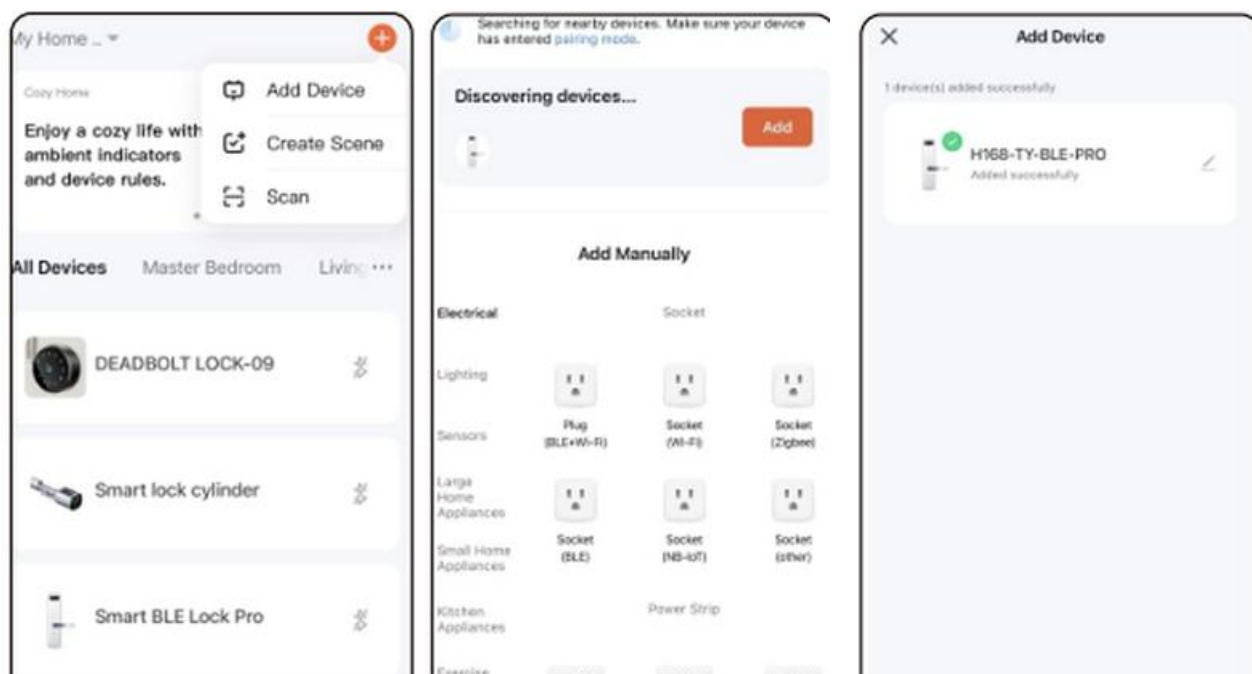
Done

III. MOBILE APP CONNECTION

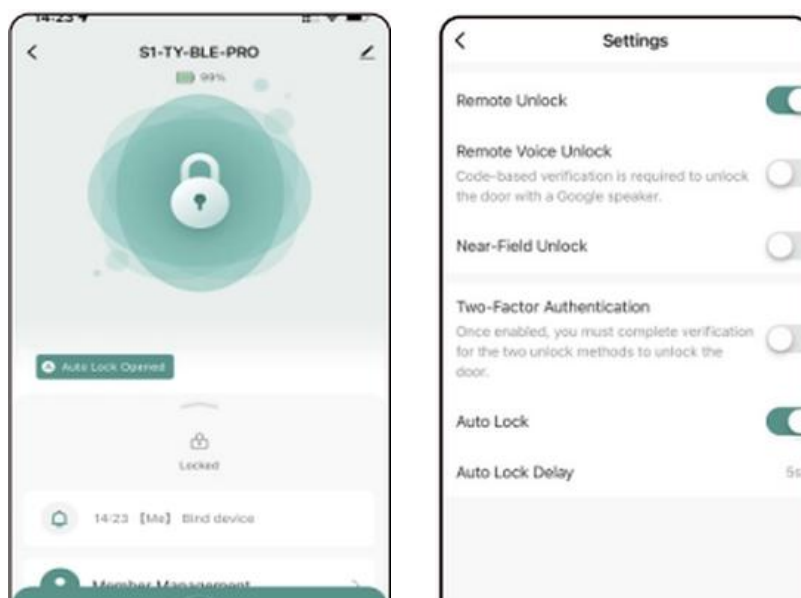


c) Add Device

- Please run the Tuya Smart app and click “Add Device” on the top-right position for auto scan.



- Under Tuya smart APP interface, you can see the features for the smart locks, such as Member /unlock records and settings etc.



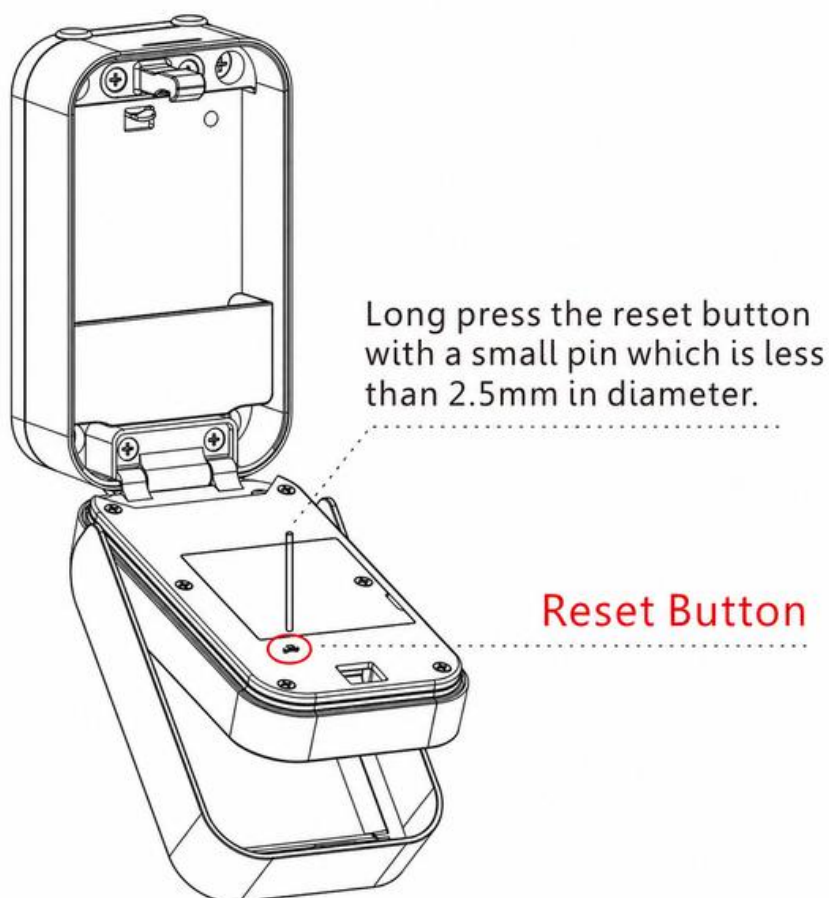
IV. DEVICE PROGRAMMING



a) Reset Lockbox

To perform a reset:

- Open the front shell of the lock.
- Make sure the lock is powered on before starting the reset process.
- Locate the Reset Button on the back of the front shell.
- Use a small pin that is less than 2.5 mm in diameter.
- Long press the Reset Button for 5 seconds.
- Wait for the voice prompt: "Please enter the initialization password."
- Enter the initialization password: 000 + ✓
- Wait for the confirmation sound prompt: "Operation successful."



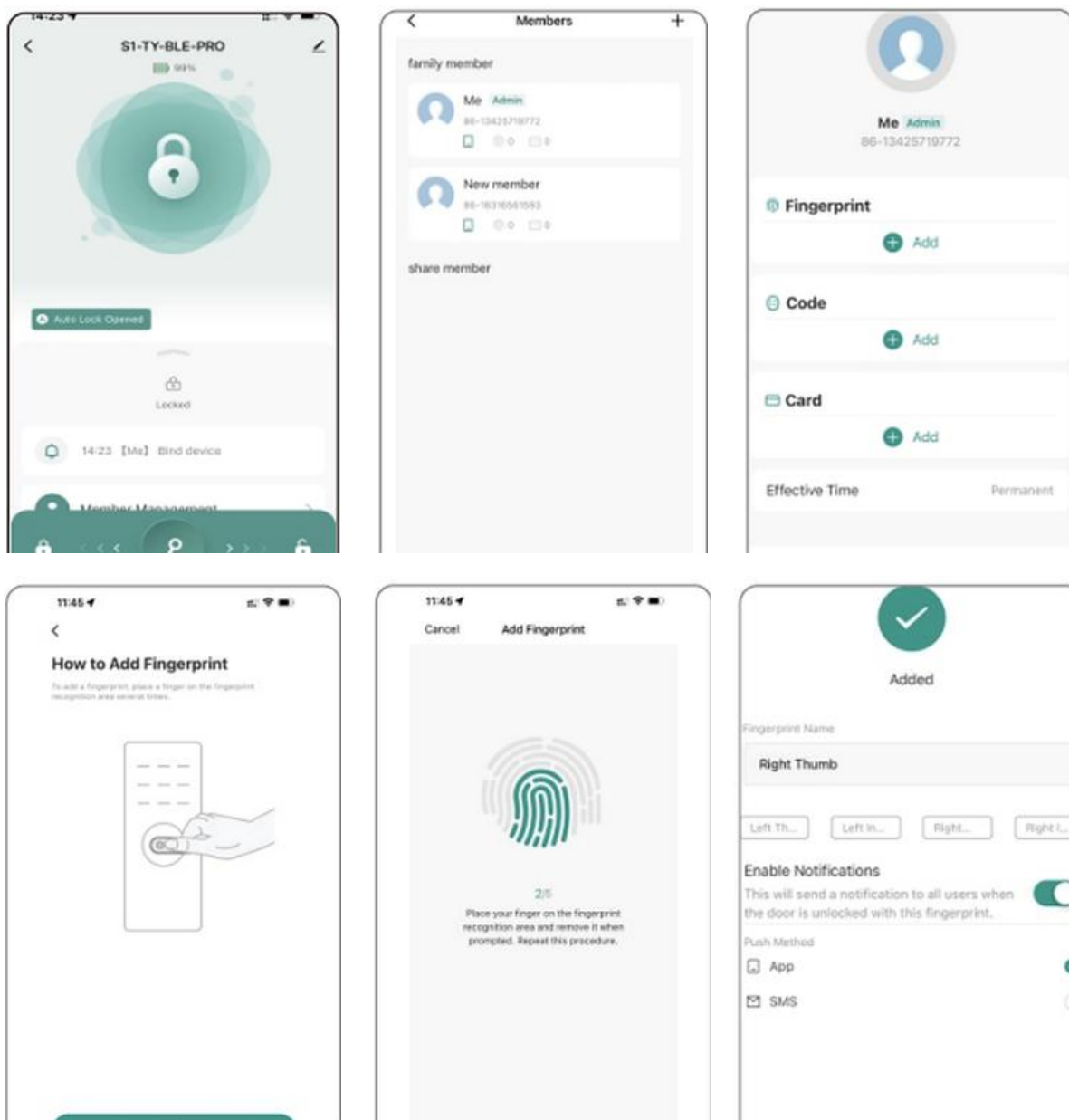
IV. DEVICE PROGRAMMING



b) Adding Fingerprint

Go to Member Management in the Tuya Smart app to add a user fingerprint.

- Select the member
- Tap Add under the Fingerprint option
- Tap Add again to start fingerprint setup
- Start capturing the fingerprint
- Press the finger on the scanner 5 time then save and name the fingerprint



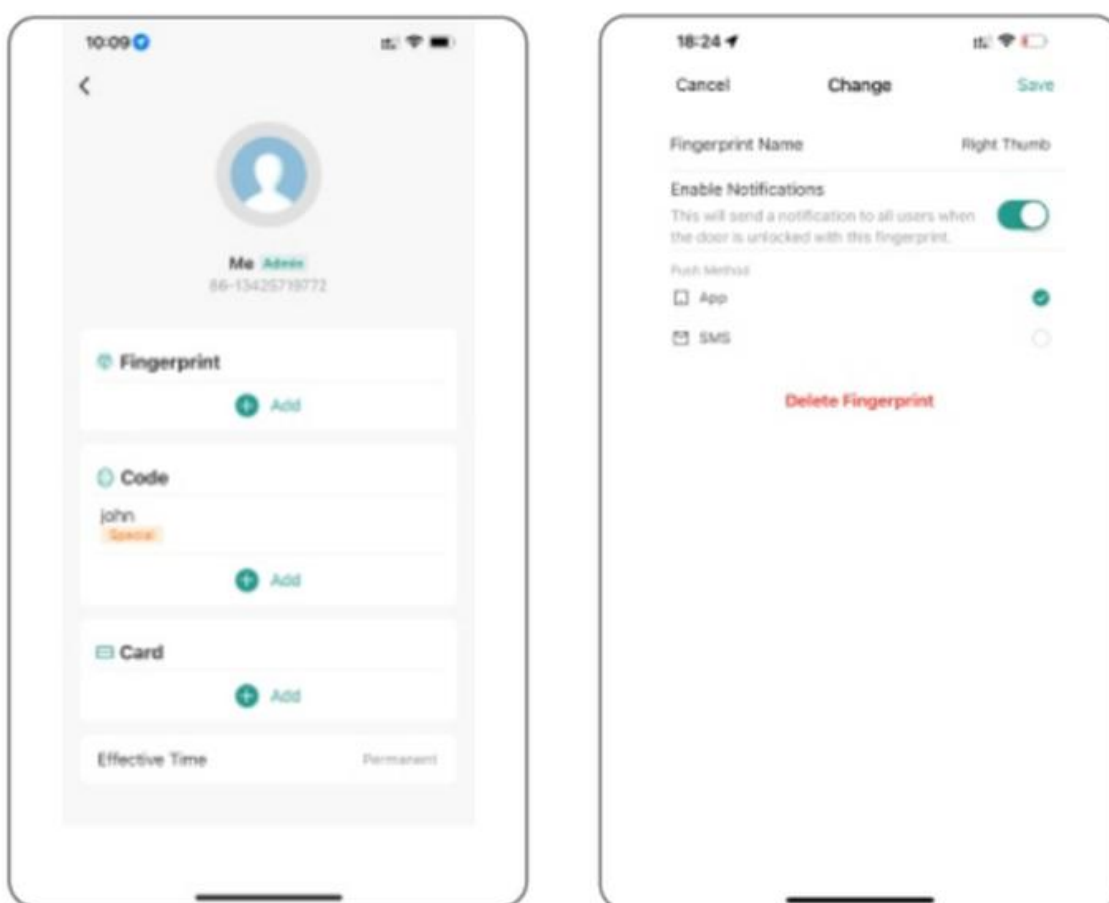
IV. DEVICE PROGRAMMING



c) Delete Fingerprint

Open Member Management in the Tuya Smart app to delete an existing fingerprint.

- Select Member
- Choose Fingerprint Name
- Delete User Fingerprint



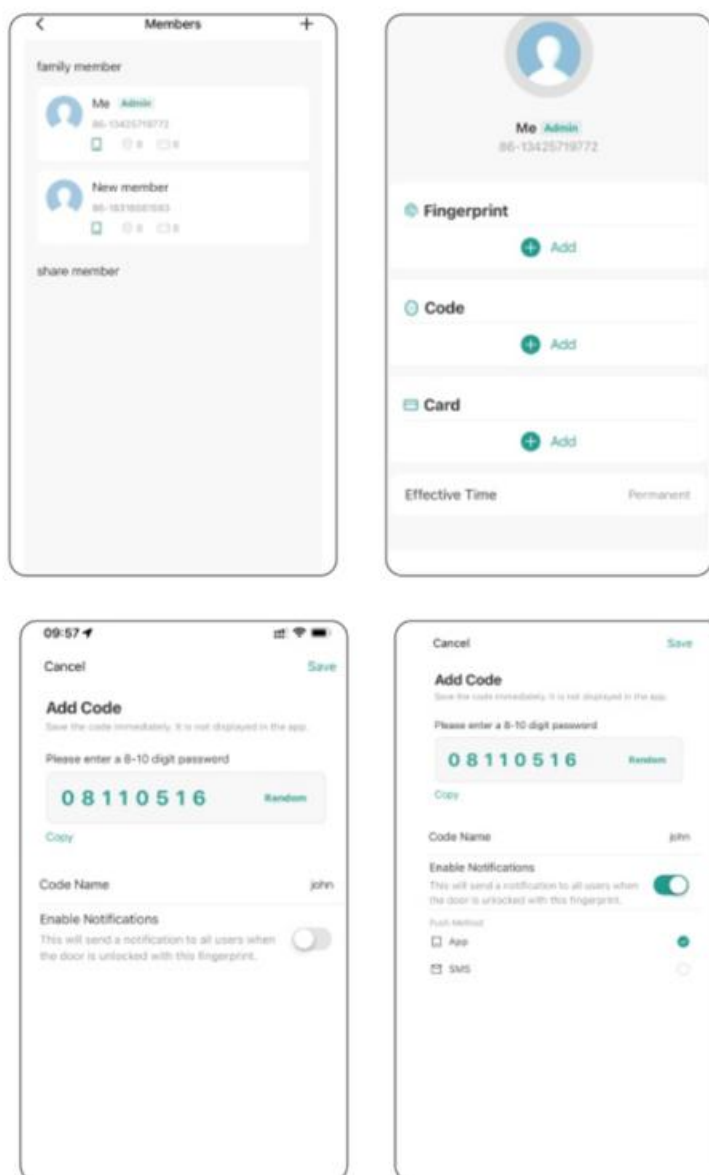
IV. DEVICE PROGRAMMING



d) Add Passcode

Go to Member Management in the Tuya Smart app to add a user passcode.

- Select the member.
- Tap Add under the Code option.
- Tap Random or manually enter a code.
- Name the user or password entry.
- Tap Save to complete.



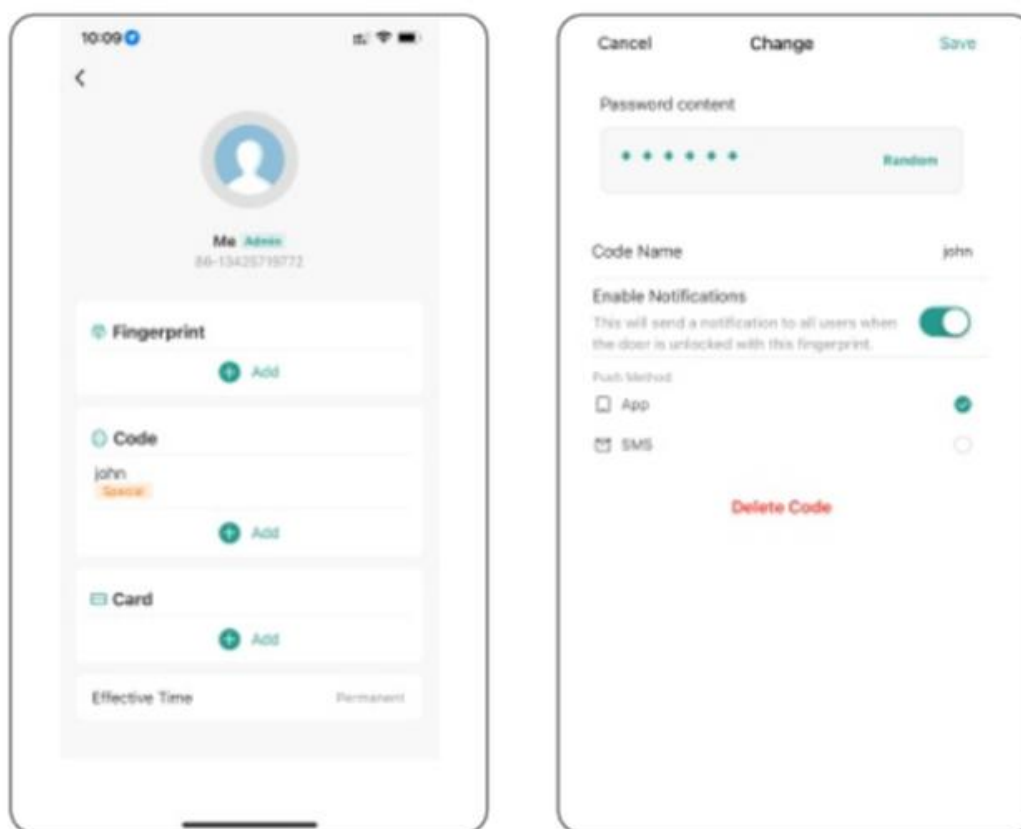
IV. DEVICE PROGRAMMING



e) Delete Passcode

Go to the Code section in the Tuya Smart app to delete a passcode.

- Select the member.
- Choose Code.
- Tap the Code Name you want to remove.
- Tap Delete Code to complete.



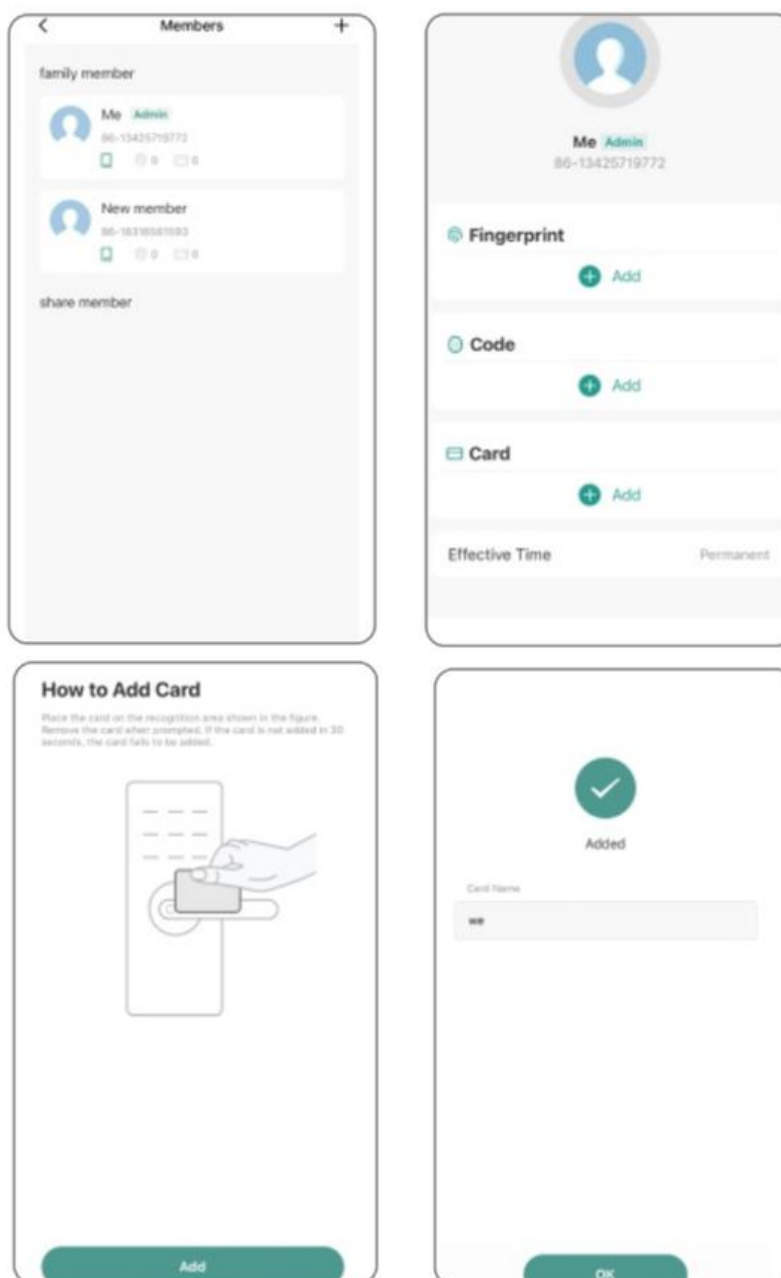
IV. DEVICE PROGRAMMING



f) Add Keycard

Go to Member Management in the Tuya Smart app to add a keycard.

- Select the member.
- Tap Add under the Card option.
- Tap the card on the lock induction area.
- Save once the card is added successfully.



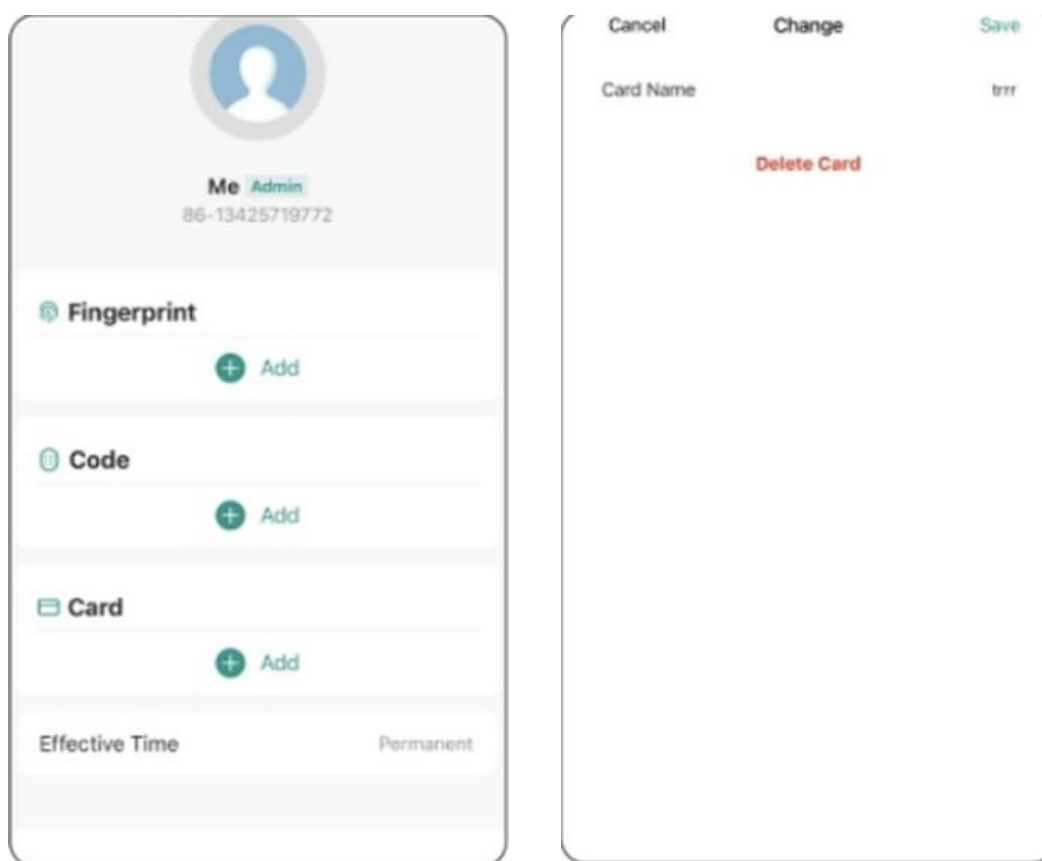
IV. DEVICE PROGRAMMING



g) Delete Keycard

Go to user card section in the Tuya Smart app to delete a keycard.

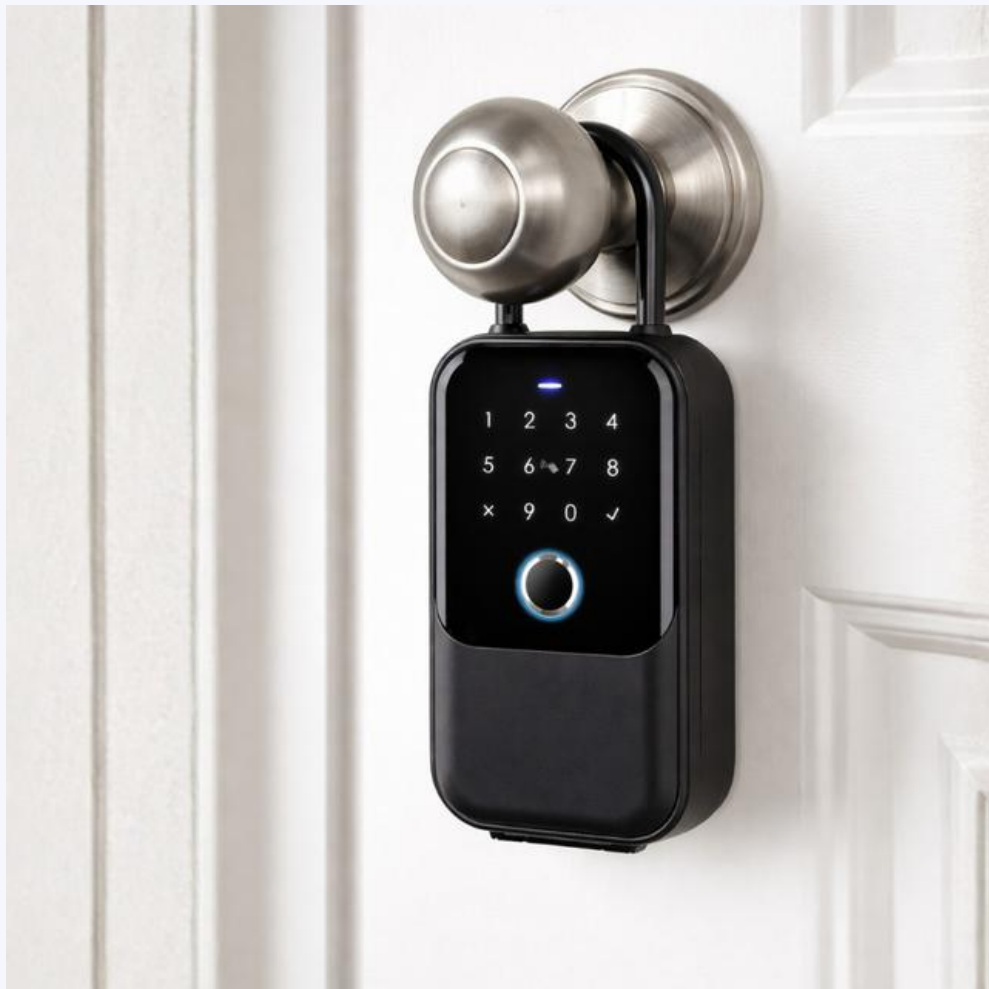
- Select the member.
- Choose the card name you want to remove.
- Tap Delete Card to complete the process.



Congratulations!

You have successfully set up your very own Smart Lockbox.
Thank you for being a valued customer of The Connected Shop.

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